

Annual Action Plan (AAP – PY2022)



Third Year Action Plan of the Five-Year Plan for the Salt Lake County Consortium and Urban County.

*An Annual Review of the Needs of Salt Lake County, and the
Allocation of Federal Funds to Address Prioritized Needs for
the 2022 Program Year (July 2022 – June 2023)*

**Emergency Solutions Grant
Community Development Block Grant
HOME Investment Partnership Program**

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Executive Summary

AP-05 Executive Summary - 91.200(c), 91.220(b)

1. Introduction

This document contains the third-year action plan of the Five-Year Plan for the Salt Lake County Consortium. It describes the allocation of CDBG, HOME and ESG funds for 2022. The U.S. Department of Housing and Urban Development requires any community that receives an allocation of the following grants to complete a Consolidated Plan.

- Community Development Block Grant (CDBG)
- HOME Investment Partnership Grant Funds
- Emergency Solutions Grant (ESG)

This Annual Action Plan reviews the needs of Salt Lake County and details how the Salt Lake County Consortium has allocated CDBG, HOME, and ESG funding to meet some of those needs.

URBAN COUNTY

Salt Lake Urban County includes unincorporated Salt Lake County and the cities of Alta, Bluffdale, Brighton, Cottonwood Heights, Draper, Herriman, Millcreek, Holladay, Midvale, Murray, Riverton and South Salt Lake, the townships of Kearns, Magna, Copperton, White City, and Emigration.

SALT LAKE COUNTY CONSORTIUM

The Salt Lake County Consortium includes the Urban County and the cities of West Jordan, Sandy, South Jordan, Taylorsville, and West Valley. Included as part of the Salt Lake County Consortium Consolidated Plan are the Action Plans of Salt Lake County, Sandy City, South Jordan City, City of Taylorsville, West Valley City and West Jordan City.

ACTION PLAN

These action plans identify how approximately six million dollars of Community Development Block Grant (CDBG), HOME Investment Partnership Program and Emergency Solutions Grant (ESG) funds will be spent. Salt Lake County is the lead agency for the Urban County and the Consortium and will disperse

the funds to Urban County cities and Consortium HOME program cities, respectively, as well as service providers for projects identified in the One-Year Action Plan.

2. Summarize the objectives and outcomes identified in the Plan

This could be a restatement of items or a table listed elsewhere in the plan or a reference to another location. It may also contain any essential items from the housing and homeless needs assessment, the housing market analysis or the strategic plan.

The objective of the Salt Lake County Consortium Consolidated Plan is to identify the greatest needs in Salt Lake County through a public process and public input, including input received from a variety of agencies and organizations. Through the review and the analysis of the needs, the priorities for the next five years were established (see strategic section) and goals were developed. The strategic needs and goals were used to help to decide how CDBG, HOME and ESG funds will be allocated to mitigate some of those needs from July 1, 2022, to June 30, 2023.

Starting July 1st HOME funds along with Lead Hazard Control funds will be combined with a new Healthy Homes and Weatherization grant, Healthy Homes Production Grants, and an extension GHHI ARPA (State and County) grants to partner with the Weatherization program, Assist Inc., Community Development Corporation of Utah, and West Valley City over the next three years. Work will be completed on 120 homes through the Healthy Homes and Weatherization Grant, 130 homes through the Healthy Homes Production Grant, and 150 homes through the extension of GHHI Salt Lake ARPA. The combined funding will facilitate the necessary retrofits to make these homes healthy, free of lead-based paint hazards, free of radon gas hazards, and energy efficient.

Decent Housing Affordability:

- **Home Improvement Program:** 1,250 households over five years or 300 households annually will receive some form of emergency repair, minor home repair, or a home improvement loan/energy efficiency retrofit.
- **Rental Housing:** HCD anticipates helping finance the development and construction of 600 Affordable Rental Housing Units over five years or 120 units annually. In addition to these objectives, HCD has estimated that 300 rental housing units will be built over five years or 60 units annually for the chronically homeless, seniors, and those with special needs, which will provide new rental housing as well as preserve existing units for homeless individuals and people with special needs.
- **Tenant Based Rental Assistance:** It is estimated that over the next five year, 1,000 homeless households or households at risk of becoming homeless, or 200 households annually will receive short term rental assistance. As additional resources become available more funding will be provided to increase the amount of rental assistance for the prevention of homelessness.

Suitable Living Environment; Availability and Accessibility;

- **Capacity of Nonprofit Organizations:** 25 nonprofit organizations over five years, or 5 annually will receive funding for operations and/or building improvements.
- **Infrastructure, Neighborhood and Park Improvements:** 20 projects over five years or 4 annually will be funded and completed.
- **Creating Economic Opportunity and Sustainability Economic Development:** 10 businesses over five years or 2 annually will receive some form of assistance.

3. Evaluation of past performance

This is an evaluation of past performance that helped lead the grantee to choose its goals or projects.

Summary of activities for the last fiscal year

CDBG, HOME and ESG funds were committed to a broad range of programs and projects benefiting low to moderate-income households.

HOME Investment Partnership Program

- One affordable housing project the Magnolia, 69 affordable units for the homeless, one project 190 units is under construction, and two projects are under development and construction, a total of 1,100 units will be completed by the end of 2023
- 120 households received short term rental assistance
- 100 units were made healthy, lead safe, reduction in asthma triggers and energy efficient

Community Development Block Grant Program:

- Home Improvement/Emergency Home Repairs were completed on 156 homes.
- Down Payment assistance was provided with CDBG funds to 47 low-income homebuyers during the year.
- Two infrastructure improvement projects were completed
- Seven non-profit agencies completed facility improvements to serve homeless and low-moderate income people.
- Six agencies provided public services which addressed crisis needs, stabilization, and economic mobility for low-and-moderate income people.

Emergency Solutions Grant Program: Two agencies were provided funding through the ESG program, which facilitated three programs. Both Agencies matched these funds at 100% and the accomplishments include:

- Two agencies received funding for emergency shelter services covering the costs of operations, counseling, and supportive services for clients. These agencies provided services to more than 6,590 homeless persons.
- One agency was provided funding for Rapid Re-housing to provide financial assistance and stabilization and relocation services for homeless clients. Salt Lake County ESG funds supported 10 households comprised of 41 individuals out of the Road Home's overall Rapid Re-Housing program.

4. Summary of Citizen Participation Process and consultation process

Summary from citizen participation section of plan.

In the latter part of 2019, Salt Lake County Housing and Community Development completed a community needs assessment to gain a better understanding of the community needs of low-to moderate-income households in Salt Lake County, Utah. The purpose was to help use Community Development Block Grant (CDBG), Emergency Solutions Grant (ESG), and HOME Investment Partnership Program (HOME) grant funding for organizations whose programs and projects could best address the needs of low-to moderate-income households in Salt Lake County, Utah. The needs assessment was completed in a multi-step process which included: Literature review of prior needs assessments; Coordination and guidance from the Housing and Community Development (HCD) Director and Program Managers; Public Comment Process; Internal stakeholder meeting with Salt Lake County; Follow up by Housing and Community Development to the internal stakeholder meeting. In particular, the Public Comment Process on the above list greatly informed the finalized identification of needs. The Public Comment period was administered through two in-person meetings held on December 12, 2019, as well as an option to submit written comments through January 2020. Prior to the public comment period a draft copy of the Needs Assessment was posted on the Housing and Community Development web site, a legal notice was run in the Salt Lake Tribune and Deseret News on September 8, 2019, and email reminders were sent to community organizations. Public response was representative of a range of community organizations and individuals. In total, 27 organizations and 2 private citizens engaged in the public comment process. The identified highest needs of low-to-moderate income households in Salt Lake County, Utah, are provided below. These needs were incorporated into the Request for Proposals (RFP) processes for Salt Lake County for the Community Development Block Grant (CDBG), the Emergency Solutions Grant (ESG) and the Home Investment Partnership Program (HOME) grant funding: Safe, affordable and accessible homeownership and rental opportunities; Crisis shelters and housing for special needs populations; Supportive services to assist with housing stability and housing access; Job readiness/knowledge of work supports; Post - secondary and adult learning opportunities; Financial education and legal resources to increase income; Access to emergency food resources; Safe and healthy families and communities; services to prevent and address substance abuse, child and elder abuse, domestic violence and criminal behavior; Access to legal services and information resources.

Low-opportunity areas are places that lack access to quality jobs and education, and have higher rates of poverty, housing instability and labor market engagement. Low-opportunity areas in Salt Lake County include Kearns, Magna, Midvale, Murray, and South Salt Lake City. Combined, 231 individuals from these areas took the public survey, with participants from Kearns making up 45% of total responders

Due to COVID-19, application training workshops were conducted virtually for the 2022-2023 program year. At the completion of the review of applications by the HOME Consortium Housing Committee, the Community & Economic Development Advisory Council (CEDAC), and the Community & Support Services Advisory Council (CSSAC), the citizen committee recommendations were published. The public notice advised of the Public Comment Period from April 6th through May 6th, 2022, and the Public Hearing which was conducted virtually on April 19th, 2021. Applicants were notified of the final award decisions following the 30-day public comment period.

The Citizen Participation Plan was updated on May 7, 2020, to facilitate Virtual Public Hearings, because of COVID-19, and to incorporate the utilization of waivers granted under the CARES Act.

5. Summary of public comments

This could be a brief narrative summary or reference an attached document from the Citizen Participation section of the Con Plan.

See attached summary

6. Summary of comments or views not accepted and the reasons for not accepting them

All comments submitted were accepted and considered.

7. Summary

Salt Lake County Division of Housing and Community Development (HCD) supports housing, housing stability, and the economic mobility of individuals and families. The COVID-19 pandemic has had a devastating impact on low-income earners who were already facing obstacles of ever-increasing rents, food insecurity, access to health care, and access to opportunities e.g., living wage jobs and economic mobility. In response to these challenges, which have been exacerbated for low- to moderate-income households, in the Program Year 2022 (Jul 1, 2022 - Jun 30, 2023), Salt Lake County intends to prioritize available resources for targeted activities which increase or sustain affordable housing inventory, increase housing stability, or contribute to economic mobility.

PR-05 Lead & Responsible Agencies - 91.200(b)

1. Agency/entity responsible for preparing/administering the Consolidated Plan

The following are the agencies/entities responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
Lead Agency	SALT LAKE COUNTY	
CDBG Administrator	SALT LAKE COUNTY	Salt Lake County Housing & Community Development
HOPWA Administrator		
HOME Administrator	SALT LAKE COUNTY	Salt Lake County Housing & Community Development
ESG Administrator	SALT LAKE COUNTY	Salt Lake County Housing & Community Development
HOPWA-C Administrator		

Table 1 – Responsible Agencies

Narrative

Salt Lake County Housing and Community Development (HCD) administers the HOME, CDBG, and ESG programs

Consolidated Plan Public Contact Information

Randal Jepperson is the contact person for the Salt Lake County Consortium Consolidated Plan

AP-10 Consultation - 91.100, 91.200(b), 91.215(l)

1. Introduction

Salt Lake County Housing and Community Development is the administrative agent for the Salt Lake County HOME Consortium, the Urban County, and ESG funds. Salt Lake County Housing and Community Development is the lead agency for the development of the Salt Lake County Consortium Consolidated plan, and there are multiple processes in place for coordination and collaboration with other public entities. The 12 cities and five metro townships of the CDBG Urban County (outside of Salt Lake City) are all a part of the geographic area for the Salt Lake County consolidated plan. West Valley City, Sandy City, Taylorsville City, South Jordan City, and West Jordan are CDBG entitlement cities and are part of the Salt Lake County HOME Consortium. Each of the entitlement cities develops their own consolidated plan action plan which is included in the overall Salt Lake County 2022 Action Plan. There has been constant communication with these entities as the consolidated plan has been prepared.

In 2019 Salt Lake County engaged two consultants; one for the development of the Community Engagement and Needs Assessment, and the other for the development of the Housing Needs Assessment analysis. The cities and townships have been included in those efforts particularly in the sharing of information that the consultants provided. The cities and townships were helpful in making available the citizen survey to the residents of their geographic areas. Responses to the survey particular to the individual cities was provided.

The allocation of CDBG and HOME funding is recommended by citizen committees made up of representation from the various cities. The results of their work then go to the individual mayors of the County for final review which is then forwarded to the mayor of Salt Lake County for approval. These funding recommendations then become part of the Consolidated and Annual Action plan.

Provide a concise summary of the jurisdiction’s activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(l)).

Consultations were held with the Housing Authority of the County of Salt Lake, West Valley City Housing Authority, Community Development Corporation of Utah, Community Action Program, and Assist Inc., as well as advocates for the disabled, seniors and the homeless. Included in this process were representatives from all the Cities of the Urban County as well as the HOME Consortium Cities.

In 2020, Salt Lake County launched its “System Navigator” program. This initiative leverages the case management which is being provided within individual programs, by giving client beneficiaries access to and control of their own client record, so that they may “own their own story”. Beneficiaries have both accessibility to their own data as they navigate multiple providers within the service delivery system, and accountability for their own unique journey towards self-reliance. Salt Lake County System

navigators are available to provide guidance when personal interaction is needed in lieu of technology to assist clients on those pathways. Case managers have the opportunity to draw from and contribute to those individual stories, as invited by individual client beneficiaries. Currently, systemic barriers limit and prevent sharing information about individual clients between organizations and data systems, which severely impacts case manager effectiveness, client success, and the ability of funders to analyze either.

Salt Lake County has facilitated the technology that allows the beneficiaries of the programs funded by Salt Lake County to have web-based access and control of their own client record, which allows them to connect their data and their goals and their documents to the applications, services and programs that they trust, instead of waiting for agency MOU's or agency releases of information to be processed. The web-based application "SAMi" (Secure, Accessible, Mobile Information) is now available for clients who choose to take advantage of this tool. One of the outcomes will be enhanced coordination between public and assisted housing providers and private and governmental health, mental health and service agencies, facilitated by SAMi and the Salt Lake County System Navigator staff.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.

County HCD staff serve as a member of the priorities committee of the Continuum of Care which reviews, analyzes and makes recommendations for funding of CoC programs. Information used in that decision-making process includes data on program needs, gaps in services, performance, outcomes, etc. That data along with reports from current ESG providers is considered when making funding decisions on the ESG dollars that come to Salt Lake County. The goal is to make homelessness rare, brief and non-recurring. The populations serviced by ESG and CoC programs are similar and being aware of CoC activities allows the county to use ESG funds in a supportive but non duplicative manner. HUD requires the use of an HMIS to track and report out on outcomes of service for both CoC and HMIS. County HCD staff are members of the HMIS Steering Committee which sets policies and procedures for use and information provided by HMIS. Because HMIS is a statewide information system, the steering committee is represented by the other two CoC's within the state of Utah. In these discussions on HMIS, the representatives bring to the table both a respect for the management needs of the system but also needs for a system that can meet provider needs.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS

County HCD staff are members of the Salt Lake Valley Coalition to End Homelessness that is the entity that oversees the Continuum of Care (CoC). One of the primary goals of the SLVCEH is to end homelessness in Salt Lake County for all homeless populations. The geographic area of Salt Lake County is the same

covered the Salt Lake County CoC. To do this, the SLVCEH has developed a broad partnership with a variety of stakeholders in the community. A subgroup of the SLVCEH (priority setting), staffed by Salt Lake County provides input and analysis of the CoC programs that are recommended to be funded. Data gathered and reviewed by the CoC in the application process for funding the application for CoC funded but is shared with County staff who plan on how services will be delivered with ESG. The CoC provided the information for the Consolidated Plan in the areas of NA – 40 Homeless Needs Assessment, Ma-30 Homeless Facilities and Services, and SP-60 Homelessness Strategy.

2. Agencies, groups, organizations and others who participated in the process and consultations

Table 2 – Agencies, groups, organizations who participated

1	Agency/Group/Organization	Utah Community Action
	Agency/Group/Organization Type	Housing Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-Persons with HIV/AIDS Services-Victims of Domestic Violence Services-homeless Services-Health Services-Employment Service-Fair Housing Services - Victims Services - Narrowing the Digital Divide
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Non-Homeless Special Needs

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	
2	Agency/Group/Organization	ROAD HOME
	Agency/Group/Organization Type	Housing Services - Housing Services-Children Services-Elderly Persons Services-Persons with HIV/AIDS Services-homeless Services-Health
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	
3	Agency/Group/Organization	COMMUNITY DEVELOPMENT CORPORATION OF UTAH
	Agency/Group/Organization Type	Housing Services - Housing Community Development Financial Institution

	What section of the Plan was addressed by Consultation?	Housing Need Assessment
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	
4	Agency/Group/Organization	ASSIST INC
	Agency/Group/Organization Type	Housing Services-Elderly Persons Services-Persons with Disabilities
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs Anti-poverty Strategy Lead-based Paint Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	
5	Agency/Group/Organization	Housing Connect
	Agency/Group/Organization Type	Housing PHA Services - Housing Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-homeless Major Employer

<p>What section of the Plan was addressed by Consultation?</p>	<p>Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Anti-poverty Strategy</p>
<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	

Identify any Agency Types not consulted and provide rationale for not consulting

Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care	Salt Lake Valley Coalition to End Homelessness	The goals and objectives to be met with ESG funds are carefully strategized to integrate with the goals and objectives of the Salt Lake County CoC and the Salt Lake Valley Coalition to End Homelessness.

Table 3 – Other local / regional / federal planning efforts

Narrative

AP-12 Participation - 91.401, 91.105, 91.200(c)

1. Summary of citizen participation process/Efforts made to broaden citizen participation Summarize citizen participation process and how it impacted goal-setting

Stage 1: Identifying Needs. Salt Lake County worked to broaden citizen participation in the last year by leveraging the partnerships with its diverse stakeholders. The Needs Assessment conducted in September 2019 informed the development of the 2020-2024 Consolidated Plan. The results of that effort were published in February 2020, just as COVID-19 was beginning to wreak havoc. Due to the pandemic, the needs identified in the Salt Lake County Needs Assessment have been compounded significantly as new community needs continue to emerge. Waivers provided by HUD have provided flexibilities which allowed Salt Lake County the opportunity to get input from community members in real-time regarding evolving needs, and to respond quickly to allocate federal resources to address those needs. As Salt Lake County has been tasked to effectively administer historic levels of federal funding, we have relied on relationships with our community partners to continue to keep lines of communication open and to keep updated on the most pressing community needs. Many convenings have been held remotely to get updates on the impact of the COVID Pandemic on the current and future action plans, and to make adjustments as part of the Cares Act CDBG and ESG Programs.

Stage 2: Development of Proposed Action Plan. Based on the results of the needs assessment, the priorities were established for the Request for Applications for HOME, CDBG, ESG, and SSBG funds. Projects funded in PY22 will contribute to the housing stability and economic mobility of low-to moderate-income households, including assistance for households with critical needs and/or who lack stability in housing because of a deficiency in resources or capabilities, and who live in low opportunity zones. Activities outlined in the PY22 Action Plan will strengthen recovery efforts, provide a pathway for people to regain losses experienced due to the COVID-19 pandemic, and ensure that those individuals and families are able to participate fully in the post-recovery economy through self-reliance.

Public Notice – Estimated Funds. Request for Applications for HOME, CDBG, ESG and SSBG funds were published in November 2021.

Application Training Workshops. Application trainings were held in November for the HOME Investment Partnership Grant, CDBG Hard Costs, and Community and Support Services Grants. Applications were due in December 2021.

Review of Eligibility. The HOME Consortium Housing Committee, the Community & Economic Development Advisory Council (CEDAC), and the Community & Support Services Advisory Council (CSSAC) reviewed all proposals between January and March 2022.

Public Hearing and Comment Period on the Proposed Action Plan. Following the review of applications, the citizen committees' recommendations were published in the draft PY22 action plan.

The Public Comment Period ran from April 6 through May 6, 2022, and the Public Hearing was conducted virtually on April 19th. The Urban County Mayors met on April 28th to vote on the recommendations, and Salt Lake County Mayor Wilson finalized and approved the awards after the public comment period ended on May 6th and following the final HUD allocation amounts that were released on May 17th. Applicants were then notified of the final award decisions.

Citizen Participation Outreach

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)

Table 4 – Citizen Participation Outreach

Expected Resources

AP-15 Expected Resources - 91.420(b), 91.220(c)(1,2)

Introduction

Resources that will be committed to carry out the activities of the PY22 Action Plan include the annual federal allocations combined with program income and recaptured funds from prior years.

Salt Lake County received a HOME allocation of \$1,860,776, it has committed \$200,000 of general funds to meet part of the required match. This action plan commits \$1,000,000 of program income and rolls over \$1,072,000 previously committed funds for a total of \$4,132,776.

CDBG activities will be funded with the PY22 grant allocation of \$2,413,008, and \$190,157 of funds recaptured from prior year activities. The annual allocation was less than anticipated based on PY21, but it is estimated that \$170,000 of program income will be receipted as well to cover the shortfall for activities that were recommended by the Citizen Committees.

ESG funded activities will be facilitated primarily by the annual allocation of \$210,067. This allocation was also slightly lower than anticipated based on prior years; however, the recommendations of the Citizen Committee will be facilitated by utilizing available balance of ESG-CV

funds. (CV funds are not represented in the PY22 Action Plan, as they are associated with the PY19 Action Plan.)

Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	2,413,008	170,000	190,157	2,773,165	0	
HOME	public - federal	Acquisition Homebuyer assistance Homeowner rehab Multifamily rental new construction Multifamily rental rehab New construction for ownership TBRA	1,860,776	1,000,000	1,272,000	4,132,776	0	

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
ESG	public - federal	Conversion and rehab for transitional housing Financial Assistance Overnight shelter Rapid re-housing (rental assistance) Rental Assistance Services Transitional housing	210,067	0	0	210,067	0	

Table 2 - Expected Resources – Priority Table

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

Salt Lake County provides \$200,000 from Salt Lake County general funds as a match for the Salt Lake County HOME program. the \$1,960,776 of HOME funds committed to help finance the development and construction of three rental housing projects will leverage more than \$100,000,000 in other funding, LHTC investors, State of Utah Olene Walker and loans from banks.

The CDBG program does not require a match, but will be leveraged with other private, state, and local funds to carry out projects.

Salt Lake County requires ESG sub-recipients to meet the dollar-for-dollar match requirements for ESG awards. Salt Lake County utilizes general funds to match the \$15,097 of ESG admin funds.

If appropriate, describe publically owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

Not applicable

Discussion

n/a

Annual Goals and Objectives

AP-20 Annual Goals and Objectives - 91.420, 91.220(c)(3)&(e)

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Housing Rehabilitation & Accessibility	2020	2024	Affordable Housing	Salt Lake County	Housing Rehabilitation	CDBG: \$354,937 HOME: \$973,000 ESG: \$0	Homeowner Housing Rehabilitated: 195 Household Housing Unit
2	Rental Assistance	2020	2024	Homeless	Salt Lake County	Rental assistance	HOME: \$830,000 ESG: \$80,232	Tenant-based rental assistance / Rapid Rehousing: 215 Households Assisted
3	Rental Housing	2020	2024	Affordable Housing	Salt Lake County	Rental Housing	HOME: \$1,960,776	Rental units constructed: 353 Household Housing Unit
4	Homeownership	2020	2024	Affordable Housing	Salt Lake County	Homeownership	CDBG: \$80,000 HOME: \$183,000 ESG: \$0	Direct Financial Assistance to Homebuyers: 22 Households Assisted
5	Stability and safety	2020	2024	Affordable Housing Homeless Non-Homeless Special Needs	Salt Lake County	Stability and Safety	CDBG: \$106,000	Public service activities other than Low/Moderate Income Housing Benefit: 889 Persons Assisted

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
6	Access to crisis assistance	2020	2024	Affordable Housing Homeless Non-Homeless Special Needs Non-Housing Community Development	Salt Lake County	Access to crisis assistance	CDBG: \$268,849 HOME: \$0 ESG: \$0	Public service activities other than Low/Moderate Income Housing Benefit: 3360 Persons Assisted
8	Infrastructure	2020	2024	Non-Housing Community Development	Salt Lake County	Infrastructure	CDBG: \$527,638	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 3329 Persons Assisted
9	Public facilities	2020	2024	Non-Housing Community Development	Salt Lake County	Public Facilities	CDBG: \$80,000	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 85 Persons Assisted
10	Administration of HOME, ESG and CDBG	2020	2024	Affordable Housing Homeless Non-Homeless Special Needs Non-Housing Community Development	Salt Lake County	Rental Housing Homeownership Rental assistance Housing Rehabilitation	CDBG: \$470,000 HOME: \$186,000 ESG: \$15,097	Other: 1 Other

Table 3 – Goals Summary

Goal Descriptions

1	Goal Name	Housing Rehabilitation & Accessibility
	Goal Description	Salt Lake County has allocated \$371,000 of HOME funds to Community Development Corporation of Utah, \$200,000 of HOME funds to Assist Inc., and \$198,000 to West Valley City to be used to cover the cost of administering a Green & Healthy Homes Initiative Salt Lake Program, and \$204,000 of HOME funds to cover the cost of HCD administering the GHHI program, for a total of \$973,000. Assist Inc. was also awarded \$354,937 of CDBG funds to support ongoing efforts to stabilize neighborhoods and preserve affordable housing stock through the Emergency Home Repair, Accessibility, and Community Design Assistance program.
2	Goal Name	Rental Assistance
	Goal Description	Salt Lake County has allocated \$400,000 of HOME funds to the Road Home, \$290,000 of HOME funds to Housing Connect and \$140,000 of HOME funds to Utah Community Action to administer a short term, homeless tenant based rental assistance program, for a total of \$830,000. The Road Home was also awarded \$80,232 for Rapid Rehousing activities, to assist approximately 15 households.
3	Goal Name	Rental Housing
	Goal Description	Salt Lake County has allocated \$900,000 of HOME funds to help finance the development and construction of the 89 rental units Sunset project, \$710,776 of HOME funds to help finance the development and construction of the 200 rental housing units Spark Project, and \$350,000 of HOME funds to help finance the development and construction of the 64 rental unit Morrissey Project, for a total of \$1,960,776.
4	Goal Name	Homeownership
	Goal Description	Salt Lake County has allocated \$99,000 to Community Development Corporation of Utah and \$84,000 to City of Taylorsville to administer a downpayment assistance program, for a total \$183,000. In addition, Community Development Corporation of Utah was awarded \$200,000 of CDBG funds to assist with downpayment assistance in the Urban County jurisdictions, and the International Rescue Committee was awarded \$80,000 to support at least four refugee or immigrant families in purchasing their first homes in the Salt Lake Urban County utilizing down payment assistance.

5	Goal Name	Stability and safety
	Goal Description	Salt Lake County awarded South Valley Services \$40,000 to leverage other funding sources to provide lifesaving domestic violence services and housing support to Salt Lake County residents. The International Rescue Committee was also awarded \$66,000 to support refugee and new American food and farm entrepreneurs and business owners in the wake of the COVID-19 pandemic.
6	Goal Name	Access to crisis assistance
	Goal Description	Salt Lake County awarded six agencies a total of \$468,849 of CDBG funds for public services activities which will provide access to crisis assistance. Homeless services will be provided by First Step House (\$60,440), The INN Between (\$40,119), Catholic Community Services (\$40,000), Wasatch Homeless Healthcare dba Fourth Street Clinic (\$48,290), and YWCA Utah (\$40,000). The Rape Recovery Center will provide non-homeless services (\$40,000) to address special needs of survivors of sexual assault.
8	Goal Name	Infrastructure
	Goal Description	Two infrastructure projects were awarded funds for Program Year 2022, totaling \$527,638. Millcreek City will utilize \$231,400 of CDBG funds to provide access to recreational opportunities for hundreds of LMI households residing near the Jordan River Trailhead, and the Greater Salt Lake Municipal Services District was allocated \$296,238 for street improvements in Magna, including curb, gutter, and sidewalk which will improve accessibility for many LMI residents and help to revitalize downtown Magna.
9	Goal Name	Public facilities
	Goal Description	The INN Between is Utah's only medical housing program for terminally ill and medically frail adults experiencing homelessness. The non-profit agency was awarded \$80,000 of CDBG funds to rehabilitate and provide mold remediation for 8 resident bathrooms, and to install a master mixing valve to regulate the building faucet water temperature.
10	Goal Name	Administration of HOME, ESG and CDBG
	Goal Description	Salt Lake County has allocated \$186,000 to cover the cost of administering the HOME Program, \$470,000 to administer the CDBG program and housing programs. \$15,097 of ESG grant funds will be combined with Salt Lake County matching funds of an additional \$15,097 to administer the ESG program.

AP-35 Projects - 91.420, 91.220(d)

Introduction

Salt Lake County has allocated HOME funds of \$973,000 for housing rehabilitation programs, \$1,960,776 to help finance the development and construction of three rental housing projects, \$830,000 to fund three TBRA programs, \$183,000 to fund a downpayment assistance program, \$186,00 to cover the cost of administering the HOME program.

CDBG and ESG funds have been allocated for ADU development and down payment assistance (\$430,000), housing rehab (\$354,937), infrastructure (\$527,638), public facilities (\$80,000), tenant based rental assistance (\$78,146), activities that provide access to crisis assistance (\$586,066), and activities that promote stability and safety (\$106,000).

#	Project Name
1	01 - CDBG Affordable Housing
2	01 - CDBG Housing Improvement Program
4	02 & 05 - CDBG Public Infrastructure and Public Works
5	08 - CDBG Private Non-Profit Facility Improvements / Non Housing Benefit
8	09 - CDBG Private Non-Profit Public Services / Stability and Safety
9	09 - CDBG Private Non-Profit Public Services / Crisis Services
14	New Rental Housing HOME
15	TBRA HOME
17	Downpayment assistance HOME
18	Housing Rehabilitation-HOME
19	HESG22 Emergency Solutions Grant
20	Action Plan Administration (CDBG, HESG, & HOME)

Table 4 – Project Information

Describe the reasons for allocation priorities and any obstacles to addressing underserved needs

Salt Lake County Division of Housing and Community Development (HCD) supports housing, housing stability, and the economic mobility of individuals and families. The COVID-19 pandemic has had a devastating impact on low-income earners who were already facing obstacles of ever-increasing rents, food insecurity, access to health care, and access to opportunities e.g. living wage jobs and economic mobility. In response to these challenges, which have been exacerbated for low- to moderate-income households, in the Program Year 2022, Salt Lake County prioritized available resources for targeted activities which increase or sustain affordable housing inventory, increase housing stability, or contribute to economic mobility. For this year's allocation of HOME funds, Salt Lake County released a request for proposals which set forth three priorities: (1) provide funding to help finance the development and construction of rental properties, (2) Provide funding to programs which fit in the

GHHI Salt Lake program to make homes health and safe, and (3) support programs which assist the homeless.

CDBG and ESG funds were awarded under three separate Requests for Applications (RFA's). Urban County Jurisdictions and Non-Profit Organizations were invited to apply to one of the two applicable RFA's for eligible "hard cost" activities (housing, infrastructure, or public facilities). A separate RFA was issued for Community & Support Services, which included eligible activities under the ESG Program, eligible Public Services activities under the CDBG Program, or eligible activities under the Social Services Block Grant program. The priorities for every program are to contribute to the housing stability and economic mobility of low-to-moderate income households. The activities funded in Program Year 2022 (PY22) demonstrated that they fill a gap in community services that is not sufficient or not currently met. This includes the facilitation of programming during non-traditional business hours, evenings and weekends. Activities that address crisis needs not otherwise attributable to housing and economic mobility outcomes were eligible for funding, but they were not prioritized.

Each application that was received receive an evaluation score from the committee and HCD staff. The applications were ranked according to the total scores received. The respective committees (Salt Lake County Consortium HOME allocation committee, Community & Economic Development Advisory Council, and Community & Support Services Advisory Council) then put together funding recommendations for each application. A 30-day notice was posted with listed the recommendations. A public hearing was held April 19, 2022. After the public hearing, and a review of the input received by the Urban County mayors, the Salt Lake County Mayor made the final decision on which projects would be funded and how much each application received.

AP-38 Project Summary
Project Summary Information

1	Project Name	01 - CDBG Affordable Housing
	Target Area	Salt Lake County
	Goals Supported	Homeownership
	Needs Addressed	Homeownership
	Funding	CDBG: \$280,000
	Description	Funds may be allocated to activities that provide homeownership through Down Payment Assistance and Property Acquisition for housing development. These activities will include the Community Development Corporation of Utah and the International Rescue Committee
	Target Date	6/30/2023
	Estimate the number and type of families that will benefit from the proposed activities	Approximately 16 LMI families will benefit from down payment assistance, including refugees and immigrant families.
	Location Description	Salt Lake County
	Planned Activities	CDCU will provide down payment assistance to approximately 12 LMI households, and the International Rescue Committee will provide down payment assistance to approximately 4 LMI households.
2	Project Name	01 - CDBG Housing Improvement Program
	Target Area	Salt Lake County
	Goals Supported	Housing Rehabilitation & Accessibility
	Needs Addressed	Housing Rehabilitation
	Funding	CDBG: \$504,937
	Description	Housing Rehabilitation, Emergency Home Repair Program and Accessibility Improvements to single family homes. CDBG activities will include: Assist, Inc. Emergency Home Repair Program and Accessibility and Project Delivery.
	Target Date	6/30/2023
	Estimate the number and type of families that will benefit from the proposed activities	Approximately 30 LMI households will benefit from housing rehab and reconstruction activities.

	Location Description	Salt Lake County
	Planned Activities	Neighborworks of Salt Lake will provide housing rehab and reconstruction to approximately 30 households, and Assist Inc will assist approximately 150 households.
3	Project Name	02 & 05 - CDBG Public Infrastructure and Public Works
	Target Area	Salt Lake County
	Goals Supported	Infrastructure Public facilities
	Needs Addressed	Infrastructure Public Facilities
	Funding	CDBG: \$802,638
	Description	Infrastructure Improvements include streets, sidewalks, parks, etc. The City of South Salt Lake, Municipal Services District, and Millcreek City have been awarded funds for this project.
	Target Date	6/30/2023
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 3590 LMI persons will be assisted with public facility improvements and infrastructure activities.
	Location Description	Projects are located in Magna, Millcreek, South Salt Lake, and Salt Lake City.
Planned Activities	Greater Salt Lake Services District will be carrying out an infrastructure activity for sidewalks in Magna, and Millcreek City will be carrying out an infrastructure project for the Jordan River Trailhead. In addition, facility improvements will facilitate the Historic Scott School Community Center Renovation for the City of South Salt Lake, and improvements at the First Step House 411 North Grant Street facility.	
4	Project Name	08 - CDBG Private Non-Profit Facility Improvements / Non Housing Benefit
	Target Area	Salt Lake County
	Goals Supported	Public facilities
	Needs Addressed	Access to crisis assistance
	Funding	CDBG: \$80,000

	Description	Funds will be utilized to provide improvements to facilities utilized by Non-Profit Agencies that provide services to homeless and/or low- and moderate-income people. Funds may also be used for engineering and architectural needs for new homeless facility resource centers. This specific project for Non-Housing is for projects which have an OTHER than LMH benefit for the National Objective, and support the Annual Goal of Public Facilities. First Step House and The INN Between are being awarded funds under this project.
	Target Date	6/30/2023
	Estimate the number and type of families that will benefit from the proposed activities	85 individuals are estimated to benefit from facility improvements at the INN Between.
	Location Description	Salt Lake County
	Planned Activities	The INN Between will use funds to facilitate a bathroom remodeling project to provide ADA accessibility and critical renovations for homeless individuals who are in hospice care.
5	Project Name	09 - CDBG Private Non-Profit Public Services / Stability and Safety
	Target Area	Salt Lake County
	Goals Supported	Stability and safety
	Needs Addressed	Stability and Safety
	Funding	CDBG: \$106,000
	Description	Funds will be used to provide assistance to Non-Profit agencies to provide services that meet specific outcomes related to stability and safety as identified through the Needs Assessment and the County Goals and Priorities. South Valley Sanctuary was awarded funds under this project.
	Target Date	6/30/2023
	Estimate the number and type of families that will benefit from the proposed activities	Approximately 800 survivors of domestic violence will benefit from the South Valley Sanctuary Domestic Violence Homeless Services. In addition, approximately 89 LMI individuals, primarily residents and refugees, will benefit from the International Rescue Committee's "Supporting Resilience for New American Entrepreneurs in a Pandemic-Affected Economy" project.
	Location Description	Salt Lake County

	Planned Activities	South Valley Services will provide lifesaving domestic violence services and housing support to Salt Lake County residents. IRC's Supporting Resilience for New American Entrepreneurs in a Pandemic-Affected Economy program will support refugee and new American food and farm entrepreneurs in its Spice Kitchen Incubator (SKI) and New Roots farm programs to sustain, recover and thrive as small business owners in the wake of the COVID-19 pandemic.
6	Project Name	09 - CDBG Private Non-Profit Public Services / Crisis Services
	Target Area	Salt Lake County
	Goals Supported	Access to crisis assistance
	Needs Addressed	Access to crisis assistance
	Funding	CDBG: \$268,849
	Description	Funds will be used to provide assistance to Non-Profit agencies to provide services that meet specific outcomes related to accessing crisis services as identified through the Needs Assessment and the County Goals and Priorities. Catholic Community Services of Utah, First Step House, Rape Recovery Services, Legal Aid Society, The INN Between, YWCA, and Wasatch Homeless Health Care, Inc. dba Fourth Street Clinic were awarded funds under this project.
	Target Date	6/30/2023
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 3360 individuals will benefit from the proposed activities. This includes those who are homeless, those who are fleeing domestic violence, and other special-needs populations that are low to moderate-income.
	Location Description	All services will be in Salt Lake County.
	Planned Activities	Public service activities will be carried out by the following non-profit organizations to provide access to crisis services: Rape Recovery Center, First Step House, the INN Between, Catholic Community Services, Wasatch Homeless Health Care dba Fourth Street Clinic, and YWCA Utah. Salt Lake County will also carry out activities related to the System Navigator program.
7	Project Name	New Rental Housing HOME
	Target Area	Salt Lake County
	Goals Supported	Rental Housing
	Needs Addressed	Rental Housing

	Funding	HOME: \$1,960,776
	Description	HOME funds have been allocated to the Spark project (\$710,776), Sunset (\$900,000) and Morrissey (\$350,000) for a total of \$1,910,776
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	Estimated beneficiaries from the three projects: Spark (200-100 units at or below 50% of AMI); Sunset (69 units all at or below 50% of AMI); and Morrissey (89 units, 26 at or below 50% of AMI).
	Location Description	Salt Lake County
	Planned Activities	It is estimated the construction of the three projects (Spark, Sunset, and Morrissey) will start by the end of 2022, and the construction could be completed by June 2024.
8	Project Name	TBRA HOME
	Target Area	Salt Lake County
	Goals Supported	Rental Assistance
	Needs Addressed	Rental assistance
	Funding	HOME: \$830,000
	Description	\$400,000 of HOME funds have been allocated to the Road Home to administer a homeless prevention program that will provide short term rental assistance, \$290,000 of HOME funds have been allocated to Housing Connect to administer a homeless prevention tenant based rental assistance program, and \$140,000 of HOME funds have been allocated to Utah Community Action to administer a homeless prevention tenant-based rental assistance program, for a total of \$830,000.
	Target Date	6/30/2023
	Estimate the number and type of families that will benefit from the proposed activities	With this funding at least 200 households who are homeless or at risk of become homeless will receive short term rental assistance.
	Location Description	This assistance is available to households living in Salt Lake County

	Planned Activities	The Road Home, Utah Community Action, and Housing Connect will assess each household as to whether this TBRA program is the appropriate program to assist them. The Road Home, Utah Community Action, and Housing Connect will provide support services, referrals to jobs, mental health support as needed, and other resources to help each household to stabilize their housing.
9	Project Name	Downpayment assistance HOME
	Target Area	Salt Lake County
	Goals Supported	Homeownership
	Needs Addressed	Homeownership
	Funding	HOME: \$183,000
	Description	HOME funds have been allocated to Community Development Corporation of Utah (\$99,000) to administer a down-payment assistance program through Salt Lake County except for Salt Lake City and \$84,000 for dpa provided in Taylorsville City
	Target Date	12/31/2023
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated up to six moderate income households will receive downpayment assistance
	Location Description	HOME funds have been allocated to Community Development Corporation of Utah (\$99,000) to administer a down-payment assistance program through Salt Lake County except for Salt Lake City, and \$84,000 for dpa provided in Taylorsville City
	Planned Activities	Downpayment assistance provided as justified through underwriting of loans.
10	Project Name	Housing Rehabilitation-HOME
	Target Area	Salt Lake County
	Goals Supported	Housing Rehabilitation & Accessibility
	Needs Addressed	Housing Rehabilitation
	Funding	HOME: \$973,000

	Description	HOME funds have been allocated to Community Development Corporation of Utah \$371,000, to Assist Inc, \$200,000, West Valley City \$198,000, and HCD \$204,0000 to administer a Green and Healthy Homes housing rehabilitation program, for a total of \$973,000
	Target Date	6/30/2022
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated 45 low to moderate income households will be assisted
	Location Description	The GHHI Salt Lake program funded with HOME funds is available anywhere in Salt Lake County except for Salt Lake City
	Planned Activities	Salt Lake County has allocated HOME funds to West Valley City, Taylorsville City, Community Development Corporation of Utah and Assist Inc . to continue the funding of projects which meet the criteria of GHHI Salt Lake. Each household will receive a full healthy homes 29 hazards, local property standards assessment. From the assessment, input from the household the project will be designed and then bid out. The lowest bid will be used to select the appropriate contractor. Each agency involved will monitoring the construction process and then close out. Each project will be tracked on smart sheet data system.
11	Project Name	HESG22 Emergency Solutions Grant
	Target Area	Salt Lake County
	Goals Supported	Rental Assistance Stability and safety Administration of HOME, ESG and CDBG
	Needs Addressed	Rental assistance Access to crisis assistance
	Funding	ESG: \$210,067
	Description	Funding will be provided to all eligible activities under the HESG program. This includes Emergency Shelter Activities, Rapid Re-Housing, Homeless Prevention (Diversion), and Administration. First Step House and The Road Home have been awarded funding under this project
	Target Date	6/30/2023

	Estimate the number and type of families that will benefit from the proposed activities	365 homeless households are estimated to be assisted with ESG funds.
	Location Description	Salt Lake County
	Planned Activities	ESG funds will facilitate access to crisis assistance through the First Step House Case Management Program, and rental assistance through the Road Home's Tenant Based Rental Assistance Rapid Rehousing program. This project includes ESG admin funds in the amount of \$14,704.
12	Project Name	Action Plan Administration (CDBG, HESG, & HOME)
	Target Area	Salt Lake County
	Goals Supported	Administration of HOME, ESG and CDBG
	Needs Addressed	Housing Rehabilitation Rental Housing Rental assistance Homeownership
	Funding	CDBG: \$470,000 HOME: \$186,000
	Description	Funds will be used to administer the HOME & CDBG Programs
	Target Date	6/30/2023
	Estimate the number and type of families that will benefit from the proposed activities	It is estimated that 200 households will receive Tenant based rental assistance, 6 households will receive downpayment assistance, 45 households will receive housing rehabilitation assistance, and that by the end of 2024 three projects and 357 rental units will be completed with HOME funds. CDBG funds will benefit and estimated 9120 LMI individuals, and ESG funds will benefit approximately 365 homeless individuals.
	Location Description	Salt Lake County
Planned Activities	Salt Lake County HOME program administers of funded downpayment assistance, TBRA, Housing Rehabilitation, and construction of new rental housing	

AP-50 Geographic Distribution - 91.420, 91.220(f)

Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

Salt Lake County HOME funded TBRA programs are available throughout Salt Lake County, the HOME funded housing rehabilitation program is available in all of Salt Lake County except for Salt Lake City, the HOME funded downpayment assistance is available in Salt Lake County except for Salt Lake City, and the HOME funded rental housing projects can be located anywhere in Salt Lake County. If the rental housing project is located in Salt Lake City the developer must provide proof that Salt Lake City has also committed funds to the project.

ESG assistance is available to all homeless individuals and families throughout Salt Lake County.

CDBG activities serve LMI individuals and households who live throughout Salt Lake County, however each subrecipient must demonstrate a reasonable benefit to the residents of the 12 small cities and towns and the five metro townships that make up the Urban County.

Geographic Distribution

Target Area	Percentage of Funds
Salt Lake County	100

Table 5 - Geographic Distribution

Rationale for the priorities for allocating investments geographically

Salt Lake County will target resources to assist households located in low opportunity areas. Our healthy homes program targets the neighborhoods with oldest housing which are often not energy efficient and often have other health and safety issues. The target areas include South Salt Lake City, Midvale, Murray, White City, Kearns and Magna.

Discussion

The goal is to provide assistance to the underserved, children with asthma and possible lead poisoning, elderly through aging in place program.

Affordable Housing

AP-55 Affordable Housing - 91.420, 91.220(g)

Introduction

Salt Lake County has committed \$1,960,776 HOME funds towards helping fund the development and construction of three projects, 353 affordable rental units.

One Year Goals for the Number of Households to be Supported	
Homeless	200
Non-Homeless	0
Special-Needs	0
Total	200

Table 6 - One Year Goals for Affordable Housing by Support Requirement

One Year Goals for the Number of Households Supported Through	
Rental Assistance	200
The Production of New Units	353
Rehab of Existing Units	45
Acquisition of Existing Units	0
Total	598

Table 7 - One Year Goals for Affordable Housing by Support Type

Discussion

HOME funds will be provided to three TBRA different agencies, to help the homeless or to prevent homelessness and it is estimated 200 households will receive tbra assistance. Three projects with 353 new rental units will be completed by the end of 2024.

AP-60 Public Housing - 91.420, 91.220(h)

Introduction

Local and federal programs provide housing assistance for very-low and extremely-low income households through Section 8 Housing Choice Voucher, local housing authority's public housing units, and the low income housing tax credit program administered by the Utah Housing Corporation.

The supply of rent assisted units, however, is far short of the need. The HUD CHAS for Salt Lake County gives an estimate of over 22,800 renter households that are very low income with no rental assistance with severe housing cost burden - more than 50% of their income is devoted to housing costs. Identification and mitigation of housing impediments is paramount to improving their housing choice and opportunity.

Actions planned during the next year to address the needs to public housing

Housing Connect is the Housing Authority for the County of Salt Lake. Following are excerpts from the Annual PHA Plan for July 2022 through June 2023.

The agency goals for 2020-2025 include:

- Maintain high performer status with HUD subsidized Housing Programs
- Increase Affordable Housing physical units by 350
- Increase Affordable Rental Subsidies by 300 units
- Diversify funding
- Reposition and secure long-term viability of Public Housing properties
- Enhance and grow supportive services that maintain housing assistance and promote well-being

Housing Connect has identified the following new activities for the 2022-2023 program year:

- Mixed Finance Modernization/Development, Demolition and/or Disposition
- Conversion of Public Housing to Tenant Based Assistance
- Conversion of Public Housing to Project-Based Assistance under RAD
- Project Based Vouchers
- Units with Approved Vacancies for Modernization

In May 2021, Housing Connect was selected for Moving to Work (MTW) status. The MTW demonstration program will provide Housing Connect with the unique opportunity to design and test innovative, locally designed housing and self-sufficiency strategies for low-income families.

Actions to encourage public housing residents to become more involved in management and

participate in homeownership

Housing Connect has a Resident Advisory Board that meets 6-8 times per year. Budget, goals and programmatic goals are presented and feedback is gathered. We also connect tenant meetings as needed.

Housing Connect operates a Family Self-Sufficiency program to provide employment counseling homeownership counseling. We have partnerships with Community Development Corp of Utah and Habitat for Humanity to refer residents interested in homeownership.

If the PHA is designated as troubled, describe the manner in which financial assistance will be provided or other assistance

Housing Connect has not been designated as troubled.

Discussion

The need for affordable rental housing for these protected class households is acute. Identification and mitigation of housing impediments is paramount to improving their housing choice and opportunity. Salt Lake County will continue to work with the Housing Authorities to help improve the management of the programs and find ways to increase the amount of rental assistance available.

AP-65 Homeless and Other Special Needs Activities - 91.420, 91.220(i)

Introduction

The Salt Lake County Homeless Service Delivery System has undergone significant changes in the last 2-3 years. The focus is to make homelessness, rare, brief and non-recurring. Added to this plan is the aspect of diversion which is to intercede with a family and individual before they become homeless which may include stabilizing them in their current housing situation, finding a new housing situation and offering supportive services to help maintain current housing. In order to focus efforts on particular population needs, the downtown shelter which used to house 1,100 people a night which included single men, single women, couples and families was closed. In its place, three new homeless resources centers were established; one for men only, one for single men, and the third for single men and women. These three new resource centers complement the existing youth, families and domestic violence, and medical frail shelters. Making this all work is the close coordination between Salt Lake Valley Coalition to End Homeless, the Utah State Homeless Coordinating Committee, Salt Lake City and local homeless housing and service providers.

Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

When the point in time (PIT) count for 2022 was taken there were 2,684 persons who identified as unsheltered, and 872 who were documented as sheltered. One of the core function groups of the Salt Lake Valley coalition to end Homelessness is the Client Focus. These groups made up of a variety of stakeholders within the community continue to search for and implement ways to engage the homeless int services. There are four outreach teams organized in Salt Lake County. They include:

1. The Homeless Outreach team which provides basis survival items. Once a contact is established, the outreach staff will refer and engage the homeless individual to agencies in the community.
2. The medical Outreach Team brings medical assistance to individuals living on the street and provide and engages them in referrals for services and housing.
3. The Library Engagement Team focuses outreach to individuals who gather at the Salt Lake City Library. They work to identify each person needs ad link them with services.
4. The Street Engagement Team focuses outreach to individuals who gather in the downtown area. Each of these locations contain several homeless and unsheltered individuals.

Addressing the emergency shelter and transitional housing needs of homeless persons

The recent advent of the COVID 19 has heightened the awareness of the at-risk populations in Salt Lake County that often have existing underlying heath conditions. These include those who are homeless and

are currently in a variety of homeless and transitional housing living situations. These include domestic violence shelters, residential programs, for runaway/homeless youth, and those living in hotels. Extra effort has been and will continue to be focused on these populations. Due to the outbreak of COVID 19 in the homeless resource centers, the County has leased hotel space to increase social distancing and provide care for more individuals. Mobile testing has been made available to these homeless resource centers. Information on tests, cases and hospitalizations are helping to inform the services that are needed. The goal is to provide safe, decent, and affordable housing for this population, often with continuing support services to maintain their housing. Fortunately, CARES Act funding has provided resources to help in these areas for vulnerable populations.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

Performance measures reports track the length of time individuals and families remain homeless. Reports include the average number of days in shelter for individuals/families and the average number of months in transitional housing. Using the data from the reports and the needs of the community, the following strategies help persons experiencing homelessness to transition to housing and not return to homelessness.

1. Increased use of RRH efforts including funding from TAF, COC and ESG dollars
2. Improve efficiency and effectiveness of RRH through lessons learned from best practices.
3. Follow prioritization guidance for PSH projects, giving priority to those with the highest service needs and longest history of homelessness.
4. Use of the VI-SPDAT assessment as one part of the procedures for placing Chronically Homeless individuals in housing.

Performance measure reports track the length of time individuals and families remain homeless. Reports include the average number of days in shelter for individuals/families and the average number of months in transitional housing.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services,

employment, education, or youth needs.

The most significant action taken to prevent homelessness in Salt Lake County is through Diversion. A private non-profit agency has been provided funding, staff capacity, and linkages to all the homeless resource centers and other agencies where people who are on the verge on homelessness present. Through the funding availability and the training of case managers, those on the verge of a homeless crisis are provided resources to abate that experience. A needs assessment of the individuals or household is performed looking at all resources that can be used. These include staying with family, church or philanthropic, one-time, short term rental assistance, financial counseling, one-time payment of utilities or owed charges, etc.

Discussion

The impact of the COVID-19 pandemic is not fully known. In the Market Analysis section James Wood stated that there are at least 30,000 people who have lost their jobs and are not receiving unemployment benefits. According to a national study, it is estimated that the homeless population will increase significantly. Salt Lake County, along with other cities and the State of Utah will work and help finance an increase of the capacity of agencies providing services to prevent homelessness and help the homeless.

AP-75 Barriers to affordable housing -91.420, 91.220(j)

Introduction

The Regional AI identifies those factors that have (1) perpetuated the concentration of protected classes within a few communities in Salt Lake County and (2) are currently barriers to limiting fair housing choice and opportunity. Essential background to AI is the affordable housing needs of protected classes, particularly the need for affordable rental housing. Estimates of the needs establish the housing hardship many protected classes experience. Affordable housing needs are, in part, a consequence of impediments to housing choice, which are identified and discussed in this summary followed by the listing of major impediments for entitlement jurisdictions. In almost all cases the impediments listed affect all members of protected classes but particularly minority, disabled and large family households

Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment

Salt Lake County's Fair Housing Action Plan can be found in the Unique Appendices of Attachment 2 of this Action Plan. The plan addresses these issues.

Discussion

AP-85 Other Actions - 91.420, 91.220(k)

Introduction

Undoubtedly there are powerful underlying economic and demographic forces at work leading to greater concentrations of minority and poor populations, significant disparities of opportunity and major impediments to fair housing choice. For the most part these forces are independent of policies and practices of local governments and the action plans set forth in consolidated plans. It's generally accepted that economic and demographic forces—income, employment, housing prices and to a lesser extent population trends—reflect conditions of supply and demand. While these forces may be largely independent of local policies and practices there are cases where local public policy can have rather significant impacts on local economic conditions, particularly housing prices.

Income – Probably the factor with the most widespread impact on fair housing choice and access to opportunity is income. For thirty years the Utah economy and households have struggled with relatively low wages.

Affordable rental housing is the greatest housing need for protected classes. Over half of all minority households rent and these households are more likely to be very low or extremely low income households. Therefore, policy measures that encourage additional affordable rental housing are the most effective in meeting the unmet housing needs of protected classes and affirmatively furthering fair housing. Conversely, policy measures that limit or preclude the development of additional affordable rental housing are serious impediments to fair housing choice.

The most critical unmet housing needs are concentrated in the very low and extremely low income households. These households comprise a significant share of the county's population. One-in-four households in the county have incomes below 50 percent of the Area Median Income (AMI). Of the 355,000 households in Salt Lake County in 2012, 88,750 were households with very low income; \$35,000 or less for a family of four. There were over 53,000 households with extremely low income, approximately \$21,000 or less for a family of four Table 1. Again, these households are much more likely to be renter households of protected classes.

Actions planned to address obstacles to meeting underserved needs

Salt Lake County in this year's allocation of funds placed a high priority on the development of a more effective allocation process to help improve the quality of and value of outcomes to be achieved. See Appendix 2 Public process for a description of the efforts taken to improve the allocation of CDBG and other funding. This effort coupled with the Collective Impact for homeless, the Green & Healthy Homes Initiative, and the development and implementation of a Regional Analysis of Impediments Action

Plan will all help address and mitigate the obstacles to become better at meeting underserved needs.

Actions planned to foster and maintain affordable housing

Salt Lake County through the use of HOME funds has helped finance the development and improvement of 65 rental housing developments with over 4400 rental units. HOME funds will continue to be critical in helping support and bring together funding for special needs rental housing developments. Over the next five years it is anticipated that at least 10 more rental housing developments will be funded and completed. These projects will include housing for the homeless, seniors and other special needs. Additionally, the implementation of the Green & Healthy Homes Initiative Salt Lake will support through funding and education the importance of preservation of existing housing and making homes as healthy as possible.

Actions planned to reduce lead-based paint hazards

On January 1, 2020 Salt Lake started the implementation of a \$5.1 million lead hazard grant to fund the retrofit of 260 homes over the next three and half years. This funding is coupled with a grant from the Center for Disease Control for outreach and education. The Lead Safe Salt Lake program has the following goals:

1. Increase the number of children tested for lead poisoning. The Utah Lead Coalition was formed 2017, which consists of 40 agencies working together to increase the number of children tested for lead poisoning.
2. Improve the collection of data and development of surveillance to improve the tracking and analysis of children who have elevated blood levels.
3. Improve the coordination of agencies through Utah Lead Coalition.
4. Increase referrals to Salt Lake County's lead safe housing program.

Actions planned to reduce the number of poverty-level families

Several initiatives are occurring to help reduce the number of poverty level families. It is a difficult challenge. The improvement in the economy has increased the number of jobs that are available. The Collective Impact for Homelessness is part of an effort to more effectively help low income households become self-sufficient. Improving the health of homes through Green & Healthy Homes Initiative helps low income families with severely sick children to become more stable, able to keep jobs and the children to attend school.

Actions planned to develop institutional structure

Salt Lake County supported the Pay for Success investment in Pre-K school programs, and this effort

helped improve the reading levels resulting in improved attendance and graduation. Green & Healthy Homes, Homelessness, and the Housing Assistance Rental Program (HARP) are other initiatives that that will help further develop institutional structure.

Actions planned to enhance coordination between public and private housing and social service agencies

The Salt Lake Valley Coalition to End Homelessness and the Green & Healthy Homes Initiative are two examples of collaborative and integrated approaches that will be used to improve housing opportunities with the public and private housing sectors, incorporating community based social services.

Discussion

Program Specific Requirements

AP-90 Program Specific Requirements - 91.420, 91.220(I)(1,2,4)

Introduction

The HOME program funds will assist in the preservation of over 45 single family households, will provide TBRA assistance to over 200 households and will fund homeownership support to at least 3 households, HOME funds will help finance the development and construction of three new rental housing projects which will when completed will provide 353 affordable new rental housing units.

CDBG funds are estimated to provide services to 9,120 LMI persons in the 2022 program year. ESG funds are estimated to provide services to approximately 365 homeless individuals.

Community Development Block Grant Program (CDBG)

Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	170,000
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan	190,157
5. The amount of income from float-funded activities	0
Total Program Income:	360,157

Other CDBG Requirements

1. The amount of urgent need activities	0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.	95.00%

HOME Investment Partnership Program (HOME)
Reference 24 CFR 91.220(l)(2)

1. A description of other forms of investment being used beyond those identified in Section 92.205 is as follows:

We were awarded a Healthy Homes and Weatherization Grant and a Healthy Homes Production grant, The funds from these grants will be braided with weatherization funds, and HOME funds to complete the retrofit of 250 homes over the next three years. We will continue with our lead safe housing program funded with lead hazard control funds

2. A description of the guidelines that will be used for resale or recapture of HOME funds when used for homebuyer activities as required in 92.254, is as follows:

Salt Lake County will follow and implement the HOME recapture provisions established at §92.254. If the property sells before the end of the affordability period Salt Lake County will recapture the full amount of HOME funds invested in the home.

In the current 2022 Salt Lake County Consortium Consolidated Action Plans:

1. Salt Lake County has allocated HOME funds to and contracted with Community Development Corporation to provide downpayment assistance loans
2. Taylorsville City allocates its portion of HOME funds to be administered by Community Development Corporation of Utah for funding of a downpayment assistance program.
3. Salt Lake County has allocated HOME funds to Community Development Corporation of Utah to provide rehabilitation loans
4. Salt Lake County has allocated HOME funds to Assist Inc. to provide housing rehabilitation loans.
5. West Valley City uses a portion of its allocation of HOME funds to provide housing rehabilitation loans and downpayment assistance loans.

Salt Lake County will require that each organization listed above will have each household assisted sign a clear, detailed written agreement ensures that all parties are aware of the specific HOME requirements applicable to the unit (recapture requirement), and will help Salt Lake County enforce those requirements.

If the ownership of the housing is conveyed pursuant to a foreclosure or other involuntary sale, Salt Lake will attempt to recoup any net proceeds that may be available through the foreclosure sale. Because all recapture provisions must be limited to net proceeds, Salt Lake County's repayment obligation is limited to the amount of the HOME subsidy, if any, that it is able to recover. Net proceeds is defined as the sales price minus the mortgage(s) minus any sales commission, and closing costs.

On rare occasions the house may be sold for less than what the total of the outstanding balance of

the mortgages (including the Salt Lake County loan for down payment assistance or housing rehabilitation loan) which are owed.

Once the net proceeds are identified the homeowner may recover his/her investment (downpayment and principal paydown) in the property. After the homeowner has recovered their investment if there any remaining net proceeds they will be shared per the formula listed below.

HOME Investment

HOME Investment + Homeowner Investment x Net Proceeds = HOME \$ to be recaptured

Homeowner Investment

HOME Investment + Homeowner Investment x Net Proceeds = Amount to Homeowner

3. A description of the guidelines for resale or recapture that ensures the affordability of units acquired with HOME funds? See 24 CFR 92.254(a)(4) are as follows:

For rental housing development new construction projects a deed restriction recorded to ensure the rental unit housing project is compliant for twenty years.

For homebuyer and rental projects, the length of the affordability period depends on the amount of the HOME investment in the property and the nature of the activity funded. Listed below are the affordability periods. For rehabilitation the length of affordability is determined by HOME Investment per Unit.

Less than \$15,000 5 years

\$15,000 - \$40,000 10 years

More than \$40,000 15 years

New construction 20 years

Salt Lake County downpayment assistance program does not exceed \$15,000 per unit, the length of affordability for downpayment assistance program is five years.

Salt Lake County housing rehabilitation assistance will vary, for projects under \$15,000 the length of

affordability period will be five years, for rehabilitation projects over \$15,000 and less than \$40,000 the affordability period will be ten years, none of our single family housing rehabilitation projects will exceed \$40,000.

For the rehabilitation of rental units, the affordability period will vary, factoring in subsidy limits and percentage of funding to determine the number of HOME assisted units. The total amount of HOME funds will then be divided by the number of HOME assisted units to equal the subsidy limit according to the dollar amount. For example, if the number of HOME assisted units in a project is 10 and the total amount of HOME funds is \$300,000, the subsidy per unit is \$30,000, and will have a ten-year affordability period enforced by a recorded deed restriction.

4. Plans for using HOME funds to refinance existing debt secured by multifamily housing that is rehabilitated with HOME funds along with a description of the refinancing guidelines required that will be used under 24 CFR 92.206(b), are as follows:

There are no plans to use HOME funds to refinance existing debt secured by multifamily housing that is rehabilitated with HOME funds.

Emergency Solutions Grant (ESG)

1. Include written standards for providing ESG assistance (may include as attachment)

Refer to attached

2. If the Continuum of Care has established centralized or coordinated assessment system that meets HUD requirements, describe that centralized or coordinated assessment system.

The standards for the Coordinated Entry System for Salt Lake County have been developed in connection with the former Collective Impact (CI) Steering Committee and Salt Lake Continuum of Care (CoC) CES task workgroup, now combined as the Salt Lake Valley Coalition to End Homelessness and the CES Task Group. Historically, these workgroups have focused on the Coordinated Entry System design process. Participants in the process included a wide range of stakeholders inclusive of federal funding streams, local government funding streams, private philanthropy, and a wide range of providers covering prevention, diversion, shelter, outreach, housing interventions and connected services such as behavioral health, mainstream benefits, health care etc.

The following overview highlights the primary design features of the CES in Salt Lake County.

1. Geographical Coverage

The CES covers the entirety of Salt Lake County, which is the same area formerly serviced by the Salt Lake County CoC, and now, the Salt Lake Valley Coalition to End Homelessness. Access Points are distributed throughout Salt Lake County to ensure full geographic coverage. The system may also be accessed by telephone or other means for those households who cannot physically come to an Access Point.

2. Populations

The general design of the Salt Lake County CES is the same for all populations: adults without children, families with children, youth, people experiencing domestic violence, and people at-risk for homelessness. All Access Points are useable by all these populations and the same screening and assessment approach is used for all populations. There are some variations in tools and process steps for different populations. These differences are noted in the standards. If no specific population is identified, then the standard policy applies to all populations. The CES does not include any specialized Access Points or assessment processes for veterans. Any veteran that connects with CES through an Access Point will go through the same screening and assessment steps as a non-veteran and has equal access to the programs available through the CES. However, there is a specialized process for connecting veterans to programs funded by the Veterans Administration (VA)

for veterans experiencing homelessness (specifically Grant Per Diem [GPD], Supportive Services for Veteran Families [SSVF], and Veteran Administration Supportive Housing [VASH]). This process has been previously developed collaboratively between the former Collective Impact Steering Committee on Homelessness, Continuum of Care and Veterans Administration. The Salt Lake Valley Coalition to End Homelessness continues to support this process.

3. System Elements

The CES process will integrate a phased assessment approach, with clients moving through a series of elements. Information gathered at each step is used to identify what assistance a household will receive and where they are referred. Following is an overview of the elements in the CES process which are on-going and non-sequential:

- Initial Contact
- Housing Problem Solving and Diversion to Non-Shelter Housing Solutions
- Connection to Shelter or Resource Center
- Housing Needs Assessment
- Ongoing Housing Problem Solving and Rapid Resolution
- Prioritization for Housing

- Housing Assistance Placement
- Progressive Engagement
- Moving On Strategy

Standards relating to each of these elements are provided in detail in the full Coordinated Entry System Standards document that can be accessed on the Salt Lake Valley Coalition to End Homelessness website at <https://endutahhomelessness.org/salt-lake-valley/>.

3. Identify the process for making sub-awards and describe how the ESG allocation available to private nonprofit organizations (including community and faith-based organizations).

The process for making sub-awards for Salt Lake County ESG funds is integrated into the Community & Support Services RFA cycle. Community & Support Services refers to the activities undertaken by the Salt Lake County Division of Housing and Community Development (HCD), pursuant to the administration of grant funds received through the Emergency Solutions Block Grant (ESG), the Social Services Block Grant (SSBG), the public services portion of the Community Development Block Grant (CDBG), and any additional general fund monies appropriated for grant purposes. Citizen Participation is a requirement of all funding sources that are included in the Community & Support Services pool, and Consumer Participation is a requirement of ESG funds. The detailed process and procedures are included in the Unique Appendices attached to this Annual Action Plan.

The HCD staff is responsible for incorporating meaningful input into the process and cycle of allocating the funds which are designated as Community & Support Services grants. There are seven phases in the grant cycle:

1. COMMUNITY ASSESSMENT (Prioritize) *May through September*
 2. CREATE REQUEST FOR APPLICATIONS (Plan) *September through October*
 3. SOLICIT PROPOSALS (Outreach & train) *October through December*
 4. EVALUATE & RECOMMEND (Committee review) *January through April*
 5. AWARD FUNDS (Public hearing & final decision by governing officials) *April through May*
 6. CONTRACT DEVELOPMENT (Negotiate & train) *May through August*
 7. MONITOR & EVALUATE (Report & train) *July through June*
4. If the jurisdiction is unable to meet the homeless participation requirement in 24 CFR

576.405(a), the jurisdiction must specify its plan for reaching out to and consulting with homeless or formerly homeless individuals in considering policies and funding decisions regarding facilities and services funded under ESG.

The Community and Support Services RFA cycle described above in paragraph 3 has additional procedures specific to ESG funding. Within these procedures, homeless participation is addressed as summarized below:

The policy making entity for ESG funds for Salt Lake County is the Office of the Mayor; therefore, the governance structure does not provide for the participation of a homeless or formerly homeless individual in policy or decision making to the extent outlined in paragraph 24 CFR § 576.405(a). In order to adhere to the intent of this regulation, Salt Lake County has developed and implemented a plan to consult with homeless or formerly homeless individuals in the policy and decision-making process for facilities, services and/or other assistance that receives funds under the Emergency Solutions Grant allocated through Salt Lake County. This plan includes the following summarized key components. (Full details are available in the Unique Appendices attached to this Action Plan).

- 1) Salt Lake County Housing and Community Development staff will work with its partners in both the Salt Lake County Continuum of Care and the Collective Impact Steering Committee to identify four or more homeless or formerly homeless individuals who will participate in the annual cycle for the allocation of ESG grant funds.

- 2) Salt Lake County Housing and Community Development staff will work with its partners in both the Salt Lake County Continuum of Care and the Collective Impact Steering Committee to conduct targeted outreach to one or more homeless or formerly homeless individuals from each of the subpopulations identified by the Collective Impact Steering Committee (i.e. families with children, transitional aged youth, single men and women, veterans, domestic violence victims, individuals with behavioral health disorders, individuals who are medically frail/terminally ill, individuals exiting prison or jail, unsheltered homeless).

- 3) A summary of the input provided by homeless or formerly homeless individuals will be presented annually to the Salt Lake County Mayor for his/her review and consideration prior to the deliberations which will result in the final funding decisions.

4) The details and annual timeline for the process outlined above are documented in the Salt Lake County Housing and Community Development Consumer Participation Process and Procedures.

5) In addition, Salt Lake County requires that each subrecipient of ESG funds provides for meaningful participation of not less than one homeless individual or formerly homeless individual on the board of directors or other equivalent policymaking entity of the agency, to the extent that the entity considers and makes policies and decisions regarding any facilities, services, or other assistance that receive funding under Emergency Solutions Grant. Subrecipients must also agree that to the maximum extent practicable, they will involve, through employment, volunteer services, or otherwise, homeless individuals and families in constructing, renovating, maintaining, and operating facilities assisted under any ESG contractual agreement and in providing services for occupants of facilities assisted under any ESG contractual agreement as listed in 24 CFR 576.405 in accordance with 42 U.S.C. 11375 (d) and 42 U.S.C. 11375 (c) (7).

5. Describe performance standards for evaluating ESG.

All programs for the Emergency Solutions Grant are evaluated according to the identified outputs and performance indicators outlined in the Request for Proposals and included in each contract. These are measured each quarter as agencies work toward providing the outcomes of their programs. All programs are evaluated on timeliness of payment requests and how they meet the reporting requirements of the program. All ESG Subgrantees are required to enter data into the State HMIS system except agencies that provide domestic violence services. These agencies are required to submit the same type of summary data provided by HMIS on a quarterly basis. As the priorities are identified, the County works with the State, Salt Lake City (Entitlement Jurisdiction) and the Continuum of Care to review performance standards and outcomes identified for projects and activities. This allows consistency as the programs provide the services to homeless and those at risk of becoming homeless. As a funding agency, the County works with the State HMIS office on reporting requirements to again ensure consistency in information and data quality.

Attachments

PUBLIC HEARING COMMENTS - TRANSCRIPT

April 19, 2022

Sharen Hauri – City of South Salt Lake; Ref # 7: Thank you very much for this process and for running the program on behalf of the parts of the county that are the smaller sized cities, and we appreciate really appreciate your support from your staff. They're really great to work with. I always like to start with that because they're some of my favorite partners to work with and they make sure that we deliver a good project. I've been working on these projects for almost a decade. We've been doing a lot of different community centers with a focus on places that support our promises, like the Youth Programming. To date we've worked on both Central Park Community Center and the Columbus Community Center. This is our 3rd city owned community center which we've requested funding for this budget year, and it's called Historic Scott School. It's across the street from the former Granite High School property. It's a well-known location and is the longest continuously operating educational facility in our Valley. It was the original Granite High School, when the school moved across the street the school district kept the collection of buildings. The buildings were acquired about a decade ago by the City of South Salt Lake and they are finally able to start doing some renovations. The building they are working on is one of the smaller buildings which the youth programs have been operating out of for almost a decade. We have teens, we have young people, and we have support classes for their families. The classes focus on the arts and enrichment activities as well as art classes in the evening for our Senior Art Program which we would like to expand this year. As a community center that serves largely low-income populations in this neighborhood, we draw from Lincoln Elementary, Utah International School, Woodrow Wilson, Granite Park Jr High and Kearns St. Anne's. The kids in our city fall into one of the 3 Centers that are owned by the city for summer school programming or after school programming. These programs were a life saver during Covid when we could only do the city properties. This will help us do very basic upgrades to a building which is need of modernization. The upgrades will be on the bathrooms and kitchen space to help us meet our food service program and to have better accessibility to the classrooms.

Janice Kimball – Housing Connect Ref #s 26 & 27: I'm the CEO for Housing Connect. Our mission is to connect low-income households with affordable housing, and we also work with communities to increase affordable housing. We currently serve about 5,000 households each year and the average household income for those families is about \$15,000 which is Very Low Income. Our first request –

- Reference #26 – This application is for \$900,000 to support our new development of 89 units in Midvale. This is on a public housing site where we had units that were dated and in danger of being lost if we weren't able to reposition the property. We are very excited to do that. In doing so all units are at 50% AMI (Area Median Income) and below. 24 units will be designated at 30% AMI and below to serve the families that are living there. They will now have a chance to come back, or we will just keep that level of affordability there in the future. The \$900,000 is really crucial to us. We've seen increased construction costs, so I think the committee had urged the mayors to support that recommendation.
- Ref # 27 - This is for tenant based rental assistance in the amount of \$290,000 which will provide rent assistance to 45 households. This has been a partnership with Salt Lake County where we provide the housing support, and we partner with agencies who are funded by Behavioral Health dollars to provide supportive services. The populations served are Very Low Income as well as 87% of households served have had some jail involvement. This is the first step in re-integrating them back into the community.

I urge you to support the recommendations and thank you very much and thanks to the staff.

Michelle Flynn – The Road Home – Ref #s 49, 50 and 51: Thank you to all of the mayors in attendance. I have the honor to serve as Executive Director for The Road Home. I'm going to speak to 3 applications that were recommended for funding this round.

- Ref # 49 – This is a request for HOME funding which was recommended for \$400,000 to be used for rental assistance which **was** recommended for funding. This is a crucial program that we have been partnering with Salt Lake County and the cities for many years which provides us with an important tool needed to help our families and individuals move out of homelessness. It's so essential that we have those dollars to help people pay deposits and rents. The increased housing costs as we all know, have hit our population hard, so they really need that additional assistance. It is a key resource that we combine with many other resources to provide rent and supportive services to help people stay housed and not return to homelessness
- Ref # 50 – This is a request for funding to support the Rapid Rehousing Homeless Resource Center Operations which **was not** recommended for funding. This has been a long-term partnership with Salt Lake County, but we recognize the incredible programs that were recommended for funding and understand the funding constraints you are facing. I would like to mention the importance of those programs. We all know and are involved with the Salt Lake Valley Coalition to End Homelessness and their work to present to the Council of Mayors the need for capacity for shelter, including how great that need is during the winter months for an overflow shelter. These year-round programs at the Homeless Resource Centers are crucial. These are places where people can go any time of the year to access on-site resources, case management, housing support and food resources. We need to make sure that we have good stable programs that are funded and can operate year-round on a permanent basis.
- Ref # 51 – This is a request for ESG funding to support the Rapid Rehousing program which **was** recommended for funding. Rapid Rehousing really means that we are helping people with a number of different components. We're using the funding to help people identify barriers and providing resources to overcome those barriers, such as paying off old utility bills, so that they can quickly overcome homelessness. These funds, coupled with funding from numerous other sources, ensure that every family that comes to us in need has an opportunity to have that support and move out of homelessness as quickly as possible.

In closing, we really want to reduce the amount of shelter that's needed and continue to focus on housing. I thank you for your support on that housing and thank you Mayor Wilson and the county for the Housing Trust Fund allocation of 20 million dollars, thank you to the legislature for bringing some affordable housing money to the table. This is what we really need to prevent homelessness and reduce the number of people that show up at our front door every day, in addition to the tools we need to help people move out of homelessness as quickly as possible.

Jocelyn White – South Valley Services, Ref # 44: This is an application for funding to be used for one of our Domestic Violence shelters. They operate the only Domestic Violence shelter that is confidentially located and serves men. In addition, we also offer Case Management so people experiencing Domestic Violence can access their services without being in the shelter. We are very excited that we are recommended for funding, and we look forward to potentially continuing our partnership. Salt Lake County has been an absolute delight to work with. But let's talk a little bit about the application, but more about what the money does and why there's a need. Each year we help hundreds of clients from Salt Lake County. Sometimes we help them with emergency shelter, case management and housing stability services. Housing Stability services includes things like housing referrals. We even have a financial literacy program so if a client has a job and they've never managed finances before, which is common in domestic violence, the client can gain the skills on how to budget, how to take out a loan, how to cover rent, etc. By the time clients seek services from us a vast majority are reporting zero income due to economic abuse – their abusers have taken full control of the family finances or provided the victim with an absurd stipend per month. As a result, DV victims do not have the resources to leave their relationship which puts them in an impossible decision. They need to choose between becoming homeless or

returning home to their abuser. I'm a firm believer that is not a decision people should have to make, nor is it a decision they need to make when supportive services like South Valley are available. According to the network to end domestic violence, each night in Utah 146 requests for emergency shelter or housing from domestic violence goes unmet. There is a need and together we can address it.

Nate Rockwood – Midvale City Ref # 32: This is a program that's in Midvale. We are going through a redevelopment and revitalization of the Midvale Main Street as part of that. We've taken one of the city's facilities and are converting it into a community arts house. This facility will serve the community as well as local artist who have classes which go toward teaching art and teaching how to be artists in the local community. Last year we had some hard costs funding for the Art House which we're using right now to make upgrades to the facility. The request we had in this year was not recommended for funding. The request was for \$94,000 to be used for some of the start-up costs such as signage, internet, initial events and marketing material. The funding would also be used for two part time staff. Eventually the Art House will be run by the artists who are working there, and the city will bring in classes. We're excited that we have funding from last year because the city has an Arts Council, but their focus is primarily on performance art and doesn't have the capacity to run the Art House which is more visual art. There are a lot of needs in the city in terms of Hard Costs but there is just as much need in terms of Soft Costs. Midvale is a city that doesn't necessarily provide a lot of things like recreation, arts and culture, and we're really trying to move into that area but starting up and getting that developed is difficult. Thank you to the mayors for listening to our story.

Jeanie Ashby – The INN Between Ref # 47 & 48: I represent The INN Between. We have requested and been recommended for hard cost funding to update some of our resident bathrooms.

- Ref # 48 - The INN Between purchased our current building about 3 years ago. It was formerly a skilled nursing facility which was accessible. The funding we've requested will be used to update some of the resident bathrooms to allow for wheelchair accessibility as well as showers and client toilets. This upgrade will include the replacement of an aging hot water valve, which is rapidly becoming a safety hazard. We are so grateful for your ongoing support as we work to end the tragedy of homeless individuals dying on the streets of our community by providing a safe comfortable home for those who have nowhere to go during a medical crisis. Last Thursday our 100th patient passed away peacefully in his own bed, surrounded by the caring staff and volunteers of The INN Between. It's your support that makes this kind of success possible.
- Ref # 47 - The INN Between has also requested and been recommended for funding to support our program. We are the only facility of its kind in Utah, providing permanent housing to residents in need of End-of-Life care and transitional housing with medical respite care for those who need a place to heal and receive treatment while dealing with a serious medical crisis. Nearly 100 people each year die on the streets of our community. It's hard to imagine that number is accurate but it's true. And there are also many lifesaving treatments like chemotherapy and kidney dialysis which are not available to someone who does not have an address. Shelters, motels and other temporary housing solutions are struggling with capacity and don't have the expertise to provide adequate medical support. With a staff of 33, we offer 2 levels of care. 1 – For those who are receiving permanent housing includes 25 beds for those who require assisted living, who are terminally ill and who need assistance with activities of daily living. 2 - 25 additional beds for those receiving transitional housing and can function independently but need more care than can be provided in a shelter, motel or temporary housing. These clients can receive home health care, chemotherapy, dialysis, wound care and recuperate from serious illness or surgery. In addition to providing supportive housing, we also provide case management services to help them access mainstream services and a hand up as they leave The INN Between with better help and assistance in finding access to housing, employment and other services.

We are so grateful for your ongoing support and I'm very grateful for your time.

Carl Malaret – Legal Aid Society of Salt Lake Ref # 31: Thank you for your time and we appreciate the recommendation by the committee to fund our two programs which we submitted applications for. Those are the Domestic Violence Victim Assistance (DIVA) Program and Bridge the Gap Program. The reason we put these two programs in together is because many domestic violence victims within Salt Lake County need immediate help, which we're able to provide through the Domestic Violence Victim Assistance Program. This program assists clients in obtaining protective orders and crisis intervention services. We have locations at Matheson Courthouse, West Jordan Courthouse and the Family Justice Center providing 3 locations where clients can access our services. We now offer a virtual intake process to make options easier for people to access those services. We partner with various county agencies in getting those crisis intervention services throughout the county to those individuals in need. As soon as they have the protective order indicating they are married to the abuser they have the option of applying for our Bridge the Gap program where we can help them get permanent orders of protection as well as divorce. From that stability through court orders, we are able to keep individuals of domestic violence in their homes during the DIVA program and then keep the residential homes permanently through the Bridge the Gap program. We appreciate the County support and look forward to working with the County over the next years and meeting these needs for the County. Thank you very much for your time and continued support.

Sahil Oberoi – Utah Community Action Ref #38: Utah Community Action (UCA) is requesting funds to continue its emergency rental assistance program for households in crisis with particular emphasis on the homeless, children, and elderly. UCA has received TBRA funds for the past six years. UCA's Case Management and Housing program has been providing rental assistance for 35 years and has an experienced team ready to continue processing and validating applicants, working with clients on a path to self-reliance through holistic case management. Through this funding we will be able to stabilize 40 households that are facing an emergency rental crisis.

Since 2020, UCA has provided over \$40 million in emergency rental assistance to over 6,900 households, comprised of over 18,000 individuals. We have significant experience in stabilizing clients seeking emergency rental assistance and our case management program is focused on providing holistic case management, so our clients are able to become self-reliant upon exiting our services. When clients first meet with our case manager, they complete an Arizona Self-Sufficiency assessment, which will help us identify strengths and barriers, creating client-driven goals through holistic case management. Our holistic service model connects clients with our six programs: Head Start and Early Head Start, Housing and Case Management, HEAT, Weatherization, Adult Education, and Nutrition. Our Head Start and Early Head Start assist families to begin the road of education in the lives of their children and allow parents to work, setting goals with parents for self-sufficiency. Our HEAT benefit provides clients with an immediate heat and cooling benefit, providing savings that can go towards their rental costs in the future. Clients seeking to obtain a better paying job are connected to our Adult Education program which has programs focused on obtaining educational goals, certifications and becoming employed. We also work very closely with community partners and connect clients to additional resources. Our case managers are very familiar with DWS services and ensure clients are following up with their DWS counselors per grant requirements. We also connect clients to SNAP benefits if they are facing long term food insecurities. If a client is need of immediate food assistance, we connect them to the Utah Food Bank or provide them with an LDS storehouse voucher. Financial literacy is a key component of our case management process. Clients needing budgeting assistance are referred to our ACHIEVE program, which assists clients with credit repair, financial planning and other life skills critical to future success. We also partner with AAA Fair Credit to assist clients that need assistance with debt relief and/or debt consolidation. We also have partnerships built with organizations throughout Salt Lake County and Tooele County that help address our client's 18 life domains. When clients exit our program, we conduct a post SSM assessment to identify how we were able to make an impact on our client's situation.

Heather Chase – Helping Hand Association DBA The Have Ref #25: Thank you so much for the opportunity to speak as well as the virtual option. Thank you to the Mayors and City Council members and Committee Members for the time you've spent reading each and every one of our agency's applications for funding. I can imagine the difficulties you must go through to make the decision on what agencies to fund with the limited resources you have to work with. The Haven has been an established organization since the 1960s and continues to grow, not only in capacity but as a program that offers more innovative services for our clients. The specific funding request was for The Haven Stable Housing Program in the amount of \$86,112 which would help us employ 2 additional case managers whose sole responsibilities are targeted case management in the areas of gainful employment and permanent housing. These services are needed due to overwhelming challenges our clients are facing in a housing market that is not designed to help underserved populations. We need more available case managers to help fill that gap, and the ability to spend more time in the community finding resources for our clients. The Haven is asking you to reconsider your decisions so we can continue to help more individuals successfully transition back into society with the financial means to do so. Again, I really appreciate your time. Thank you so much for your consideration and we truly appreciate everything you do for our community.

Mike Akerlow – Community Development Corporation of Utah (CDCU) Ref # 12, 13, 14 & 15: I am the CEO of CDCU and want to thank you for the opportunity to speak to you today regarding our applications. We appreciate the committee's recommendations regarding the Green and Healthy Homes Initiative, The Down Payment Assistance Program and our funding request for affordable housing in Millcreek City.

Ref # 12& 13 - We recognize that funding is always tight and there are a lot of requests and so we appreciate the \$99,000 that it was recommended from the HOME funds for the Down Payment Assistance program. We would ask that this amount to be reconsidered and increased in that the HOME funds have fewer regulations and are much easier for us to deploy to households who need that assistance. There is such a high demand in the county to purchase homes. And as we all know, it has become incredibly difficult for people to not only find a home, but one that fits within their budget. The Down Payment Assistance program is a vital resource and making that happen for many households throughout the county. Because of the demand, we spend this money quickly each year. Therefore, we would ask the funding to be allocated from the HOME funds, increased for the Down Payment Assistance program.

Ref # 14 - The Green and Healthy Homes initiative continually proves to be successful in helping, low-to-moderate-income homeowners in our county make necessary home improvements and improve their quality of life and allow them to stay in a home that is safe and healthy. This money is expended every year and the program continues to be a great partnership between our organization, and the county's housing team. We appreciate the recommendation for funding of this program.

Ref # 15 - Finally we have requested 500,000 dollars from HOME funds to be used as gap financing for an affordable housing project in the west side of Millcreek city, just down the street from the Meadowbrook track station. This building will consist of 65 units for low-income seniors age 62+ and includes 5 units for homeless individuals plus 6 units set aside for seniors with disabilities. We know the senior low-income housing is in great demand. The demand will only be increasing over the next several years, so we see this project is vitally important, providing deeply affordable housing to our aging population. We would ask the Council, reconsider the funding amount and increase to the full \$500,000 requests that we recognize the request for funding for affordable housing are important. However, Millcreek does not have additional resources that can be applied to this project whereas other cities do. We appreciate reconsideration on that and appreciate all that you do in supporting us in our work. Thank you.

Jason Wheeler – Assist Inc. Ref# 2 & 3: Thank you everybody! I would love to be there in person but I'm in St. George today, which is also lovely for the NARO Conference tomorrow. I'm happy to have the opportunity to present with the generous support of Salt Lake County, Assist has been strengthening neighborhoods and helping residents of Salt Lake County to remain in their homes since 1969. With our Emergency Home Repair, Accessibility Design Assistance and Community Design programs. Through the strategic use of funds, our organization provides small construction grants and project coordination to perform critical repairs for households with significant financial need. Repairs such as replacing leaky roofs, broken sewer lines and nonfunctioning furnaces this is not exactly glamorous but can often be the key difference between an individual or family being able to stay in their home or needing to move and find some other form of accommodation. In addition to emergency home repairs, CDBG and HOME funds have allowed our organization to perform accessibility modifications ranging from installation of simple grab bars to ramps and full bathroom models. These modifications provide dignity and independence, not only to those with physical disabilities but also to aging individuals who have been dedicated contributors to their neighborhoods for decades. One by one these small interventions improve lives, relieve stress and provide stability for those that are housing insecure. And taking an aggregate over the last 5 decades these interventions represent 20 million dollars of investment in supporting the physical and social fabric of the Salt Lake County community. So, I'm speaking today specifically regarding, uh, numbers, 2 and 3 this is for a recommendation of \$200,000 in HOME funds to support Salt Lake County's elderly through our aging in place program and a recommendation of approximately \$355,000 in CDBG funds to support low-income county residents through our home repair and accessibility retrofit programs. Again, we're grateful for these recommendations we recognize how tight the funding is, and how much need. Over the last several years our organization has spent significantly more than this. In fiscal year 2018 we expended \$477,000 to support county residents; \$400,000 in fiscal year 2019; \$505,000 in fiscal year 202, and then been allocated \$450,000 during the current fiscal year. These funds have allowed us to help over 500 unique households to stay in their homes. We found that our funding has been committed by February every year and we're having to turn people away for the last 5 to 6 months of the year. So, if any additional funds become available, I'd love to have the council consider allocating some of those to our organization. Thank you.

Rob Roake – Salt Lake Neighborhood Housing Services, Inc. DBA NeighborWorks Salt Lake Ref# 42: My name is Rob Roake. I'm the chief operating officer at Neighborworks Salt Lake. I just wanted to thank you all for the recommendation for funding. We plan to do rehab work and build throughout Salt Lake County. This has been a huge demand. It's fitting that we follow Jason and Assist because those are some of our community partners who've seen the same sort of thing and we love partnering with folks like Assist, the county Rehab folks and with our other partners in the community. The need is just so great out there right now that the more of us working on this together the better. I hope that the recommendation stands, and we are excited to get to work for Salt Lake County so thank you.

Flor Olivio – Rape Recovery Center Ref #36: Hi, everyone. First of all, I'd like to thank you all for, uh, considering our funding request. It's recommendation number 36 on the public hearing reference list. The Rape Recovery Center is the only sexual assault service provider in the state of Utah whose sole focus is the treatment, prevention and intervention for sexual violence since opening our doors in 1970. The Rape Recovery Center has remained the only independent agency to provide these services full time and free of cost to sexual assault victims and their families. In recent years we have seen huge strides and public awareness related to issues surrounding rape and sexual assault. As we do a better job as a society, supporting survivors, more survivors are making the brave decision to also come forward after an assault. This means we have seen an unprecedented increase in services. In 2021 The Rape Recovery Center provided over 26,000 direct services to 1,788 survivors 1531 helpline contacts. That's over 3,300 survivors of sexual violence and it's been our busiest year. Thus far, even with this, Utah continues to experience sexual violence at a much higher rate than the national average and on average about 1, in 200 report sexual assault yearly. That's still a little over 16,000

survivors a year. Our services remain vital to our community. Hearing many of the services that are provided. And that are funded through these grants I hear familiar names and also organizations that we partner with in order to provide these services and collaboration. So again, we're very grateful for being considered in this funding request and hope that you can continue to fund our work.

Additional Public Comments Submitted Following Public Hearing

Bridget Hilts (ref #52) TWG Fireclay, LLLP

I apologize - my microphone and speakers decided to act up today! Thank you so much for all the work you've put in. I know it is not easy to allocate these funds with all the great services and projects! After learning more about the resources and Salt Lake County, I am amazed at the dedication to our community.

We submitted an application for HOME Funds for Residences at Fireclay in Murray, UT. Unfortunately, we were not recommended for funding, but we are excited to hear about all the great things these funds are going to! We are hoping to request up to \$500,000 if more funds are allocated. Residences at Fireclay will provide 40 one-bedroom apartments for seniors aged 62+ earning 50% of the AMI. The project will feature 4 units targeted specifically for disabled and 5 units targeted specifically for the homeless. First Step House will provide services and referrals to the five (5) units set aside for homeless individuals and four (4) individuals with disabilities, specifically those with a behavioral health condition. This partnership will ensure that the persons with disabilities receive services in a professional, caring, and efficient manner.

We are so proud and excited for this development. We are hoping to find more funding in order to be able to utilize First Step House in the capacity that are needed. We submitted an application for more funding, but any assistance would help. With the rise of costs going to construction and labor, we don't want to lose this amazing opportunity to fund First Step House.

(Staff requested that Sahil Oberoi submit written comments for Mayors, due to audio issues which prevented comments from being clear in audio recording.)

From: Sahil Oberoi <sahil.oberoi@utahca.org>

Sent: Wednesday, April 20, 2022 3:32 PM

To: Karen Kuipers <kkuipers@slco.org>

Subject: UCA HCD Public Comment

Hello Karen,

Per your request, please see an overview of the comments I made yesterday.

Utah Community Action (UCA) is requesting funds to continue its emergency rental assistance program for households in crisis with particular emphasis on the homeless, children, and elderly. UCA has received TBRA funds for the past six years. UCA's Case Management and Housing program has been providing rental assistance for 35 years and has an experienced team ready to continue processing and validating applicants, working with clients on a path to self-reliance through holistic case management. Through this funding we will be able to stabilize 40 households that are facing an emergency rental crisis.

Since 2020, UCA has provided over \$40 million in emergency rental assistance to over 6,900 households, comprised of over 18,000 individuals. We have significant experience in stabilizing clients seeking emergency rental assistance and our case management program is focused on providing holistic case management so our clients are able to become self-reliant upon exiting our services. When clients first meet with our case manager, they complete an Arizona Self-Sufficiency assessment, which will help us identify strengths and barriers, creating client-driven goals through holistic case management. Our holistic service model connects clients with our six programs: Head Start and Early Head Start, Housing and Case Management, HEAT, Weatherization, Adult Education, and Nutrition. Our Head Start and Early Head Start assist families to begin the road of education in the lives of their children and allow parents to work, setting goals with parents for self-sufficiency. Our HEAT benefit provides clients with an immediate heat and cooling benefit, providing savings that can go towards their rental costs in the future. Clients seeking to obtain a better paying job are connected to our Adult Education program which has programs focused on obtaining educational goals, certifications and becoming employed. We also work very closely with community partners and connect clients to additional resources. Our case managers are very familiar with DWS services and ensure clients are following up with their DWS counselors per grant requirements. We also connect clients to SNAP benefits if they are facing long term food insecurities. If a client is need of immediate food assistance we connect them to the Utah Food Bank or provide them with an LDS storehouse voucher. Financial literacy is a key component of our case management process. Clients needing budgeting assistance are referred to our ACHIEVE program, which assists clients with credit repair, financial planning and other life skills critical to future success. We also partner with AAA Fair Credit to assist clients that need assistance with debt relief and/or debt consolidation. We also have partnerships built with organizations throughout Salt Lake County and Tooele County that help address our client's 18 life domains. When clients exit our program, we conduct a post SSM assessment to identify how we were able to make an impact on our client's situation.

Please let me know if you need anything else.

Best,

Sahil

Sahil Oberoi

Director of Housing and Case Management | Utah Community Action

T. 801-214-3188 | C. 435-512-9395

1307 South 900 West, Salt Lake City, UT 84104

sahil.oberoi@utahca.org | www.utahca.org |



The mission of Utah Community Action is to empower individuals, strengthen families and build communities through self-reliance and education programs.



April 20, 2022

Dear Mayor Wilson,

As the Chief Executive Officer of Fourth Street Clinic, I would like to thank you and the Salt Lake County Council for your consideration in funding The Fourth Street Clinic Dental Expansion Program. We also appreciate the challenging task and hard work of the Citizen's Advisory Board in recommending this project for partial funding (\$48,290).

As an agency that provides services for the homeless members of our community, we see first-hand the struggles experienced by those who are homeless and cater services to meet the complex needs of this population. Fourth Street Clinic is a Federally Qualified Health Center and as such, we have a Federal requirement to complete a Need's Assessment of our service area at least every three years. Our service area includes all of Salt Lake County. In our most recent Need's Assessment completed in June of 2022, data collected compared homeless individuals to the general public in Utah. The data showed homeless individuals were 121% more likely to have not received any routine dental care in the past year. Additionally, provider ratios in Utah specifically for dental services are substantially lower for those who are homeless. The Fourth Street Dental Clinic provides preventive and restorative dental procedures and more recently, services include root canals. We also have community partnerships that provide dentures for our patients in need. In 2018 we hired a part time Dental Hygienist to provide education on oral hygiene and dental cleanings. In our proposal for funding through the Salt Lake County Community and Support Services grant we requested \$79,824 for an additional 1 FTE dental assistant as well as an additional .5 FTE for a dental hygienist. Adding these positions to our dental team will increase the capacity to serve patients by 40%.

We appreciate the partnership we have with Salt Lake County and respectfully request full funding of our proposal (\$79,824) to provide these invaluable services. Thank you.

Sincerely,

Janida Emerson, CEO
Fourth Street Clinic

Grantee Unique Appendices

Attachment 2 Grantee Unique Attachments

Fair Housing Plan

Legal Notices

Summary of Community Engagement

Public Survey Results and Analysis – Geography

Public Survey Results and Analysis – Low Opportunity Zone

Citizen Participation Plan

ESG Procedures and Policies



Salt Lake County's Fair Housing Action Plan

INTRODUCTION

Background

Salt Lake County is the largest county in Utah, with approximately 37 percent of the entire State's population residing within one of the approximately 369,805 housing units. The 2010 Census indicated a total County population of 1,029,655, which the Census Bureau estimates has increased to 1,107,314 in 2015, totaling approximately 15,547 people per year. Likewise, employment in Salt Lake County has also increased in recent years. The Department of Workforce Services estimates that the total employment in Salt Lake County has increased from 573,449 in 2009 to 639,453 in 2014, approximately 13,200 jobs per year. These recent increases in population and employment have created additional demand for housing options throughout the County. These increases make long-term housing planning vital so that growth is beneficial and fair to all residents. Planning for fair housing is also required of municipalities by State Code.

Facilitating proper housing development that is safe, efficient and diverse in type and affordability can improve the economic performance of the municipality, encourage a safe and uplifting environment to raise families, promote a feeling of community, and enhance the quality of life for residents. A variety of housing options is important to ensure that the needs are met for all stages of the lifecycle, including entry-level home buyers, larger households, aging population, low-income residents and special needs populations. Ensuring that housing development fairly and equitably meets the needs of families is influenced by government regulations, policies and programs, zoning, existing land uses, and market forces.

Salt Lake County is dedicated to removing barriers to housing choice in our community and operate under the belief that we are strongest when everyone has equal access to a safe, affordable place to call home. Working with our partners, we are committed to enforcing the federal, state and local fair housing laws that prohibit discrimination based on a person's race, color, national origin, religion, sex, sexual orientation, source of income, familial status, marital status, military status, and physical or mental disability. In addition to enforcing fair housing laws, the County and its partners will work to address practices,

programs, and behaviors that have the effect of restricting housing choice for protected classes.

3. Analysis of Impediments

Every five years, Salt Lake County is required to submit an Analysis of Impediments to Fair Housing Choice to the United States Department of Housing and Urban Development (HUD).

The latest Analysis of Impediments report was submitted to HUD in August, 2016 and is available online for viewing at www.slco.org. A summary of the Action Plan follows.

4. The Action Plan

This Action Plan sets forth the specific actions the Salt Lake County, and will work end discrimination in rental housing. It builds on the visionary work of the Analysis of Impediments Review Committee, and provides a comprehensive approach – blending enforcement, education, and increased access to affordable homes and services. Salt Lake County will hold itself and its partners accountable for these outcomes and will monitor the actions set forth in this Plan, and report annually on our results. A sample report can be found at the end of this Plan as Exhibit A.

ACTION PLAN

Goal 1: Increase Regional Collaboration

- Impediments Addressed: Disparities in Opportunity, Lack of Affordable Housing, Lack of Housing Price Diversity, Segregation and R/ECAPs, Lack of Accessible Housing, Lack of Housing Supply for Larger Families, Discriminatory or Predatory Lending Practices, Inadequate Good Landlord Programs, Lack of Transportation in Low-Opportunity Areas, Limited Supply of Vouchers and Other Rental Assistance Programs
- Responsible Parties: Metro Township Administration, City Councils, Community Development, Planning Departments, Planning Commissions, Redevelopment Agencies, Housing Authorities, Developers, Private Partnerships

There currently is a lack of regional collaboration. The intent of the grant that funded the FHEAs and AI, the Sustainable Communities Grant, was to encourage jurisdictions to plan together since most issues do not stop at city boundaries and are common to each city. Mitigation of impediments can be most effective when coordinated well on a regional level. The current affordable housing statute in Utah encourages a jurisdictional approach, which allows for individual community preference and needs, in addition to being very broad in affordability requirements.

Action Item	Time Frame	Measurable Results
1. Work with other communities to revise their housing plans to reflect the region.		impediments identified in this plan

By implementing the following goals and action items on a regional level, the impediments to fair housing choice can be better addressed and overcome, than if individual cities and agencies act alone. For example, nimbyism and the segregation that is subsequently created could be addressed if each community reviewed zoning requirements regarding high-density and mixed-use housing. More affordable units could be created if each community revised their policies regarding accessory units.

Goal 2: Encourage Development of Affordable Housing

- Impediments Addressed: Disparities in Opportunity, Lack of Affordable Housing, Lack of Housing Price Diversity, Segregation and R/ECAPs, Lack of Accessible Housing, Lack of Housing Supply for Larger Families, Limited Supply of Vouchers and Other Rental

Assistance Programs

- Responsible Parties: Metro Township Administration, City Councils, Community Development, Planning Departments, Planning Commissions, Redevelopment Agencies, Housing Authorities, Developers, Private Partnerships

Action Item	Time Frame	Measurable Results
1. Collaborate with individual cities on different incentives to locate affordable housing	1 year	Number of new potential affordable housing sites

2. Examine low-density affordable options and availability, including voucher programs and other possible uses of CRA funding.	1 year	
3. Implement new development standards, which incentivize a variety of units by size and price for new developments.	1 year	Number of new projects using incentives
4. Partner with multi-family developers to reduce development costs or incentivize builders to provide affordable units.	1-5 years	Total reduction in development costs
5. Provide financial assistance and tools to developers to encourage affordable housing at TOD sites, when appropriate.	1-5 years	Number of projects using financial assistance at TOD sites; total amount of financial assistance used
6. Waive fees to reduce construction and maintenance costs, allowing lower rental fees to be more fea	1-5 years	Total fees waived or reduced

This report includes sections on financial resources, tools, and mechanisms that can be used to affirmatively further fair housing in Salt Lake County. As those tools are used, in conjunction with the following action items, the overall availability of affordable units for all income levels, but specifically low- and moderate-income households, will increase.

Goal 3: Focus Development of Affordable Housing at Transit Sites and Significant Transportation Corridors

- Impediments Addressed: Lack of Affordable Housing, Lack of Housing Price Diversity, Lack of Accessible Housing, Lack of Housing Supply for Larger Families, Lack of Transportation in Low Opportunity Areas
- Responsible Parties: Metro Township Administration, Community Development, Planning Department, Planning Commission, Redevelopment Agency, Developers

Concentration of affordable housing at TOD sites and along bus routes is highly encouraged by HUD as these sites also reduce cost of living and increase access to employment opportunity for low-income families. These are also great locations for special needs housing as they provide transportation options to populations that cannot drive. Major transportation corridors are busy areas more suited to affordable development than single-family homes, with ample access to UTA bus routes.

Furthermore, the County would prefer that developers include in new developments a mix of units of various sizes and affordable at varying AMI income thresholds, rather than stand-alone developments that are only affordable at one income threshold (for example, a development in which all units are affordable at 30 percent AMI).

Action Item	Time Frame	Measurable Results
1. Identify affordable housing development sites along major transportation corridors with access to	Less than 6 months	Number of sites identified

current bus routes.		
2. Identify TOD Sites	Less than 6 months	Number of TOD sites identified
3. Create CRAs at each site if needed	1 year	Number of CRAs created
4. Partner with multi-family developers to reduce development costs or incentivize builders to provide affordable units.	1-5 years	Total reduction in development costs
5. Provide financial assistance and tools to developers to encourage affordable housing at TOD sites, when appropriate.	1-5 years	Number of projects using financial assistance at TOD sites; total amount of financial assistance used

6. Waive fees to reduce construction and maintenance costs, allowing lower rental fees to be more feasible.	1-5 years	Total fees waived or reduced
7. Assist low-income families to purchase affordable units at TOD or bus route sites through a revolving loan fund with down- payment assistance and interest rate buy- downs (or deferred payment loans).	1-5 years	Number of units purchased through revolving loan funds

Goal 4: Encourage Energy Efficient Housing that Reduces Resident Costs

- Impediments Addressed: Lack of Affordable Housing, Lack of Housing Price Diversity
- Responsible Parties: Planning Department, Planning Commission, Community Development, City Council, Township Administration, Developers

Energy efficiency and green building practices are a win-win for all parties involved. Not only are they an attractive selling point, especially to millennials, but they also reduce housing costs for low-income households. Several projects in the County have capitalized on this practice with much success.

Action Item	Time Frame	Measurable Results
1. Educate homebuilders on federal and state tax credits for energy efficient building.	1 year	Number of builders educated on tax credits
2. Provide incentives for green building, such as grants, loan assistance, waived fees, or expedited approval processes to builders and developers on affordable housing	1-5 years	
3. Provide loans to multi-family developments to install green features, such as water saving features or solar panels. These developments can use these features as a marketing tool and use the saved energy costs to pay back the loan.	1-5 years	Percent of units incorporating green features
4. Provide zero interest deferred payment loans for down payments to low-income households seeing an efficient home.	1-5 years	Number of households receiving assistance

Goal 5: Provide More Affordable Units through Low-Income Housing Tax Credits (LIHTC), Vouchers, and Other Assistance Programs

- Impediments Addresses: Lack of Affordable Housing
- Responsible Parties: Administration, Housing Authorities

Action Item	Time Frame	Measurable Results
1. Create a revolving loan fund with CRA funds, including provisions for disability housing and accessibility modifications for existing units.	2 years	Number of additional units created through CRA funds or units made accessible through modifications
2. Collaborate with the Utah Housing Corporation (UHC) to further incentivize the location of new housing developments in high-opportunity areas through LIHTCs.	1-5 years	Number of new developments using incentive.
3. Collaborate with the Rocky Mountain Community Reinvestment Corporation (UCRC) to further incentivize the location of new housing developments in high- opportunity areas through LIHTCs.	1-5 years	Number of new developments using incentive

Goal 6: Support Housing Needs for Special Needs Residents

- Impediments Addressed: Lack of Accessible Housing
- Responsible Parties: Planning Department, Planning Commission, Council, Community Development

Action Item	Time Frame	Measurable Results
1. Ensure all new developments meet accessibility requirements.	1 year	
2. Identify units that are non-legal and non-conforming to accessibility requirements.	1 year	
3. Provide education to landlords regarding fair housing laws and regulations, especially for single-family and accessory rental units.	1 year	Number of existing units made accessible through code enforcement.
4. Maintain CDBG grants to special needs agencies, such as South Valley Sanctuary and ASSIST.	1 year	Total CDBG grants used for special needs agencies.
5. Create a revolving loan fund with CRA funds, including provisions for disability housing and accessibility modifications for existing units.	2 years	Number of additional accessible units created through CRA funds or units made accessible through modifications.

Goal 7: Provide More Affordable Units through Accessory Unit Support

- Impediments Addresses: Disparities in Opportunity, Lack of Affordable Housing
- Responsible Parties: Planning Department, Administration, Community Development Department

Accessory units provide low-cost rental housing without significantly impacting established neighborhoods through increased density, while providing great advantages to low-income renters to participate in high-opportunity neighborhoods and school systems. These apartments also provide opportunities for seniors to live near family. Modifying current zoning requirements will likely require additional education and training for landlords regarding fair housing laws.

Action Item	Time Frame	Measurable Results
1. Ensure zoning laws allow SFRs to provide accessory apartments.	1 year	Number of new accessory units as a result of zoning changes.

2. Streamline permit and inspection processes for accessory units.	Number of new accessory units as a result of streamlined permits and Inspections.
3. Provide education to landlords regarding fair housing laws and regulations, especially for single-family and accessory rental units.	

Goal 8: Address Issues of Disparate Housing Impacts and Discrimination

- Impediments Addressed: Disparities in Opportunity, Discriminatory or Predatory Lending Practices
- Responsible Parties: Administration, Council, Planning Department, Community Development, Disability Law Center

The Analysis of Impediments identified that minority groups were often most vulnerable in finding adequate housing opportunities and are more likely to be concentrated in low areas of opportunity. A significant barrier to the choice of these groups to relocate to areas of high opportunity or to living quarters more suitable to family size and income levels is discrimination in home loan and rental applications - the denial rate for Hispanics is double the rate for white non-Hispanics. Data also shows that Hispanics were victims of predatory lending.

<u>Action Item</u>	<u>Time Frame</u>	<u>Measurable Results</u>
1. Provide translation services for County housing assistance and public notices, in addition to special needs accommodations.	6 months	
2. Explore the possibility of partnerships with local lenders to provide streamlined lending opportunities for new developments.	6 months	
3. Partner with the Disability Law Center to conduct discrimination-testing services for both mortgage lenders and rental property management.	6 months	Positive and negative test results
4. Partner with state and regional agencies to follow-through on discrimination testing results, ensuring appropriate action istaken against patterns of discriminatory practices.	1 year	
5. Provide housing education to low income and protected class families.	1 year	Number of participating households
6. Incentivize development projects and examine zoning to encourage affordable units in transit-oriented neighborhoods.	1 year	Number of new units in TODs
7. Encourage mixed-income development, including the revision of zoning ordinances.	1 year	Number of new units, especially those in revised zones.
8. Implement new ordinances, which incentivize a variety of units by size.	1 year	Number of new units by size

9. Provide education to landlords regarding fair housing laws and regulations, especially for single-family and accessory rental units.	1 year	
10. Increase housing vouchers and analyze distribution of vouchers to ensure they are able to provide a variety of housing options and economic opportunities for growth.	1 year	Number of additional vouchers
11. Focus on outreach efforts to provide education to protected classes against predatory lending practices.	1 year	
12. Ensure any current or future good landlord programs are equitable and do not create disparate impacts on minorities or other protected classes.	1-5 years	

Goal 9: Work with UTA to Improve and Increase Bus Routes in Low-Opportunity Areas

- Impediments Addresses: Lack of Affordable Housing, Lack of Transportation in Low Opportunity Areas
- Responsible Parties: Planning Department, Administration, Community Development Department, UTA

Access to affordable transportation improves the cost of living for low-income households, as well as improving access to opportunity.

<u>Action Item</u>	<u>Time Frame</u>	<u>Measurable Results</u>
1. Work with UTA to conduct a transportation study to analyze ridership and access to public transit in low-opportunity areas.	1-2 years	
2. Work with UTA to add more bus routes and frequency, especially between TRAX and FrontRunner, in low- opportunity areas.	2-3 years	Change in ridership from new or modified routes.
3. Work with UTA to promote access to commercial and residential nodes.	2-3 years	Change in ridership from new or modified routes.

Goal 10: Provide Opportunities for Residents to Reside in the Community throughout the Lifecycle

- Impediments Addressed: Lack of Affordable Housing, Segregation, Lack of Accessible Housing
- Responsible Parties: Planning Department, Administration, Community Development Department

The ability to age in place is a key factor for any community, especially those with aging populations, allowing residents to maintain proximity with already-formed support networks, family and friends. However, aging in place does not only apply to aging populations. Aging in place applies to individuals of all ages, races, and those with disabilities.

<u>Action Item</u>	<u>Time Frame</u>	<u>Measurable Results</u>
1. Ensure zoning law allow for a variety of housing types, as well as proximity to essential services.	6 years	
2. Work with UTA to conduct a transportation study to analyze ridership and access to public transit.	1-2 years	Change in ridership from new or modified routes.
3. Work with UTA to add more bus routes and frequency, especially between TRAX and Frontrunner.	2-3 years	Change in ridership from new or modified routes.

Goal 11: Maintain Existing Housing Stock Appeal and Quality

- Impediments Addresses: Lack of Affordable Housing, Segregation
- Responsible Parties: Planning Department, Public Works, Code Enforcement, Residents

Action Item	Time Frame	Measurable Results
1. Maintain design and maintenance standards outlined in the General Plan.	6 months	
2. Ensure new development is cohesive and integrative to its community.	1-5 years	
3. Create a revolving loan fund with CRA funds, including provisions for disability housing and	1 year	Number of units made accessible through revolving loan fund

accessibility modifications for existing units, and other housing improvements.

The preservation of existing neighborhoods is extremely important to property owners, residents, and officials. Maintaining and improving the existing housing stock appeal and quality can allow for individuals to age in place, provide more housing opportunities for households of varying incomes, and can attract new development or redevelopment to areas with deteriorating housing inventory.

CONCLUSION

We will not tolerate discrimination in housing in Salt Lake County, but we will not eliminate housing discrimination overnight. It will take persistence, collaboration, and creativity.

Salt Lake County and its partners will regularly review the Action Plan and the recommendations in the Fair Housing Equity and Impediments Action Plan to identify additional actions or steps needed to keep moving the Fair Housing agenda forward over the next five years.

We commit to be bold in our actions and accountable for results. Thanks to our partners for joining us in this effort.

Director

Director



Press Release

November 9th, 2021
Contact: Karen Kuipers
385-468-4863
TTY - 711
KKuipers@slco.org

NOTICE OF 2022-2023 FEDERAL GRANT APPLICATIONS CDBG Hard Costs & Community & Support Services

WHAT: Salt Lake Urban County is Releasing the RFA for the 2022-2023 Community and Support Services (SSBG, ESG and CDBG Public Services) and Community Development Block Grant (CDBG) Hard Cost Programs.

WHEN: Applications will be available beginning **Monday, November 15th, 2021**

WHERE: Applications will only be accepted through ZoomGrants™, the County's online grant management system. The application can be accessed in ZoomGrants™ at <https://zoomgrants.com/gprop.asp?donorid=2204> and will also be available on the County website at www.slco.org/hcd.

The Salt Lake County Division of Housing and Community Development (HCD) is releasing the RFA for Community & Support Services and CDBG Hard Cost Programs on or about **Monday, November 15th, 2021**. These funds include CDBG & ESG funding through the U.S. Department of Housing & Urban Development and SSBG funds from the U.S. Department of Health and Human Services (HHS) which are passed through the State of Utah.

A **Virtual Training and Q & A Session** has been scheduled for these programs.

The link to the Webex training is available in ZoomGrants, as well as on the County Website.

A recorded copy of the presentations will be available on ZoomGrants and on the County Website within 48 hours of the live training.

Mandatory training can be completed by attending one of the following sessions, **OR** by reviewing the recorded copy of the presentation and submitting verification of completion as prompted.

Tuesday, November 16th, 2021

COMMUNITY & SUPPORT SERVICES VIRTUAL TRAINING – 10am to 12noon

10:00 am – 11am: Overview of funding opportunity, detailed instructions for completing application

11am – 12noon: Comprehensive training on CDBG & ESG compliance requirements. (Highly recommended for prospective applicants with no prior experience managing CDBG, ESG, or SSBG grants.)

COMMUNITY DEVELOPMENT “HARD COST” PROJECTS FOR NON-PROFIT & QUASI-GOVERNMENT APPLICANTS (Housing, Facility Improvements) – 1pm to 2pm

1:00 pm – 2pm: Overview of funding opportunity, detailed instructions for completing application, and CDBG compliance requirements.

Tuesday, November 16th, 2021

COMMUNITY DEVELOPMENT “HARD COST” (Infrastructure) **URBAN COUNTY JURISDICTION MEMBERS ONLY! – 2pm-3:00pm

2pm – 3pm: Overview of funding opportunity, detailed instructions for completing application, and CDBG compliance requirements.

More information can be found on the County Website at www.slco.org/hcd. You can also contact Vikram Ravi VRavi@slco.org or Amanda Cordova at alcordova@slco.org for additional information.

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**Completed applications must be submitted via ZoomGrants™ by 5:00 pm MST on
Monday, December 13th, 2021**

Hard copy applications or late applications will not be accepted

-slco-

Erika S. Fihaki

From: support@utah.gov
Sent: Tuesday, November 9, 2021 4:29 PM
To: Erika S. Fihaki
Subject: Public Notice for Community & Economic Development Advisory Council

Utah Public Notice

Community & Economic Development Advisory Council

NOTICE OF 2022-2023 FEDERAL GRANT APPLICATIONS CDBG Hard Costs & Community & Support Services

Notice Date & Time: 11/15/21 8:00 AM -12/13/21 5:00 PM

Description/Agenda:

NOTICE OF 2022-2023 FEDERAL GRANT APPLICATIONS
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Notice of Electronic or telephone participation:

Application Portal: <https://zoomgrants.com/gprop.asp?donorid=2204>

Other information:

Location:

2001 S State Street, Salt Lake City, 84190

Contact information:

Erika Fihaki , efihaki@slco.org, (385)468-4900

To stop receiving email notifications for this public body, please click this link:

[Unsubscribe](#)

Erika S. Fihaki

From: support@utah.gov
Sent: Tuesday, November 9, 2021 4:30 PM
To: Erika S. Fihaki
Subject: Public Notice for Community & Support Services Advisory Council

Utah Public Notice

Community & Support Services Advisory Council

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Notice Date & Time: 11/15/21 8:00 AM -12/13/21 5:00 PM

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Notice of Electronic or telephone participation:

NA

Other information:

Location:

2001 S State Street, Salt Lake City, 84190

Contact information:

Erika Fihaki , efihaki@slco.org, (385)468-4900

To stop receiving email notifications for this public body, please click this link:

[Unsubscribe](#)

From: [Erika S. Fihaki](#)
To: [Sandy Jasperso](#)
Cc: [Jennifer Timenez](#)
Subject: FW: Thank you for placing your order with us.
Date: Tuesday, February 22, 2022 8:30:55 AM
Attachments: [ATT0001.jpg](#)
[ATT0002.jpg](#)

Proof of posting for RFA English notice in SL Trib

From: orderconfirmation@sltrib.com <orderconfirmation@sltrib.com>
Sent: Wednesday, January 19, 2022 1:26 PM
To: Erika S. Fihaki <EFihaki@slco.org>
Cc: sthee@sltrib.com
Subject: Thank you for placing your order with us.

THANK YOU for your ad submission!

This is your confirmation that your order has been submitted. Below are the details of your transaction. Please save this confirmation for your records.

Job Details Order Number: SLT0015420 Classification: Other Notices Package: Legals Order Cost: \$189.80 Referral Code: FY 22-23 HOME RFA	Schedule for ad number SLT00154200 Sun Jan 23, 2022 The Salt Lake Tribune Legals All Zones Mon Jan 24, 2022 The Salt Lake Tribune E-Edition All Zones
Account Details ERIKA FIHAKI PO BOX 144575 SALT LAKE CITY, UT 84114 385-468-4900 EFihaki@slco.org SALT LAKE COUNTY HOUSING AND COMMUNITY DEVELOPMENT	

From: [Erika S. Fihaki](#)
To: [Sandy Jasperso](#)
Cc: [Jennifer Jimenez](#)
Subject: FW: Thank you for placing your order with us.
Date: Tuesday, February 22, 2022 8:31:31 AM
Attachments: [ATT0001.jpg](#)
[ATT0002.jpg](#)

Proof of posting RFA in SL Trib, Spanish version.

From: orderconfirmation@sltrib.com <orderconfirmation@sltrib.com>
Sent: Wednesday, January 19, 2022 1:26 PM
To: Erika S. Fihaki <EFihaki@slco.org>
Cc: sthee@sltrib.com
Subject: Thank you for placing your order with us.

THANK YOU for your ad submission!

This is your confirmation that your order has been submitted. Below are the details of your transaction. Please save this confirmation for your records.

Job Details Order Number: SLT0015421 Classification: Other Notices Package: Legals Order Cost: \$203.00 Referral Code: SP FY 22-23 HOME RFA	Schedule for ad number SLT00154210 Sun Jan 23, 2022 The Salt Lake Tribune Legals All Zones Mon Jan 24, 2022 The Salt Lake Tribune E-Edition All Zones
Account Details ERIKA FIHAKI PO BOX 144575 SALT LAKE CITY, UT 84114 385-468-4900 EFihaki@slco.org SALT LAKE COUNTY HOUSING AND COMMUNITY DEVELOPMENT	



News Release

April 5, 2022
Contact: Karen Kuipers
385-468-4870
TTY - 711
kkuipers@slco.org

Salt Lake County Announces the Public Comment Period for the 2022-2023 Federal Funding Recommendations and the Consolidated Annual Performance and Evaluation Report (CAPER) for the 2020-2021 program year.

WHAT: Salt Lake Urban County Mayors seek public comment on the 2020 CAPER, and 2022 One-Year Action Plan and the funding recommendations provided by the Citizen Advisory Boards for federal funds under the following programs: **Community Development Block Grant, Emergency Solutions Grant, Social Services Block Grant, and HOME Investment Partnership Program.**

WHEN: **Public Hearing:** Tuesday, April 19, 2022, • 4:00pm – 6:00pm
Public Comment Period: April 6, 2022 – May 6, 2022

WHERE: **Due to the COVID-19 pandemic and related precautions, Salt Lake County will be facilitating a hybrid Public Hearing which will include options for both in-person and virtual attendance via WebEx.** Updated information on participation options may be found at www.slco.org. *Participants are encouraged to verify instructions on April 19th, prior to the start of the meeting.*

- **In-Person Attendance: County Council Chambers, 2001 South State Street, First Floor, North Building, Room N1-100.**
Accessible parking and entrance are available on the east side of the north building. Accessible parking is also available on the east side of the south building.
- **Virtual Attendance: Join from the Webex meeting link**
<https://slco.webex.com/slco/j.php?MTID=mb8cbef2940e38fcd007da8b80557fbb9>
Meeting number (access code): 2484 647 3627
Meeting password: 8pgUJCTMP22
Join by phone at 1-213-306-3065 United States Toll

A Public Hearing will be held before the Salt Lake County Mayor and the Mayors of the Town of Alta, Brighton, Bluffdale, Copperton Metro Township, Cottonwood Heights, Draper, Emigration Metro Township, Herriman, Holladay, Kearns Metro Township, Magna Metro Township, Midvale, Millcreek, Murray, Riverton, South Salt Lake, and White City Metro Township **to accept comments on the proposed projects and activities to be undertaken with 2022-2023 federal funds under the following programs:**

- Community Development Block Grant (CDBG)
- Emergency Solutions Grant (ESG)
- HOME Investment Partnership Program (HOME)
- Social Services Block Grant (SSBG)

Prior to making final decisions, the Mayors will consider and review all comments received in writing per the process noted below, as well as comments received at the public hearing, and the funding recommendations provided by the three Citizen Advisory Boards. Funding recommendations will be posted on the website on or about April 6th, 2022.

A Draft One Action Plan for 2022-2023 will be available for public comment beginning April 6, 2022. This is a one-year plan that guides expenditures for the following grants: Community Development Block Grant, Emergency Solutions Grant, and the HOME Investment Partnership Grant.

The 2020-21 Consolidated Annual Performance and Evaluation Report (CAPER) will also be available for public comment, which outlines the use of the HUD funds for the period July 2020 through June 2021.

Copies can be obtained from the Salt Lake County Division of Housing and Community Development, 2001 South State Street, Suite S2100, Salt Lake City, Utah 84114-4575 or by calling Randy Jepperson at (385) 468-4886. You may also access a copy on our website <http://slco.org/housing-community-development/public-notices-and-comments/>. **Written comments may be submitted via email to HCDPublicComments@slco.org** or mailed to Housing and Community Development, PO Box 144575, Salt Lake City, UT 84114-4575. For further information contact Randy Jepperson at (385) 468-4886.

Consistent with the goals and objectives of activities assisted under these federal programs, Salt Lake County's Housing & Community Development will take the following steps to minimize the displacement of people, businesses, nonprofits, and/or farms.

1. Discourage projects involving displacement/relocation through a grant application scoring system that reduces the total score of projects that anticipate displacement/relocation;
2. Encourage project sponsors to plan or stage projects to minimize and/or prevent the adverse impacts of displacement;
3. Provide for the establishment of temporary relocation facilities in order to provide housing to households whose displacement will be temporary;
4. Provide advisory services which will include such measures, facilities, and services as may be necessary to determine relocation needs, or other assistance for which displaced persons may be eligible;
5. Coordinate code enforcement with rehabilitation and housing assistance programs; and
6. Stage the rehabilitation of apartment units to allow tenants to remain in the building/complex during and after rehabilitation by working with empty units or buildings first.

Any residential tenant who will be permanently and involuntarily displaced shall be entitled to the following services and benefits:

1. Timely information. The tenant will be contacted and provided timely information that fully explains the reason for the displacement and the relocation assistance available;
2. Advisory services. The tenant will be provided appropriate advisory services necessary to minimize hardships in adjusting to the relocation;
3. Advance notice. Unless there is an urgent need for the property (e.g., substantial danger to a person's health or safety) or the tenant is evicted for cause, the tenant shall be given at least 90 days' advance notice of the earliest possible date which they must vacate the property;
4. Replacement Housing Assistance. Replacement housing assistance is available to both renters and owners in the form of rental assistance or purchase assistance. The replacement assistance is based on a number of factors as provided in the Uniform Relocation Act and its regulations at 49 CFR Part 24; and
5. Moving Expenses. The tenant will be reimbursed for reasonable, documented costs of his/her moving and related expenses; or the tenant may elect to receive a fixed payment for moving and related expenses.

EQUAL OPPORTUNITY PROGRAM

In compliance with the Americans with Disabilities Act, reasonable accommodations (including auxiliary communicative aids and services or alternate formats) for individuals with disabilities may be provided upon receipt of a request with five working days' notice. To expedite accommodation requests and coordination, call 385-468-4900. TTY/TDD users should call 7-1-1.

-slco-

Housing & Community Development

Regional Development

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[Community Needs Assessment](#)

[Boards, Advisory Councils & Committees](#)

[Applicant & Provider Portal](#)

[Contact Us](#)

[News](#)

Housing & Community Development

2001 South State Street, 52-100

PO Box 144575

Salt Lake City, UT 84114-4575

TTY: 7-1-1



Public Notices and Comments

Salt Lake County Announces the Public Comment Period for the 2022-2023 Federal Funding Recommendations and the Consolidated Annual Performance and Evaluation Report (CAPER) for the 2020-2021 Program Year

WHAT: Salt Lake Urban County Mayors seek public comment on the 2020 CAPER, and 2022 One-Year Action Plan and the funding recommendations provided by the Citizen Advisory Boards for federal funds under the following programs: Community Development Block Grant, Emergency Solutions Grant, Social Services Block Grant and HOME Investment Partnership Program.

WHO:

Public Hearing: Tuesday, April 19, 2022 - 4:00pm - 6:00pm

Public Comment Period: April 6, 2022 - May 6, 2022

WHERE:

Due to the COVID-19 pandemic and related precautions, Salt Lake County will be **holding a Hybrid Public Hearing** which will include options for both in-person and virtual attendance via **WebEx**.

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[https://sco.webex.com/sco/johel?MTD=midb6d294d38fca267a8b60557b60?...](https://sco.webex.com/sco/johel?MTD=midb6d294d38fca267a8b60557b60?)

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Meeting password: RegJJC1MP22

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[2020-2021 Consolidated Annual Performance and Evaluation Report \(CAPER\)](#)

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- [Fiscal Year 2021 - 2022 Funding Recommendations](#)
- [Salt Lake County Fiscal Year 2021 Draft Action Plan - Executive Summary](#)
- [CARES Act Federal Funding for Community Development, Black Grant Consortium, COVID-CVI and Enterprise Solutions Grant Consortium \(ESG-CVI\) Funding Recommendations](#)
- [CARES Act COVID-19 Response Awards Final](#)
- [Affordable Projects Approved for Funding \(2019-2020\) Contracts](#)
- [Economically Funded 2018-2020 Projects Contracts](#)
- [Economically Funded 2020-2021 Projects Final](#)

Quick Link: [Boards, Advisory Councils, and Committees Information](#)

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TTY user's 711.

Community Engagement and Needs Assessment for Salt Lake County’s Consolidated Plan

Prepared by People + Place, LLC

Consolidated Planning

The objective of the Salt Lake County Consolidated Plan is to identify the greatest needs in Salt Lake County and, through a public process and public input, with input from a variety of agencies and organizations, develop a five-year strategy to address and mitigate the greatest needs and identify how funding received will be used to address and mitigate those needs from 2020-2024. The U.S. Department of Housing and Urban development requires any communities that receive any of the following grants to complete a Consolidated Plan:

- Community Development Block Grant (CDBG)
- HOME Investment Partnership Grant Funds

- Emergency Solutions Grant (ESG)

The Needs Assessment and Public Engagement Process

This summary focuses on the needs assessment and public engagement process within the consolidated planning effort. The process began with a literature review to identify the universe of needs in Salt Lake County. These issues were the starting point for creating subsequent public engagement tools, including an online survey, in-person presentations and surveys, and booth activities used at public events.

Public engagement included outreach to two primary groups: (1) partner organizations, advocacy groups and local governments, and (2) underrepresented populations, protected classes and the general public.

The first group, partner organizations, advocacy groups and local governments were invited to participate in a kick-off meeting to learn about the participation process and provide feedback on plans for outreach, including a review of a draft survey for group two, underrepresented populations, protected classes and the general public. Group one received regular updates and progress reports as the participation process progressed. The County also conducted follow up meetings with subgroups in this category, including mayors of local municipalities and nonprofits working with those experiencing domestic

LITERATURE REVIEW

The needs assessment effort in the consolidated planning process began with a literature review to identify the universe of needs in Salt Lake County.

Universe of Needs: Top Issues

1. Health
2. Economy
3. Housing
4. Transportation/Access to Opportunity
5. Stability and Safety
6. Quality of Life
7. Education

abuse. Interactive, real-time phone polling was used in these meetings to gather more feedback on needs and to foster more detailed discussions. Efforts to reach group one organizations included outreach to the Continuum of Care, nonprofit/philanthropic organizations, developers and community-based organizations.

Outreach to the second group, underrepresented populations, protected classes and the general public, included an online survey housed on the County’s website. Many efforts were employed to encourage survey participation, including the following:

- Media release in English and Spanish
- Social media posts/website banner on Salt Lake County’s home page
- Targeted destinations for “take the survey” posters/fliers, including: Salt Lake County libraries, senior centers and health clinics, as well as nonprofit community health clinics, Department of Workforce Services Salt Lake County Employment Centers, area foodbanks and laundromats, and housing authorities/properties.
- Email invitations: partner organizations, advocacy groups and local governments were provided with email posters and invitations that they could print and post and also forward to their constituents, encouraging them to take the survey.

- Event information for Salt Lake County 2022 Annual Action Plan Attachment 2 - Grantee Unique Appendices in a Page 29 of 88

number of events encouraging survey participation. Alternate activities were also provided at the events themselves, including a “game” that enabled even those who couldn’t read or who didn’t know English to provide feedback.

The efforts above encouraged the general public to participate, but outreach and activities specifically targeted low-and moderate-income persons, those living in blighted areas, minorities, non-English speaking persons, persons with disabilities, public housing residents and other low-income residents of targeted revitalization areas, as events and promotional materials centered around service providers, public facilities, and geographic locations/events that directly “touched” these populations.

**Top Salt Lake County Issues and Needs:
What Did We Learn?**

Salt Lake County’s Community Needs Survey was open from September 9, 2019-October 20, 2019. A total of 1,602 residents participated in the survey, nearly double the 870 who participated in 2017, the last time the survey was done. Overall, across the survey and companion events, health (air quality) and housing (housing affordability) rose to the top of the list most often.

WHICH ISSUES ROSE TO THE TOP MOST OFTEN?

- **Health (air quality)**
- **Housing (housing affordability)**

Public Survey Results

What follows is summary data for all survey respondents as well as a summary of key differences in the results among various demographic and geographic subgroups.

ALL RESPONDENTS: PRIORITIES

What needs the most improvement in your local community?

1. Air Quality
2. Housing Affordability and Options
3. Mental Health Services
4. Transportation
5. Education

Top Health Concerns:

1. Air Quality
2. Mental Health/Suicide Prevention
3. Health Care Access and Insurance
4. Substance Abuse/Addiction
5. Children’s Health

Top Economic Concerns:

1. Living Wage/Cost of Living
2. Economic Independence

3. Adult Education & Workforce Training
4. Poverty/Intergenerational Poverty
5. Job Creation/Access to Jobs

Priority Economic Development Initiatives:

1. Higher Wage Jobs
2. Job Training
3. Creating Jobs

Top Housing Concerns:

1. Housing Affordability
2. Housing/Neighborhood Condition
3. Housing Choices
4. Housing Shortage

Priority Housing Programs:

1. Building More Affordable Housing Units
2. Home Ownership Assistance
3. Preserving Existing Affordable Housing
4. Home Repairs and Energy Efficiency Improvement Assistance
5. Providing Rental Assistance

Priority Services and Improvements

1. Mental Health Services
2. Housing Services
3. Healthcare Services (Medical and Dental)
4. Homeless Services
5. Substance Abuse and Addiction
6. Transportation Services
7. Childhood Education Programs
8. Job/Vocational Training
9. Childcare
10. Neglected/Abused Child Services

Community/Neighborhood Priorities

1. Street Improvements
2. Sidewalk Improvements
3. Park Enhancements
4. Publicly Owned Facilities (libraries, senior centers, etc.)
5. Water Improvements

IS HOUSING AVAILABLE?

70% = respondents that do not think that the **availability of housing** meets the needs of Salt Lake County’s growing population.

81% = respondents that say there is **not enough housing for low-income families.**

79% = respondents that say there is **not enough housing for people experiencing homelessness.**

IS PUBLIC TRANSPORTATION AVAILABLE?

51% = yes

49% = no

DEMOGRAPHIC AND GEOGRAPHIC SUBGROUPS

LOW OPPORTUNITY AREAS

Low opportunity areas are places that lack access to quality jobs and education, and have higher rates of poverty, housing instability and labor market engagement. Low opportunity areas in Salt Lake County include Kearns, Magna, Midvale, Murray and South Salt Lake. Combined, 231 individuals from these areas took the public survey, with participants from Kearns making up 45% of total responses. Key differences between all survey responses and survey responses from low opportunity areas are noted below.

What needs the most improvement in your local community? Two of the five top concerns among low opportunity areas do not appear at all when considering Salt Lake County as a whole, including top ranked **neighborhood revitalization** (49%) and fourth ranked **safety** (36%). While air quality is the top improvement according to 51% of respondents overall, it falls to number five (32%) among low opportunity areas. Mental health services and transportation do not appear on the top five list for low opportunity areas.

Health: While air quality ranks as the top health concern overall, it ranks second among low opportunity areas overall, behind top ranked **mental health/suicide prevention**. Overall, air quality and mental health/suicide prevention are among the top two concerns of all low opportunity communities except Midvale, which identifies healthcare access and insurance.

Housing Programs: Among all survey respondents, building more affordable units is the #1 ranked program overall, with home ownership assistance ranking second. However, among low opportunity areas, **home ownership assistance** is the #1 ranked program, with building more affordable units ranking second.

VARIOUS INCOME SEGMENTS

Noted below, survey responses from various income segments, including very low income (>\$35,000), low income (\$35,000->\$50,000) and moderate income (\$50,000->\$75,000), reflect some key differences from survey responses overall.

What needs the most improvement in your local community? While air quality is the top improvement according to 51% of survey respondents overall, **housing affordability and options** is the top improvement identified by very low- and low-income individuals (53% and 54% respectively).

Health: Air quality ranks as the top health concern overall, but those with very low incomes rank **mental health/suicide prevention** as a top concern.

Services and Improvements Priorities: Overall, mental

health services topped the list of respondents' priorities, with a #1 ranking and 40% selecting it in their top three. The top pick was **housing services** for very low- and low-income respondents. Mental health services were ranked significantly lower (30%) for very low-income residents than for respondents overall.

OLDER ADULTS

Survey responses from adults aged 55+ generally correspond to responses overall. A key difference occurs when asked about services and improvements priorities, where **housing services** is the top pick for those aged 55+, in contrast to respondents overall, who identify mental health services as the top pick.

GEOGRAPHIC QUADRANTS

There are distinctions in survey results when considering Salt Lake County's four geographic quadrants:

Northwest Quadrant (Kearns, Magna, Taylorsville, West Valley City)

- Air quality is the top improvement according to 51% of all survey respondents, but **neighborhood revitalization** is the top need for respondents from the northwest quadrant of Salt Lake County (51%), a concern that only ranks sixth, at 24%, among all respondents.
- Though air quality ranks as the top overall health concern among all survey respondents, residents living in the northwest quadrant of Salt Lake County rank **mental health/suicide prevention** as the top health concern.
- For survey respondents overall, the **condition of housing and neighborhoods** secures the #2 rank for housing concerns. This concern is especially high among residents in the northwest quadrant of the county.
- While building more affordable units is the #1 ranked program overall, in the northwest quadrant building more affordable units is ranked #3, behind **home repairs and energy efficiency improvement assistance**.
- 67% of all survey respondents express a positive view of their community's safety; however, respondents from the northwest are **less likely to feel safe**, with only 40% expressing a positive view.
- 41% of all survey respondents express a positive opinion when asked if children in their community are **receiving the education they need**. However, 50% of respondents in the northwest quadrant of the County have a negative view.

Northeast Quadrant (Emigration, Holladay, Millcreek, Salt Lake City, South Salt Lake)

- When looking at all survey responses, mental health services topped the list of services and improvements priorities; however, the top pick was **housing services**

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for the northeast quadrant. Housing services was ranked significantly higher (44%) in the northeast quadrant than for respondents overall (34%). Homeless services also ranked significantly higher (41%) in the northeast quadrant, in contrast to 25% overall.

Southwest Quadrant (Bluffdale, Copperton, Herriman, Riverton, South Jordan, West Jordan)

- While air quality is the top improvement according to 51% of all survey respondents, **transportation** is the top improvement cited by those from the southwest quadrant (47%).
- Building more affordable units is the #1 ranked housing program when considering all survey responses, but in the southwest quadrant of Salt Lake County respondents identify **home ownership assistance** as the top ranked program.
- 67% of all survey respondents express a positive view of their community’s safety, with respondents from the southwest **feeling safer** than any other group, with 83% expressing a positive view.
- 41% of all survey respondents express a positive opinion when asked if **children in their community are receiving the education they need**, whereas 60% of respondents in the southwest quadrant of the County have a positive view.
- When asked about community/neighborhood priorities, southwest quadrant respondents expressed significantly less interest in sidewalk improvements (34%) than respondents overall (50%) and significantly more interest in **water improvements** (44%) than respondents overall (34%).

Southeast Quadrant (Alta, Cottonwood Heights, Draper, Midvale, Murray, Sandy, White City)

- Though creating higher wage jobs is the top priority in southeast Salt Lake County, its score was somewhat lower than in other quadrants due to more interest in **creating jobs and job training** in this part of the county.
- When asked about community/neighborhood priorities, street improvements garnered top position, and was identified 64% of the time when all survey respondents were asked to identify their top three priorities; however, in the southeast quadrant of Salt Lake County, respondents identified **park enhancements** (59%) as their top pick.

Literature Reviewed as Foundation for Engagement Process:

- 2016 Community Health Needs Assessment (Intermountain Healthcare)
- 2018 Community Needs Assessment (Utah Community Action)
- 2019-2050 Regional Transportation Plan/Wasatch Choice 2050 (Wasatch Front Regional Council)
- Moderate Income Housing & Action Plan, February 2017 (Salt Lake County)

- State of Utah Affordable Housing Assessment, 2017 (Workforce Services)
- Community Health Needs Assessment Implementation Plan, 2018-2020 (Health University of Utah)
- Housing Prices and the Threat to Affordability, March 2018 (Kem C. Gardner Policy Institute)
- 2019 Economic Report to the Governor (Utah Economic Council)
- Utah 211 Annual Report, July 2017-June 2018 (United Way)
- 2018 Results Matter Report of the Promise Partnership
- Utah’s Long-Term Demographic and Economic Projections Summary, July 2017 (Kem C. Gardner Policy Institute)
- 2017 Comprehensive Economic Development Strategy (Wasatch Front Economic Development District)
- Your Utah Your Future Vision for 2050 (Envision Utah)
- Building a Better Beehive, June 2019 (Utah Foundation)
- Utah Foundation Quality of Life Index, September 2018



Public Survey Summary Findings:

All Data Plus Geographic Quadrant, Income, and Age Cross Tabs (112019 Draft)

Prepared by People + Place, LLC

SUMMARY CONTENT

Salt Lake County's Community Needs Survey was open from September 9, 2019-October 20, 2019. A total of 1,602 residents participated in the survey. This survey summary reflects summary data from all respondents as well as the following demographic subcategories:

1. Northwest quadrant (Kearns, Magna, Taylorsville, West Valley City) n=251
2. Northeast quadrant (Emigration, Holladay, Millcreek, Salt Lake City, South Salt Lake) n=343
3. Southwest quadrant (Bluffdale, Copperton, Herriman, Riverton, South Jordan, West Jordan) n=238
4. Southeast quadrant (Alta, Cottonwood Heights, Draper, Midvale, Murray, Sandy, White City) n=271
5. Very Low Income (<\$35,000) n=116
6. Low Income (\$35,000-<\$50,000) n=134
7. Moderate Income (\$50,000-<\$75,000) n=218
8. Aged 55+ n=277

WHAT NEEDS THE MOST IMPROVEMENT IN YOUR LOCAL COMMUNITY?

1. Air Quality
2. Housing Affordability and Options
3. Mental Health Services
4. Transportation
5. Education

Air quality is the top improvement according to 51% of respondents overall, and it is the top concern across respondents living in the northeast (66%) and southeast (59%) quadrants of Salt Lake County, as well as among moderate income residents (54%) and those aged 55+ (48%). Housing affordability and options is the top improvement identified by very low- and low-income individuals (53% and 54% respectively). Neighborhood revitalization is the top improvement need for respondents from the northwest quadrant of Salt Lake County (51%), a concern that only ranks sixth, at 24%, among all respondents. Transportation is the top improvement cited by those from the southwest quadrant (47%).

Ranking by Demographic Subcategories

Rank	All Respondents	Northwest	Northeast	Southeast	Southwest	Very Low Income (<\$35,000) (n=116)	Low Income (\$35,000-<\$50,000) (n=134)	Moderate Income (\$50,000-<\$75,000) (n=218)	Aged 55+ (n=277)
1	Air Quality	Neighborhood Revitalization	Air Quality	Air Quality	Transportation	Housing Affordability and Options	Housing Affordability and Options	Air Quality	Air Quality
2	Housing Affordability and Options	Education	Housing Affordability and Options	Housing Affordability and Options	Air Quality	Air Quality	Air Quality	Housing Affordability and Options	Housing Affordability and Options
3	Mental Health Services	Housing Affordability and Options	Homeless Services	Transportation	Housing Affordability and Options	Mental Health Services	Mental Health Services	Mental Health Services	Services for Aging Populations
4	Transportation	Safety	Mental Health Services	Education	Mental Health Services	Housing Affordability and Options	Transportation	Education	Mental Health Services
5	Education	Air Quality	Transportation	Mental Health Services	Education	Neighborhood Revitalization	Education	Transportation	Transportation

HEALTH

Top Health Concerns:

1. Air Quality
2. Mental Health/Suicide Prevention
3. Health Care Access and Insurance
4. Substance Abuse/Addiction
5. Children’s Health

Air quality ranks as the top health concern overall, with an average ranking of 6.27 out of 8. It is the top health concern across all demographic subcategories, with the exception of residents living in the northwest quadrant of Salt Lake County and those with very low incomes, who rank mental health/suicide prevention as a top concern, with average rankings of 5.77 and 5.82 respectively.

Ranking by Demographic Subcategories

rank	All Respondents	Northwest	Northeast	Southeast	Southwest	Very Low Income (<\$35,000) (n=116)	Low Income (\$35,000-<50,000) (n=134)	Moderate Income (\$50,000-<\$75,000) (n=218)	Aged 55+ (n=277)
1	Air Quality	Mental Health/Suicide Prevention	Air Quality	Air Quality	Air Quality	Mental Health/Suicide Prevention	Air Quality	Air Quality	Air Quality
2	Mental Health/Suicide Prevention	Air Quality	Mental Health/Suicide Prevention	Mental Health/Suicide Prevention	Mental Health/Suicide Prevention	Air Quality	Mental Health/Suicide Prevention	Mental Health/Suicide Prevention	Health Care Access and Insurance
3	Health Care Access and Insurance	Health Care Access and Insurance	Health Care Access and Insurance	Health Care Access and Insurance	Health Care Access and Insurance	Mental Health/Suicide Prevention			
4	Substance Abuse/Addiction	Substance Abuse/Addiction	Substance Abuse/Addiction	Substance Abuse/Addiction	Children’s Health	Children’s Health	Substance Abuse/Addiction	Substance Abuse/Addiction	Substance Abuse/Addiction
5	Children’s Health	Children’s Health	Children’s Health	Access to the Outdoors/Physical Activity	Substance Abuse/Addiction	Access to the Outdoors/Physical Activity	Children’s Health	Children’s Health	Children’s Health

ECONOMY

Top Economic Concerns:

1. Living Wage/Cost of Living
2. Economic Independence
3. Adult Education & Workforce Training
4. Poverty/Intergenerational Poverty
5. Job Creation/Access to Jobs

Living wage/cost of living ranks as the top economic concern overall with an average ranking of 5.86 out of 7. It is also the top concern across all demographic subcategories.

Ranking by Demographic Subcategories

Rank	All Respondents	Northwest	Northeast	Southeast	Southwest	Very Low Income (<\$35,000) (n=116)	Low Income (\$35,000-<\$50,000) (n=134)	Moderate Income (\$50,000-<\$75,000) (n=218)	Aged 55+ (n=277)
1	Living Wage/Cost of Living	Living Wage/Cost of Living	Living Wage/Cost of Living	Living Wage/Cost of Living	Living Wage/Cost of Living				
2	Economic Independence & Stability	Economic Independence & Stability (1)	Economic Independence & Stability	Economic Independence & Stability	Economic Independence & Stability	Economic Independence & Stability			
3	Adult Education & Workforce Training	Adult Education & Workforce Training	Poverty/Intergenerational Poverty	Adult Education & Workforce Training	Job Creation/Access to Jobs (2)	Adult Education & Workforce Training	Adult Education & Workforce Training	Adult Education & Workforce Training	Adult Education & Workforce Training
4	Poverty/Intergenerational Poverty	Job Creation/Access to Jobs	Adult Education & Workforce Training	Job Creation/Access to Jobs	Adult Education & Workforce Training	Poverty/Intergenerational Poverty	Poverty/Intergenerational Poverty	Poverty/Intergenerational Poverty	Job Creation/Access to Jobs
5	Job Creation/Access to Jobs	Poverty/Intergenerational Poverty	Job Creation/Access to Jobs	Poverty/Intergenerational Poverty	Poverty/Intergenerational Poverty	Job Creation/Access to Jobs	Job Creation/Access to Jobs	Job Creation/Access to Jobs	Poverty/Intergenerational Poverty

Priority Economic Development Initiatives:

1. Higher Wage Jobs
2. Job Training
3. Creating Jobs

Creating higher wage jobs is the top economic development priority across all demographic subcategories, with an average overall ranking of 3.93 out of 5. Though it is the top priority in southeast Salt Lake County, its score is somewhat lower (3.39) due to more interest in creating jobs and job training in this part of the county.

Ranking by Demographic Subcategories

Rank	All Respondents	Northwest	Northeast	Southeast	Southwest	Very Low Income (<\$35,000) (n=116)	Low Income (\$35,000-<\$50,000) (n=134)	Moderate Income (\$50,000-<\$75,000) (n=218)	Aged 55+ (n=277)
1	Higher Wage Jobs	Higher Wage Jobs	Higher Wage Jobs	Higher Wage Jobs	Higher Wage Jobs				
2	Job Training	Job Training	Job Training	Creating Jobs	Creating Jobs	Creating Jobs	Job Training	Job Training	Job Training
3	Creating Jobs	Creating Jobs	Creating Jobs	Job Training	Support for New Businesses and Small Businesses	Job Training	Creating Jobs	Creating Jobs	Creating Jobs

HOUSING

Top Housing Concerns:

1. Housing Affordability
2. Housing/Neighborhood Condition
3. Housing Choices
4. Housing Shortage
5. Other

Housing affordability garners the #1 overall ranking with an average ranking of 4.52 out of 5. Further, it is the #1 ranked housing issue across all demographic subcategories.

Overall, the condition of housing and neighborhoods secures the #2 rank, with an average rank of 3.18. This concern is especially high among residents in the northwest quadrant of the county, who give it a score of 3.77.

Ranking by Demographic Subcategories

Rank	All Respondents	Northwest	Northeast	Southeast	Southwest	Very Low Income (<\$35,000) (n=116)	Low Income (\$35,000-<50,000) (n=134)	Moderate Income (\$50,000-<\$75,000) (n=218)	Aged 55+ (n=277)
1	Housing Affordability	Housing Affordability	Housing Affordability	Housing Affordability					
2	Housing/Neighborhood Condition	Housing/Neighborhood Condition	Housing Shortage	Housing/Neighborhood Condition	Housing Choices	Housing/Neighborhood Condition	Housing/Neighborhood Condition	Housing/Neighborhood Condition	Housing/Neighborhood Condition
3	Housing Choices	Housing Choices	Housing Choices	Housing Choices	Housing Shortage	Housing Choices	Housing Shortage	Housing Choices	Housing Choices
4	Housing Shortage	Housing Shortage	Housing/Neighborhood Condition	Housing Shortage	Housing/Neighborhood Condition	Housing Shortage	Housing Choices	Housing Shortage	Housing Shortage
5	Other	Other	Other	Other	Other	Other	Other	Other	Other

Priority Housing Programs:

1. Building More Affordable Housing Units
2. Home Ownership Assistance
3. Preserving Existing Affordable Housing
4. Home Repairs and Energy Efficiency Improvement Assistance
5. Providing Rental Assistance

Overall, building more affordable units is the #1 ranked program overall, with an average rank of 4.46 out of 6. Subcategories that identify different #1 rankings include the northwest and southwest quadrants of Salt Lake County, whose respondents identify home ownership assistance as the top ranked program, with ranks of 4.45 and 4.46 respectively. For northwest quadrant respondents, building more affordable units is ranked #3, behind home repairs and energy efficiency improvement assistance.

The second ranked program overall is homeownership assistance, with a rank of 4.21.

Ranking by Demographic Subcategories

Rank	All Respondents	Northwest	Northeast	Southeast	Southwest	Very Low Income (<\$35,000) (n=116)	Low Income (\$35,000-<50,000) (n=134)	Moderate Income (\$50,000-<\$75,000) (n=218)	Aged 55+ (n=277)
1	Building More Affordable Housing Units	Home Ownership Assistance	Building More Affordable Housing Units	Building More Affordable Housing Units	Home Ownership Assistance	Building More Affordable Housing Units			
2	Home Ownership Assistance	Home Repairs and Energy Efficiency Improvement Assistance	Preserving Existing Affordable Housing	Home Ownership Assistance	Building More Affordable Housing Units	Home Ownership Assistance	Home Ownership Assistance	Home Ownership Assistance	Home Repairs and Energy Efficiency Improvement Assistance
3	Preserving Existing Affordable Housing	Building More Affordable Housing Units	Home Ownership Assistance	Home Repairs and Energy Efficiency Improvement Assistance	Home Repairs and Energy Efficiency Improvement Assistance	Home Repairs and Energy Efficiency Improvement Assistance	Preserving Existing Affordable Housing	Preserving Existing Affordable Housing	Preserving Existing Affordable Housing
4	Home Repairs and Energy Efficiency Improvement Assistance	Preserving Existing Affordable Housing	Home Repairs and Energy Efficiency Improvement Assistance	Preserving Existing Affordable Housing	Preserving Existing Affordable Housing	Preserving Existing Affordable Housing	Home Repairs and Energy Efficiency Improvement Assistance	Home Repairs and Energy Efficiency Improvement Assistance	Home Ownership Assistance
5	Providing Rental Assistance								

Availability of Housing in Salt Lake County

Does the availability of housing meet the needs of a growing population?

No. Overall, 70% of respondents do not think that the availability of housing meets the needs of Salt Lake County’s growing population, with 33% strongly disagreeing and 37% disagreeing. Only 13% feel positively, with 10% agreeing and 3% strongly agreeing that housing needs are met. Those who disagree most strongly include respondents living in the northwest quadrant of the County, where 43% strongly disagree, and those with low or moderate incomes, who strongly disagree 38% and 36% of the time, respectively. Those from the southwest quadrant of the County were the least likely to strongly disagree (21%).

Is there enough housing for...

Low-income families?

No. Overall, 81% of respondents disagree (48% strongly disagree and 33% disagree) that there is enough housing for low-income families in Salt Lake County, with only 7% agreeing or strongly agreeing that there is enough housing. Respondents picked “strongly disagree” most often across all demographic subcategories, with those in the northeast

quadrant of the County strongly disagreeing most often (58%). Those in the southwest quadrant expressed strong disagreement the least often of demographic subcategories (36%).

People experiencing homelessness?

No. Overall, 79% of respondents disagree (46% of respondents strongly disagree and 33% disagree) that there is enough housing for people experiencing homelessness in Salt Lake County, with only 11% agreeing or strongly agreeing there is enough housing. Respondents picked “strongly disagree” most often across all demographic subcategories, with those in the northeast quadrant strongly disagreeing most often (58%). Those in the southwest quadrant expressed strong disagreement the least often of demographic subcategories (35%).

Seniors?

Neutral, sort of. Overall, respondents answered “neutral” more often (36%) than other responses. Demographic categories that identified a neutral response most often include residents from the northeast, southeast and southwest quadrants of the County, as well as low- and moderate-income residents. Those 55+ picked “disagree” most often (31%). With the exception of the southwest quadrant, residents, when not feeling neutral, overwhelmingly selected “disagree” or “strongly disagree” over “agree” or strongly agree.”

People with Disabilities or Special Needs?

Neutral, sort of. Overall, respondents selected “neutral” more often (36%) than other responses, or just over one third of the time. Demographic subcategories that identified a neutral response as their top pick include the northwest, southwest and southeast quadrants of the County, as well as low income respondents. However, there are significant demographic subcategories that select “strongly disagree” more often than other responses, including respondents from the northeast quadrant, very low-income respondents, and those aged 55+. Moderate income residents select “disagree” more often (36%) than other responses. Although a neutral response was selected most often, overall, responses expressing disagreement or strong disagreement were logged the majority of the time across all respondents and across all demographic subcategories.

TRANSPORTATION

How Frequently Are Various Modes of Transportation Used?

<i>All Respondents</i>	Never	Sometimes	Frequently	Always
Bike-share	90%	9%	1%	0%
Biking	61%	31%	8%	1%
Car	2%	5%	34%	59%
E-scooter	83%	14%	3%	0%
Transit (bus, rail, etc.)	31%	55%	11%	3%
Walking	12%	54%	29%	5%

Bike-share:

The highest rates of bike-share use are among respondents in the northeast quadrant of Salt Lake County and among those with very low incomes, where it is used sometimes by 15% and 12% of the respondents respectively.

Biking:

Rates of bike use are highest among respondents in the northeast quadrant, where only 50% say they never bike, with 23% saying they sometimes bike and 11% saying they frequently bike. A full 3% of respondents in the northeast quadrant say they always bike. Biking is used significantly less often than the overall population by those in the northwest quadrant of Salt Lake County, where 72% of respondents say they never bike and 23% say they sometimes bike, and by those aged 55+ (69% say they never bike and 26% say they sometimes bike).

Car:

Nearly 60% of respondents overall "always" drive. Respondents in the northeast quadrant of the county fall farthest from this trend, stating they "frequently" drive more often (46%) than they "always" (45%) drive. Generally, rates of driving are higher on the west side of the County and lower among very low- and low-income populations.

E-scooter:

While e-scooters are never used by 83% of respondents overall, those in the northeast quadrant of the County use them most often, with 24% saying they use them sometimes, and 7% using them frequently. Those 55+ use them least often, with 96% saying they never use them.

Transit:

Overall, 55% of respondents sometimes use transit, with somewhat higher rates of use on the east side of the County. Very low-income residents use transit most often, with 43% saying they use it sometimes and 20% saying they use it frequently.

Walking:

Overall, 54% of respondents sometimes walk. Slightly fewer respondents walk in the northwest quadrant than respondents overall. Slightly more residents in the northeast quadrant walk, with 9% of residents walking "always," 37% of residents walking frequently, and only 6% saying they "never" walk. Additionally, 9% of very low-income and 8% of low-income residents also say they "always" walk.

Availability and Affordability of Public Transportation:

Availability

Overall, 51% agree (“agree” or “strongly agree”) that public transportation is available to them while 49% of respondents disagree (“disagree” or “strongly disagree”). Respondents in the southwest quadrant “strongly disagree” slightly more often (15%) than others in the County (8%). Those with low and very low incomes tend to feel more positively about the availability of transit than other groups, with 61% and 58% respectively expressing a positive response.

Affordability

Overall, 61% of respondents agree (“agree” or “strongly agree”) that public transportation is affordable to them, with 39% disagreeing (“disagree” or “strongly disagree”). In the northwest quadrant, fewer respondents feel transit is affordable, with 53% expressing a negative opinion (43% disagree, 10% strongly disagree). A majority of those with very low and low incomes also express a negative opinion, with 56% and 51% respectively expressing negative responses.

SAFETY

Overall, a 67% of respondents express a positive view of their community’s safety, with 17% expressing a neutral view and 17% expressing a negative view. Geographic differences occur most clearly on the west side. Respondents from the northwest are less likely to feel safe, with only 40% expressing a positive view. Respondents from the southwest, by contrast, feel safer than any other group, with 83% expressing a positive view. Very low-income respondents are more likely to have a tempered view of safety, with 28% expressing a neutral view and only 16% expressing “strong” opinions.

EDUCATION

Overall, 41% (34% agree and 7% strongly agree) of respondents express a positive opinion when asked if children in their community are receiving the education they need. The second most common response (25%) was neutral, while 35% of respondents express a negative view (23% disagree and 12% strongly disagree). However, 50% of respondents in the northwest quadrant of the County have a negative view, whereas 60% of respondents in the southwest quadrant of the County have a positive view. Very low-income residents were more likely to have a tempered view of education, with 35% expressing a neutral opinion and only 13% expressing “strong” opinions.

SERVICES AND IMPROVEMENTS

Priorities

1. Mental Health Services
2. Housing Services
3. Healthcare Services (Medical and Dental)
4. Homeless Services
5. Substance Abuse and Addiction
6. Transportation Services
7. Childhood Education Programs
8. Job/Vocational Training
9. Childcare
10. Neglected/Abused Child Services

Overall, mental health services topped the list of respondents' priorities, with a #1 ranking and 40% selecting it in their top three. Among demographic subcategories, it was the top pick for four groups, including moderate-income respondents, and residents of the northwest, southeast, and southwest quadrants of the County. The top pick was housing services across other demographic subcategories, including in the northwest quadrant (where housing services and mental health services are tied for #1), the northeast quadrant, very low- and low-income respondents, and those aged 55+. Housing services was ranked significantly higher (44%) in the northeast quadrant than for respondents overall (34%). Homeless services ranked significantly higher (41%) in the northeast quadrant, and significantly lower (14%) in the northwest quadrant, in contrast to 25% overall. Mental health services were ranked significantly lower (30%) for very low-income residents than for respondents overall (40%).

Ranking by Demographic Subcategories

Rank	All Respondents	Northwest	Northeast	Southeast	Southwest	Very Low Income (<\$35,000) (n=116)	Low Income (\$35,000-<\$50,000) (n=134)	Moderate Income (\$50,000-<\$75,000) (n=218)	Aged 55+ (n=277)
1	Mental Health Services	Mental Health Services (1)	Housing Services	Mental Health Services	Mental Health Services	Housing Services	Housing Services	Mental Health Services	Housing Services
2	Housing Services	Housing Services (1)	Mental Health Services	Healthcare Services (Medical and Dental)	Housing Services	Mental Health Services	Mental Health Services	Housing Services	Mental Health Services
3	Healthcare Services (Medical and Dental)	Healthcare Services (Medical and Dental)	Homeless Services	Housing Services	Substance Abuse and Addiction	Substance Abuse and Addiction	Healthcare Services (Medical and Dental)	Healthcare Services (Medical and Dental)	Healthcare Services (Medical and Dental)
4	Homeless Services	Childhood Education Programs	Healthcare Services (Medical and Dental)	Transportation Services	Transportation Services	Healthcare Services (Medical and Dental)	Homeless Services	Homeless Services	Homeless Services (4)
5	Substance Abuse and Addiction	Healthcare Services (Medical and Dental)	Homeless Services	Substance Abuse and Addiction	Substance Abuse and Addiction	Substance Abuse and Addiction (4)			
6	Transportation Services	Job/Vocational Training	Transportation Services	Homeless Services	Recreational Programs	Neglected/Abused Child Services	Childhood Education Programs (6)	Transportation Services	Transportation Services
7	Childhood Education Programs	Neglected/Abused Child Services	Childhood Education Programs	Childhood Education Programs	Neglected/Abused Child Services	Disability Services	Transportation Services (6)	Childhood Education Programs	Job/Vocational Training
8	Job/Vocational Training	Transportation Services	Childcare	Childcare	Job/Vocational Training	Domestic Violence Services	Neglected/Abused Child Services	Job/Vocational Training	Neglected/Abused Child Services
9	Childcare	Childcare	Job/Vocational Training	Neglected/Abused Child Services (9)	Homeless Services	Childcare	Childcare	Childcare	Disability Services
10	Neglected/Abused Child Services	Homeless Services	Neglected/Abused Child Services	Recreational Programs (9)	Childhood Education Programs	Job/Vocational Training	Job/Vocational Training	Neglected/Abused Child Services	Childhood Education Programs

COMMUNITY/NEIGHBORHOOD PRIORITIES

Priorities:

1. Street Improvements
2. Sidewalk Improvements
3. Park Enhancements
4. Publicly Owned Facilities (libraries, senior centers, etc.)
5. Water Improvements

Overall, street improvements garnered top priority position, identified 64% of the time when respondents were asked to identify their top three priorities. Street improvements were the top pick among all demographic subcategories except the southeast quadrant of Salt Lake County, which identified park enhancements (59%) as their top pick. The northwest quadrant expressed significantly less interest in water improvements (23%) than other places (34%). Southwest quadrant respondents expressed significantly less interest in sidewalk improvements (34%) than respondents overall (50%) and significantly more interest in water improvements (44%) than respondents overall (34%).

Ranking by Demographic Subcategories

Rank	All Respondents	Northwest	Northeast	Southeast	Southwest	Very Low Income (<\$35,000) (n=116)	Low Income (\$35,000-<\$50,000) (n=134)	Moderate Income (\$50,000-<\$75,000) (n=218)	Aged 55+ (n=277)
1	Street Improvements	Street Improvements	Street Improvements	Park Enhancements	Street Improvements				
2	Sidewalk Improvements	Sidewalk Improvements	Park Enhancements	Street Improvements	Park Enhancements	Park Enhancements	Sidewalk Improvements	Park Enhancements	Park Enhancements
3	Park Enhancements	Park Enhancements	Sidewalk Improvements	Sidewalk Improvements	Publicly Owned Facilities (libraries, senior centers, etc.)	Sidewalk Improvements	Park Enhancements	Sidewalk Improvements	Sidewalk Improvements
4	Publicly Owned Facilities (libraries, senior centers, etc.)	Water Improvements	Publicly Owned Facilities (libraries, senior centers, etc.)						
5	Water Improvements	Water Improvements	Water Improvements	Water Improvements	Sidewalk Improvements	Water Improvements	Water Improvements	Water Improvements	Water Improvements

Public Survey Results - Priority Demographic Categories		All (n=1602)		Northwest (n=251)		Northeast (n=243)		Southeast (n=271)		Southwest (n=238)		Very Low Income (<\$9,000) (n=116)		Low Income (\$9,000-\$9,999) (n=134)		Moderate Income (\$50,000-\$75,000) (n=27)		High Income (>\$75,000) (n=27)	
		Rank	%/score	Rank	%/score	Rank	%/score	Rank	%/score	Rank	%/score	Rank	%/score	Rank	%/score	Rank	%/score	Rank	%/score
In your opinion, which of the following do you think needs most improvement in your local community? (select up to 5)																			
Access to crisis services	15	11%	13	11%	12	14%	15	8%	12	11%	11	14%	16	7%	13	13%	16	9%	
Access to food/meals	17	11%	11	14%	14	10%	14	11%	13	9%	12	13%	12	16%	16	7%	15	10%	
Access to outdoors/outdoor activity	10	17%	8	24%	14	13%	9	16%	6	23%	14	9%	11	16%	9	19%	14	12%	
Air quality	1	51%	5	27%	1	66%	1	59%	2	46%	2	41%	2	46%	1	54%	1	48%	
Economic development	13	15%	7	25%	15	9%	13	11%	7	18%	12	13%	13	13%	11	15%	13	14%	
Education	5	31%	2	42%	6	25%	4	34%	5	26%	6	24%	5	25%	4	36%	9	18%	
Environment	9	19%	12	13%	8	20%	6	25%	8	16%	8	16%	10	19%	10	17%	6	22%	
Health care	11	17%	9	17%	7	22%	11	14%	10	14%	10	15%	9	19%	9	19%	10	18%	
Homeless services	7	23%	10	16%	3	45%	8	17%	15	8%	4	29%	7	22%	7	26%	8	19%	
Housing affordability and options	2	49%	3	40%	2	61%	2	45%	3	44%	1	53%	1	54%	2	50%	2	47%	
Job creation	18	7%	14	10%	16	9%	16	4%	11	13%	13	10%	17	5%	17	6%	17	7%	
Legal services	19	3%	16	5%	8	1%	17	1%	16	3%	15	7%	28	2%	8	3%	18	5%	
Mental health services	3	34%	6	27%	4	41%	5	33%	4	31%	3	32%	3	35%	3	37%	4	29%	
Neighborhood revitalization	6	24%	1	51%	9	19%	7	19%	14	8%	5	27%	6	24%	6	28%	7	21%	
Quality of life	16	11%	15	9%	17	7%	10	14%	10	14%	8	16%	14	11%	15	7%	12	14%	
Safety	8	22%	4	33%	10	18%	7	19%	7	18%	7	21%	8	21%	8	23%	7	21%	
Services for aging populations	12	16%	11	14%	11	14%	7	19%	7	18%	10	15%	11	16%	12	13%	3	31%	
Transportation	4	32%	7	25%	5	25%	3	34%	1	47%	9	16%	4	31%	5	31%	5	27%	
Other, please specify	14	13%	15	9%	13	14%	12	13%	9	15%	12	13%	15	9%	14	12%	11	16%	
HEALTH																			
In your opinion, which are the most pressing health concerns in your community? (rank)																			
Air quality	1	6.27	2	5.57	1	6.6	1	6.58	1	6.21	2	5.73	1	6.10	1	6.03	1	6.25	
Access to the outdoors/physical activity	6	4.10	6	4.29	7	3.61	5	4.30	6	4.36	5	4.17	6	4.25	6	4.13	6	3.98	
Health care access and insurance	3	5.49	3	5.36	3	5.77	3	5.36	3	5.37	3	5.20	3	5.53	3	5.61	2	5.77	
Mental health/suicide prevention	2	5.78	1	5.77	2	5.79	2	5.71	2	5.84	1	5.82	2	5.80	2	5.73	3	5.56	
Disease/obesity prevention	7	3.89	7	3.80	6	3.64	7	3.94	7	4.27	6	3.79	7	3.91	7	3.91	7	3.96	
Substance use/addiction	4	4.80	4	4.94	4	5.14	4	4.57	5	4.38	3	5.20	4	4.85	4	4.92	4	4.92	
Children's health	5	4.37	5	4.84	5	4.18	6	4.16	4	4.42	4	4.59	5	4.31	5	4.42	5	4.31	
Other, please specify (blank for 30 characters here)	8	1.44	8	1.44	8	1.41	8	1.45	8	1.40	7	1.71	8	1.41	8	1.30	8	1.56	
ECONOMY																			
In your opinion, which are the most pressing economic concerns in your community? (rank)																			
Economic independence & stability	2	5.24	2	5.30	2	5.01	2	5.27	1	5.49	2	5.18	2	5.14	2	5.17	2	5.37	
Adult education & workforce training	3	4.43	3	4.47	4	4.39	3	4.39	3	4.48	3	4.47	3	4.51	3	4.51	3	4.51	
Job creation/access to jobs	5	4.20	4	4.28	5	3.97	4	4.13	2	4.52	5	4.25	5	4.20	5	4.08	4	4.26	
Living wage/cost of living	1	5.86	1	5.74	1	6.15	1	5.95	1	5.49	1	5.74	1	6.13	1	5.96	1	5.74	
Poverty/intergenerational poverty	4	4.23	5	4.19	3	4.78	5	4.12	4	3.57	4	4.27	4	4.33	4	4.26	5	4.17	
Opportunities for entrepreneurship & innovation	6	2.89	6	2.93	6	2.59	6	2.88	5	3.28	6	2.75	6	2.60	6	2.91	6	2.82	

Other, please specify (blank for 30 characters here)	7	1.23	7	1.13	7	1.26	7	1.33	6	1.17	7	1.39	7	1.15	7	1.09	7	1.27	
In your opinion, how should Salt Lake County prioritize the following "economic development initiatives"? (rank)																			
Creating jobs	3	3.35	3	3.33	3	3.21	2	3.40	2	3.51	2	3.45	3	3.46	3	3.27	3	3.38	
Job training	2	3.37	2	3.35	2	3.39	3	3.39	4	3.33	3	3.29	2	3.54	2	3.47	2	3.44	
Higher wage jobs	1	3.93	1	3.88	1	4.19	1	3.39	1	3.66	3	3.68	1	4.05	1	4.00	1	3.81	
Support for new businesses and small businesses	4	3.18	4	3.25	4	3	4	3.14	3	3.36	4	3.10	4	2.80	4	3.17	4	3.12	
Other, please specify (blank for 30 characters here)	5	1.22	5	1.16	5	1.25	5	1.19	5	1.23	5	1.44	5	1.17	5	1.12	5	1.36	
In your opinion, which are the most pressing housing concerns in your community? (rank)																			
Housing Affordability	1	4.52	1	4.34	1	4.67	1	4.54	1	4.47	1	4.46	1	4.66	1	4.56	1	4.50	
Housing Choices	3	3.10	3	3.05	3	3.01	3	3.08	2	3.33	3	3.06	4	3.04	3	3.10	3	3.12	
Housing Shortage	4	3.04	4	2.65	2	3.33	4	3.01	3	3.05	4	2.99	3	3.09	4	3.00	4	2.95	
Housing/Neighborhood Condition	2	3.18	2	3.77	4	2.89	2	3.17	4	2.98	2	3.15	2	3.10	2	3.27	2	3.29	
Other, please specify (blank for 30 characters here)	5	1.21	5	1.13	5	1.14	5	1.29	5	1.27	5	1.26	5	1.16	5	1.11	5	1.28	
In your opinion, how should Salt Lake County prioritize the following "housing programs"? (rank)																			
Building more affordable housing units	1	4.46	3	4.12	1	4.87	1	4.40	2	4.28	1	4.41	1	4.70	1	4.47	1	4.47	
Home ownership assistance	2	4.21	1	4.45	3	3.84	2	4.73	1	4.46	2	4.26	2	4.11	2	4.30	4	3.95	
Home repairs and energy efficiency improvement assistance	4	4.02	2	4.35	4	3.65	3	4.08	3	4.14	3	3.88	4	3.80	4	3.99	2	4.28	
Preserving existing affordable housing units	3	4.04	4	3.98	2	4.17	4	4.05	4	3.90	4	3.74	3	4.05	3	4.08	3	4.24	
Providing rental assistance	5	3.08	5	2.91	5	3.40	5	2.98	5	2.94	5	3.32	5	3.31	5	3.05	5	3.02	
Other, please specify (blank for 30 characters here)	6	1.28	6	1.22	6	1.19	6	1.29	6	1.40	6	1.26	6	1.13	6	1.19	6	1.24	
The availability of housing units in Salt Lake County meets the needs of the growing population.																			
Strongly disagree	2	33%	2	34%	1	49%	2	29%	2	21%	2	31%	1	38%	1	36%	2	34%	
Disagree	1	37%	1	38%	2	34%	1	38%	1	40%	1	37%	2	31%	1	36%	1	34%	
Neutral	3	17%	3	18%	3	13%	3	19%	3	19%	3	23%	3	15%	2	14%	3	17%	
Agree	4	10%	4	8%	4	7%	4	12%	4	15%	4	5%	4	12%	3	9%	4	11%	
Strongly agree	5	3%	5	2%	5	3%	5	3%	5	5%	5	3%	5	4%	4	4%	5	4%	
There is enough housing in Salt Lake County for:																			
Low-income individuals / families																			
Strongly disagree	1	48%	1	50%	1	58%	1	42%	1	36%	1	54%	1	53%	1	48%	1	53%	
Disagree	2	33%	2	33%	2	31%	2	36%	2	33%	2	26%	2	33%	2	34%	2	31%	
Neutral	3	11%	3	10%	3	6%	3	14%	3	18%	3	12%	3	8%	3	9%	3	8%	
Agree	4	5%	4	3%	4	4%	4	5%	4	11%	4	6%	4	3%	4	6%	4	5%	
Strongly agree	5	2%	4	3%	5	1%	5	3%	5	2%	5	2%	4	3%	5	2%	5	2%	
People experiencing homelessness																			
Strongly disagree	1	46%	1	40%	1	58%	1	44%	1	35%	1	47%	1	50%	1	44%	1	51%	
Disagree	2	30%	2	35%	2	29%	2	25%	2	31%	2	32%	2	27%	2	33%	2	29%	
Neutral	3	14%	3	18%	3	6%	3	16%	3	18%	3	8%	3	15%	3	13%	3	11%	
Agree	4	7%	4	3%	5	3%	4	10%	4	12%	4	5%	5	4%	4	7%	4	6%	
Strongly agree	5	4%	4	3%	4	4%	5	4%	5	3%	3	8%	4	5%	5	3%	5	3%	
Seniors																			
Strongly disagree	3	22%	3	24%	2	27%	3	20%	4	15%	1	30%	2	28%	3	19%	2	28%	
Disagree	2	25%	1	31%	3	26%	2	23%	3	20%	3	26%	3	21%	2	29%	1	31%	
Neutral	1	32%	2	29%	1	31%	1	33%	1	36%	2	28%	1	31%	1	30%	3	27%	
Agree	4	17%	4	14%	4	5%	3	20%	2	23%	4	12%	4	18%	4	18%	4	12%	
Strongly agree	5	4%	5	2%	5	3%	4	3%	5	5%	5	4%	5	2%	5	5%	5	2%	
People with disabilities or special needs																			
Strongly disagree	3	27%	3	26%	1	34%	2	26%	3	20%	1	35%	2	32%	3	21%	1	33%	
Disagree	2	28%	2	32%	3	29%	3	24%	2	26%	3	24%	3	25%	1	36%	3	30%	
Neutral	1	36%	1	33%	2	31%	1	39%	1	42%	2	31%	1	35%	2	35%	2	32%	
Agree	4	8%	4	8%	4	5%	4	9%	4	12%	4	8%	4	5%	4	8%	4	6%	

Strongly agree	5	1%	5	1%	5	2%	5	2%	5	0%	5	3%	5	3%	5	0%	5	0%
TRANSPORTATION																		
How often do you use the following transportation modes? (Never, sometimes, frequently, always)																		
Bike-share																		
Never	1	90%	1	91%	1	84%	1	93%	1	92%	1	84%	1	91%	1	92%	1	93%
Sometimes	2	9%	2	7%	2	15%	2	6%	2	7%	2	12%	2	8%	2	8%	2	6%
Frequently	3	1%	3	1%	3	1%	3	1%	3	1%	3	3%	3	2%	3	0%	3	0%
Always	4	0%	4	0%	4	0%	4	0%	4	0%	4	1%	4	0%	3	0%	3	0%
Biking																		
Never	1	61%	1	72%	1	50%	1	60%	1	65%	1	65%	1	62%	1	64%	1	69%
Sometimes	2	31%	2	23%	2	37%	2	34%	2	29%	2	28%	2	32%	2	27%	2	26%
Frequently	3	8%	3	5%	3	11%	3	7%	3	6%	3	6%	3	5%	3	9%	3	5%
Always	4	1%	4	0%	4	3%	4	0%	4	0%	4	1%	4	1%	4	0%	4	0%
Car																		
Never	4	2%	4	2%	4	2%	4	2%	4	1%	4	3%	4	2%	3	3%	4	2%
Sometimes	3	5%	3	3%	3	7%	3	4%	3	3%	3	12%	3	5%	4	2%	3	5%
Frequently	2	34%	2	20%	1	46%	2	31%	2	30%	2	36%	2	41%	2	33%	2	38%
Always	1	59%	1	69%	2	45%	1	63%	1	66%	3	48%	1	52%	1	62%	1	55%
E-scooter																		
Never	1	83%	1	91%	1	69%	1	88%	1	89%	1	83%	1	84%	1	85%	1	96%
Sometimes	2	14%	2	8%	2	24%	2	11%	2	10%	2	13%	2	15%	2	12%	2	3%
Frequently	3	3%	4	0%	3	7%	3	1%	3	1%	3	2%	3	2%	3	3%	3	0%
Always	4	0%	3	1%	4	0%	4	0%	4	0%	3	2%	4	0%	4	0%	4	0%
Transit (bus, rail, etc.)																		
Never	2	31%	2	96%	2	26%	2	27%	2	35%	2	31%	2	29%	2	34%	2	31%
Sometimes	1	55%	1	53%	1	57%	1	57%	1	53%	1	43%	1	53%	1	50%	1	55%
Frequently	3	11%	3	9%	3	13%	3	11%	3	10%	3	20%	3	13%	3	11%	3	11%
Always	4	3%	4	2%	4	4%	4	4%	4	3%	4	6%	4	5%	4	5%	4	3%
Walking																		
Never	3	12%	3	16%	4	6%	3	13%	3	14%	3	11%	3	12%	3	12%	3	8%
Sometimes	1	54%	1	57%	1	47%	1	55%	1	57%	1	51%	1	51%	1	53%	1	55%
Frequently	2	29%	2	24%	2	37%	2	27%	2	27%	2	29%	2	30%	2	31%	2	30%
Always	4	5%	4	3%	3	9%	4	5%	4	2%	4	9%	4	8%	4	4%	4	6%
Public transportation is available to me.																		
Strongly disagree	4	8%	4	10%	4	4%	4	7%	4	15%	3	8%	4	6%	4	7%	4	11%
Disagree	1	41%	1	41%	1	39%	1	44%	1	42%	1	37%	1	34%	1	42%	1	38%
Agree	3	24%	3	20%	3	28%	3	22%	2	25%	2	28%	3	30%	3	24%	3	22%
Strongly agree	2	27%	2	29%	2	29%	2	27%	3	18%	2	28%	2	31%	2	27%	2	30%
Public transportation is affordable for me.																		
Strongly disagree	4	7%	4	10%	4	6%	4	6%	4	7%	4	13%	4	12%	4	6%	4	9%
Disagree	2	32%	1	43%	3	26%	3	30%	1	34%	1	43%	1	39%	1	40%	2	28%
Agree	3	27%	3	22%	2	27%	2	30%	3	26%	2	24%	3	22%	3	25%	3	26%
Strongly agree	1	34%	2	26%	1	42%	1	34%	2	33%	3	20%	2	27%	2	29%	1	37%
SAFETY																		
I feel safe in my community.																		
Strongly disagree	5	5%	4	8%	5	5%	5	3%	4	3%	5	7%	1	4%	5	5%	5	5%
Disagree	4	12%	3	23%	4	10%	4	10%	4	3%	3	22%	2	16%	3	17%	4	12%
Neutral	3	17%	2	28%	3	17%	3	11%	3	12%	2	28%	3	24%	2	17%	2	18%
Agree	1	48%	1	34%	1	50%	1	53%	1	54%	1	34%	4	42%	1	47%	1	48%
Strongly agree	2	19%	5	7%	2	18%	2	23%	2	29%	4	9%	5	14%	4	14%	3	17%

EDUCATION																		
Children in my community are receiving the education they need.																		
Strongly disagree	4	12%	4	18%	4	10%	4	11%	5	8%	4	10%	5	11%	4	15%	4	10%
Disagree	3	23%	1	9%	3	26%	3	18%	3	15%	2	27%	3	27%	3	24%	3	20%
Neutral	2	25%	3	23%	1	32%	2	23%	2	17%	1	35%	2	29%	2	24%	2	27%
Agree	1	34%	2	24%	2	29%	1	37%	1	49%	3	25%	1	30%	1	31%	1	36%
Strongly agree	5	7%	5	7%	5	4%	5	11%	4	11%	5	3%	4	4%	5	6%	5	7%
SERVICES AND IMPROVEMENTS																		
In your opinion, how should Salt Lake County prioritize the following services? (select your top three priorities)																		
Childcare	9	15%	8	16%	8	15%	8	18%	12	10%	11	8%	10	11%	8	16%	12	10%
Childhood education programs	7	20%	3	27%	7	17%	7	22%	10	15%	8	17%	6	19%	7	22%	9	13%
Computer/technology proficiency	15	7%	13	8%	13	4%	13	6%	12	10%	11	8%	14	4%	14	3%	14	8%
Disability services	14	10%	10	13%	11	9%	12	10%	14	9%	7	18%	10	11%	12	9%	8	14%
Domestic violence services	13	10%	10	12%	12	7%	11	11%	11	12%	8	17%	12	10%	12	9%	10	12%
Healthcare services (medical and dental)	3	26%	2	28%	4	27%	2	27%	5	21%	4	23%	3	31%	3	28%	3	31%
Homeless services	4	25%	9	14%	3	41%	6	22%	9	17%	5	21%	4	28%	4	23%	4	27%
Housing services	2	34%	1	33%	1	44%	3	26%	2	30%	1	42%	1	43%	2	39%	1	36%
Job/vocational training	8	16%	5	20%	9	11%	10	14%	8	18%	9	16%	8	14%	8	16%	6	18%
Language programs	17	3%	14	7%	14	1%	15	3%	16	3%	13	3%	13	5%	15	2%	16	3%
Mental health services	1	40%	1	33%	2	42%	1	40%	1	45%	2	30%	2	32%	1	45%	2	33%
Neglected/abused child services	10	15%	6	19%	10	9%	9	15%	7	18%	6	19%	7	15%	9	15%	7	15%
Recreational programs	11	13%	12	11%	11	9%	9	15%	6	20%	12	6%	11	10%	10	12%	11	12%
Substance abuse & addiction	5	24%	4	20%	5	26%	5	23%	3	25%	3	29%	5	20%	5	23%	4	27%
Transportation services	6	21%	7	16%	6	22%	4	24%	4	24%	8	17%	6	19%	6	22%	5	20%
Youth services	12	10%	11	12%	12	7%	10	14%	13	10%	10	9%	9	12%	11	11%	13	9%
Other, please specify (blank for 30 characters here)	16	6%	15	6%	12	7%	14	4%	15	7%	11	8%	13	5%	13	4%	15	7%
How should Salt Lake County prioritize the following "Community/Neighborhood Improvements"? (select your top three priorities)																		
Publicly owned facilities (libraries, senior centers, etc.)	4	49%	4	52%	4	44%	4	52%	3	49%	4	40%	4	49%	4	50%	4	39%
Park enhancements	3	57%	3	53%	2	56%	1	59%	2	63%	2	54%	3	52%	2	63%	2	58%
Sewer improvements	6	19%	6	22%	6	23%	6	16%	6	16%	6	18%	6	19%	6	16%	6	22%
Sidewalk improvements	2	50%	2	55%	3	52%	3	56%	5	34%	3	53%	2	55%	3	52%	3	48%
Street improvements	1	64%	1	68%	1	66%	2	57%	1	65%	1	62%	1	69%	1	64%	1	68%
Water improvements	5	34%	5	23%	5	38%	5	31%	4	44%	5	36%	5	31%	5	34%	5	31%
Other, please specify (blank for 30 characters here)	7	11%	7	16%	7	7%	7	11%	7	12%	7	14%	7	9%	7	11%	7	13%

Notes:

- Number 1 ranked fields are shaded in light blue.
- Numbers appear in red when spread between all responses and demographic category is 10% or greater or .5 or greater in raking questions. Numbers appear in orange when spread between all responses and demographic category is 5% or greater.
- Percent is rounded to nearest whole number. This means that percent totals do not always equal 100, and that differences may be evident in rankings that are not evident in percent columns.



Public Survey Summary Findings:

All Respondents Compared with Low Opportunity Areas

Prepared by People + Place, LLC

SUMMARY CONTENT

Salt Lake County’s Community Needs Survey was open from September 9, 2019–October 20, 2019. A total of 1,602 residents participated in the survey. This survey summary reflects summary data from all respondents as well as the following demographic subcategories:

1. Low Opportunity Areas (Areas 2-6 Combined) (n=231)
2. Kearns (n=105)
3. Magna (n=34)
4. Midvale (n=31)
5. Murray (n=28)
6. South Salt Lake (n=33)

Note that Kearns residents comprise 45% of survey responses in the low opportunity areas group, making them an overrepresented community relative to others in this category.

WHAT NEEDS THE MOST IMPROVEMENT IN YOUR LOCAL COMMUNITY?

Rank	All Respondents	Low Opportunity Areas Combined	Kearns	Magna	Midvale	Murray	South Salt Lake
1	Air Quality	Neighborhood Revitalization	Neighborhood Revitalization	Education	Housing Affordability and Options	Housing Affordability and Options	Air Quality
2	Housing Affordability and Options	Housing Affordability and Options	Safety	Neighborhood Revitalization	Air Quality	Air Quality	Mental Health Services
3	Mental Health Services	Education	Education	Mental Health Services	Homeless Services	Mental Health Services	Homeless Services
4	Transportation	Safety	Housing Affordability and Options	Economic Development	Education	Homeless Services	Safety
5	Education	Air Quality	Economic Development	Access to Outdoors/Outdoor Activity	Neighborhood Revitalization	Education	Healthcare

- *Light green = top response across all respondents and where it ranks among low opportunity areas*
- *Light blue = top response across low opportunity areas combined and where it ranks among individual communities*

Air quality, housing affordability and education appear among the top five issues that need improvement in Salt Lake County as a whole and among low opportunity areas; however, two of the five top concerns among low opportunity areas do not appear at all when considering Salt Lake County as a whole, including top ranked neighborhood revitalization (49%) and fourth ranked safety (36%). While air quality is the top improvement according to 51% of respondents overall, it falls to number five (32%) among low opportunity areas. Mental health services and transportation do not appear on the top five list for low opportunity areas.

Notable differences exist among the individual communities, as illustrated in the table above.

HEALTH

Top Health Concerns:

Rank	All Respondents	Low Opportunity Areas Combined	Kearns	Magna	Midvale	Murray	South Salt Lake
1	Air Quality	Mental Health/Suicide Prevention	Mental Health/Suicide Prevention	Mental Health/Suicide Prevention	Health Care Access and Insurance	Air Quality (1)	Air Quality
2	Mental Health/Suicide Prevention	Air Quality	Air Quality	Air Quality	Substance Abuse/Addiction	Mental Health/Suicide Prevention (1)	Mental Health/Suicide Prevention
3	Health Care Access and Insurance	Health Care Access and Insurance	Health Care Access and Insurance (3)	Children's Health	Mental Health/Suicide Prevention	Health Care Access and Insurance (2)	Substance Abuse/Addiction
4	Substance Abuse/Addiction	Substance Abuse/Addiction	Children's Health (3)	Substance Abuse/Addiction	Air Quality	Substance Abuse/Addiction (3)	Health Care Access and Insurance
5	Children's Health	Children's Health	Substance Abuse/Addiction (4)	Health Care Access and Insurance	Children's Health	Children's Health (4)	Access to the Outdoors/Physical Activity

Light green = top response across all respondents and where it ranks among low opportunity areas

Light blue = top response across low opportunity areas combined and where it ranks among individual communities

Air quality ranks as the top health concern overall, though it ranks second among low opportunity areas overall, behind mental health/suicide prevention. Overall, air quality and mental health/suicide prevention are among the top two concerns of all low opportunity communities except Midvale, which identifies healthcare access and insurance.

Overall, the top five health issues are the same, though with somewhat different rankings, across all areas, with the exception of South Salt Lake, which identifies access to the outdoors/physical activity as a top pick instead of children's health.

ECONOMY

Top Economic Concerns:

Rank	All Respondents	Low Opportunity Areas Combined	Kearns	Magna	Midvale	Murray	South Salt Lake
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1	Living Wage/Cost of Living	Economic Independence & Stability	Living Wage/Cost of Living	Living Wage/Cost of Living			
2	Economic Independence & Stability	Poverty/Intergenerational Poverty	Economic Independence & Stability	Economic Independence & Stability			
3	Adult Education & Workforce Training	Poverty/Intergenerational Poverty	Adult Education & Workforce Training	Job Creation/Access to Jobs	Adult Education & Workforce Training	Poverty/Intergenerational Poverty	Poverty/Intergenerational Poverty
4	Poverty/Intergenerational Poverty	Adult Education & Workforce Training	Job Creation/Access to Jobs	Adult Education & Workforce Training	Living Wage/Cost of Living	Job Creation/Access to Jobs	Adult Education & Workforce Training
5	Job Creation/Access to Jobs	Job Creation/Access to Jobs	Poverty/Intergenerational Poverty	Poverty/Intergenerational Poverty	Job Creation/Access to Jobs	Adult Education & Workforce Training	Job Creation/Access to Jobs

Light green = top response across all respondents and low opportunity areas and where it ranks among individual communities
 Light blue= second ranked response across all respondents and low opportunity areas and where it ranks among individual communities

Overall, the top five economic concerns are the same across Salt Lake County and its low opportunity areas, though with somewhat different rankings. Living wage/cost of living ranks as the top economic concern overall with the exception of Midvale, which ranks it fourth. Economic independence & stability ranks second overall with the exception of Midvale, which ranks it first.

Priority Economic Development Initiatives:

Rank	All Respondents	Low Opportunity Areas Combined	Kearns	Magna	Midvale	Murray	South Salt Lake
1	Higher Wage Jobs	Higher Wage Jobs	Higher Wage Jobs	Creating Jobs	Creating Jobs	Higher Wage Jobs	Higher Wage Jobs
2	Job Training	Creating Jobs	Creating Jobs	Support for New Businesses and Small Businesses	Higher Wage Jobs	Creating Jobs	Creating Jobs
3	Creating Jobs	Job Training	Job Training	Job Training	Job Training	Job Training	Job Training

The colors in the table above illustrate how similar economic development priorities are across areas.

The top three priority economic development initiatives, (1) higher wage jobs, (2) job training and (3) creating jobs, are identical across all areas except Magna, where higher wage jobs does not make the top three and support for new businesses and small businesses ranks second.

HOUSING

Top Housing Concerns:

Rank	All Respondents	Low Opportunity Areas Combined	Kearns	Magna	Midvale	Murray	South Salt Lake
1	Housing Affordability	Housing Affordability	Housing Affordability	Housing Affordability	Housing Affordability	Housing Affordability	Housing Affordability

2	Housing/ Neighborhood Condition	Housing/ Neighborhood Condition	Housing/ Neighborhood Condition	Housing/ Neighborhood Condition	Housing/ Neighborhood Condition	Housing/ Neighborhood Condition	Housing Shortage
3	Housing Choices	Housing Choices	Housing Choices	Housing Choices	Housing Choices	Housing Choices	Housing/ Neighborhood Condition
4	Housing Shortage	Housing Shortage	Housing Shortage	Housing Shortage	Housing Shortage	Housing Shortage	Housing Choices
5	Other						

The colors in the table above illustrate how similar housing concerns are across areas.

Housing concerns are ranked identically in Salt Lake County and low opportunity areas, with housing affordability at the top, followed by housing/neighborhood condition, housing choices, housing shortage and other. The exception is South Salt Lake. While South Salt Lake ranks housing affordability first, its second pick is housing shortage followed by housing/neighborhood condition, housing choices and other.

Priority Housing Programs:

Rank	All Respondents	Low Opportunity Areas Combined	Kearns	Magna	Midvale	Murray	South Salt Lake
1	Building More Affordable Housing Units	Home Ownership Assistance	Home Repairs and Energy Efficiency Improvement Assistance	Home Ownership Assistance	Home Ownership Assistance	Building More Affordable Housing Units	Building More Affordable Housing Units
2	Home Ownership Assistance	Building More Affordable Housing Units	Home Ownership Assistance	Home Repairs and Energy Efficiency Improvement Assistance	Building More Affordable Housing Units	Home Ownership Assistance	Home Ownership Assistance
3	Preserving Existing Affordable Housing	Home Repairs and Energy Efficiency Improvement Assistance	Building More Affordable Housing Units	Preserving Existing Affordable Housing	Preserving Existing Affordable Housing	Home Repairs and Energy Efficiency Improvement Assistance	Preserving Existing Affordable Housing
4	Home Repairs and Energy Efficiency Improvement Assistance	Preserving Existing Affordable Housing	Preserving Existing Affordable Housing	Building More Affordable Housing Units	Home Repairs and Energy Efficiency Improvement Assistance	Preserving Existing Affordable Housing	Home Repairs and Energy Efficiency Improvement Assistance
5	Providing Rental Assistance						

- Light green = top response across all respondents and where it ranks among low opportunity areas
- Light blue = top response across low opportunity areas combined and where it ranks among individual communities

Among all survey respondents, building more affordable units is the #1 ranked program overall, with home ownership assistance ranking second. However, among low opportunity areas, home ownership assistance is the #1 ranked program, with building more affordable units ranking second.

Areas that identify programs different from building more affordable units and home ownership assistance in their top two put home repairs and energy efficiency improvements toward the top, with Kearns ranking the program #1 and Magna ranking the program #2.

Availability of Housing in Salt Lake County

Does the availability of housing meet the needs of a growing population?

No. Overall, 70% of respondents do not think that the availability of housing meets the needs of Salt Lake County’s growing population, with 33% strongly disagreeing and 37% disagreeing. Only 13% feel positively, with 10% agreeing and 3% strongly agreeing that housing needs are met. Rankings are similar when looking at low opportunity areas combined. When looking at individual low opportunity areas, those who disagree most strongly include respondents living Midvale and South Salt Lake, where 47% and 48% respectively strongly disagree. Sentiments are more neutral in Magna, where only 53% do not think housing meets the needs of a growing population, and 21% are neutral.

Is there enough housing for...

Low-income families?

No. Overall, 81% of respondents disagree (48% strongly disagree and 33% disagree) that there is enough housing for low-income families in Salt Lake County, with only 7% agreeing or strongly agreeing that there is enough housing. Respondents picked “strongly disagree” most often across all low opportunity subcategories, where respondents selected “strongly disagree” more often than respondents overall, with a high of 60% in South Salt Lake.

People experiencing homelessness?

No. Overall, 79% of respondents disagree (46% of respondents strongly disagree and 33% disagree) that there is enough housing for people experiencing homelessness in Salt Lake County, with only 11% agreeing or strongly agreeing there is enough housing. Respondents picked “strongly disagree” more often in Murray (54%) and South Salt Lake (58%) more often than respondents overall, while Magna and Kearns selected “strongly disagree” less often (26% and 43% respectively).

Seniors?

Neutral, sort of. Overall, respondents answered “neutral” more often (36%) than other responses. Demographic categories that identified a neutral response more often than other responses include residents from Murray and South Salt Lake. Those from Kearns, Magna and Midvale all selected “strongly disagree” or “disagree” more often than providing a neutral response.

People with Disabilities or Special Needs?

Neutral, sort of. Overall, respondents selected “neutral” more often (36%) than other responses, or just over one third of the time. Although a neutral response was selected most often, overall, responses expressing disagreement or strong disagreement were logged the majority of the time across all respondents and across all low opportunity areas except Murray.

TRANSPORTATION

How Frequently Are Various Modes of Transportation Used?

<i>All Respondents</i>	Never	Sometimes	Frequently	Always
Bike-share	90%	9%	1%	0%

Biking	61%	31%	8%	1%
Car	2%	5%	34%	59%
E-scooter	83%	14%	3%	0%
Transit (bus, rail, etc.)	31%	55%	11%	3%
Walking	12%	54%	29%	5%

Shaded boxes indicate responses logged most often for each category of transportation

Bike-share:

The highest rates of bike-share use are among respondents in South Salt Lake and Magna, where it is used sometimes by 13% and 9% respectively, and where it is always used in Magna 3% of the time.

Biking:

Rates of bike use are somewhat lower among low opportunity areas (66% never use bikes) than respondents overall (61% never use bikes), with 80% in Magna never using bikes and 75% in Kearns never using bikes. In low opportunity areas, rates of bike use are highest in South Salt Lake, where 57% say they use bikes sometimes or frequently. Murray is second, where respondents report using bikes either sometimes or frequently 43% of the time.

Car:

Nearly 60% of respondents overall “always” drive. Overall, respondents from low opportunity areas drive more (66% always drive) than respondents overall, with 70% in Kearns, and 65% in Magna and Midvale always driving. However, only 61% in Murray and South Salt Lake always drive.

E-scooter:

While e-scooters are never used by 83% of respondents overall, those in low opportunity areas report they use them even less often, with 89% overall saying they never use them.

Transit:

Overall, 55% of respondents sometimes use transit, 11% frequently use transit, and 3% always use it. Low opportunity areas overall mirror those numbers, except that only 51% report sometimes using transit. Among low opportunity areas, the lowest rates of transit use are in Kearns, where 43% report never using it. The highest rates are in Murray, where 18% report always using transit, 21% report frequently using it, and 43% report sometimes using it.

Walking:

Overall, 54% of respondents sometimes walk, 29% frequently walk, and 5% always walk. Among respondents in low opportunity areas results are similar, with 58% of respondents sometimes walking, 22% frequently walking, and 7% always walking. Respondents report never walking the most often in Magna (18%) and least often in South Salt Lake (9%). Notably, more respondents in Murray (14%) and South Salt Lake (12%) always walk than in other places.

Availability and Affordability of Public Transportation:

Availability

Overall, 51% agree (“agree” or “strongly agree”) that public transportation is available to them while 49% of respondents disagree (“disagree” or “strongly disagree”). Among respondents in low opportunity areas, results are slightly more positive, with 54% agreeing (“agree” or “strongly agree”) that transit is available and 47% disagreeing (“disagree” or “strongly disagree”). Opinion is most positive in Murray and South Salt Lake, where 64% and 63%

respectively agree or strongly agree that transit is available. Opinion is most negative in Magna, where 57% disagree or strongly disagree.

Affordability

Overall, 61% of respondents agree (“agree” or “strongly agree”) that public transportation is affordable to them, with 39% disagreeing (“disagree” or “strongly disagree”). In low opportunity areas generally, fewer people agree or strongly agree that transit is affordable. Respondents in Kearns and Magna have a positive opinion (49% and 36% respectively) less often than other low opportunity areas. Respondents in Midvale, Murray and South Salt Lake have a positive opinion more often (61%, 57% and 72% respectively).

SAFETY

Overall, 67% of respondents express a positive view of their community’s safety, with 17% expressing a neutral view and 17% expressing a negative view. Respondents in low opportunity areas feel less safe, with only 45% expressing a positive view, 23% expressing a neutral view, and 32% expressing a negative view. Among low opportunity areas, respondents in Kearns and Midvale express a negative view most often (39% and 32% respectively), and respondents in Murray and South Salt Lake express a positive view most often (68% and 54% respectively). A neutral view occurs most often in Magna (41%).

EDUCATION

Overall, 41% (34% agree and 7% strongly agree) of respondents express a positive opinion when asked if children in their community are receiving the education they need. The second most common response (25%) was neutral, while 35% of respondents express a negative view (23% disagree and 12% strongly disagree). Respondents in low opportunity areas, don’t feel as optimistic, with only 29% (26% agree, 3% strongly agree) expressing a positive opinion and 49% expressing a negative opinion (15% strongly disagreeing and 34% disagreeing). Among low opportunity areas, respondents in Magna and South Salt Lake have the most negative opinions (59% and 54% respectively), respondents in Murray and Midvale have the most positive opinions (36% and 32% respectively), while respondents in Murray also express a neutral opinion (39%) more of the time than other low opportunity areas.

SERVICES AND IMPROVEMENTS

Priorities

Rank	All Respondents	Low Opportunity Areas Combined	Kearns	Magna	Midvale	Murray	South Salt Lake
1	Mental Health Services	Mental Health Services	Childhood Education Programs	Housing Services	Mental Health Services	Housing Services	Housing Services
2	Housing Services	Housing Services	Mental Health Services	Mental Health Services (2)	Healthcare Services (Medical and Dental) (2)	Mental Health Services	Mental Health Services
3	Healthcare Services (Medical and Dental)	Healthcare Services (Medical and Dental)	Job/Vocational Training	Healthcare Services (Medical and Dental) (2)	Substance Abuse and Addiction (2)	Homeless Services	Healthcare Services (Medical and Dental)
4	Homeless Services	Substance Abuse and Addiction	Healthcare Services (Medical and Dental)	Childhood Education Programs (3)	Housing Services (3)	Healthcare Services (Medical and Dental)	Substance Abuse and Addiction

5	Substance Abuse and Addiction	Childhood Education Programs (5)	Housing Services	Childcare (3)	Homeless Services (4)	Childcare (5)	Homeless Services
6	Transportation Services	Job/Vocational Training (5)	Neglected/Abused Child Services	Substance Abuse and Addiction (4)	Recreational Programs (4)	Job/Vocational Training (5)	Transportation Services (5)
7	Childhood Education Programs	Homeless Services (6)	Substance Abuse and Addiction	Disability Services (5)	Childcare (5)	Transportation Services (5)	Childhood Education Programs (5)
8	Job/Vocational Training	Childcare (7)	Transportation Services	Youth Services (5)	Domestic Violence Services (6)	Youth Services (5)	Childcare (5)
9	Childcare	Transportation Services (8)	Youth Services (9)	Transportation Services (6)	Childhood Education Programs (7)	Domestic Violence Services (5)	Recreational Programs (6)
10	Neglected/Abused Child Services	Recreational Programs (9)	Recreational Programs (9)	Job/Vocational Training (6)	Language Programs (7)	Childhood Education Programs (6)	Transportation Services (7)
				Recreational Programs (6)		Substance Abuse and Addiction (6)	Neglected/Abused Child Services (7)
							Domestic Violence Services (7)
							Disability Services (7)

Overall, mental health services (#1, shaded green), housing services (#2, shaded blue) and Health Care Services (Medical and Dental) (3# shaded yellow) topped the list of priorities, for both all respondents and respondents in low opportunity areas. When looking at individual low opportunity areas, these priorities still remain in the top five in each area, though childhood education programs and jobs/vocational training make the top three in Kearns, substance abuse and addiction make the top three in Midvale, and homeless services make the top three in Murray.

Though the rankings are different, the top 10 issues among all respondents and combined low opportunity areas is the same, with the exception of the 10th ranking spot, where neglected/abused child services appears for all respondents, and drops of and is replaced by recreational programs for low opportunity areas. A more diverse set of issues, ranging from disability services to domestic violence services appear when looking at the rankings among individual low opportunity areas.

COMMUNITY/NEIGHBORHOOD PRIORITIES

Priorities:

Rank	All Respondents	Low Opportunity Areas Combined	Kearns	Magna	Midvale	Murray	South Salt Lake
1	Street Improvements	Street Improvements	Street Improvements	Sidewalk Improvements	Park Enhancements	Street Improvements	Park Enhancements
2	Sidewalk Improvements	Park Enhancements	Sidewalk Improvements	Publicly Owned Facilities (libraries, senior centers, etc.)	Publicly Owned Facilities (libraries, senior centers, etc.)	Sidewalk Improvements	Publicly Owned Facilities (libraries, senior centers, etc.)

3	Park Enhancements	Sidewalk Improvements	Park Enhancements	Street Improvements	Street Improvements	Park Enhancements	Street Improvements
4	Publicly Owned Facilities (libraries, senior centers, etc.)	Publicly Owned Facilities (libraries, senior centers, etc.)	Publicly Owned Facilities (libraries, senior centers, etc.)	Park Enhancements	Sidewalk Improvements	Water Improvements	Sidewalk Improvements
5	Water Improvements	Water Improvements	Water Improvements	Water Improvements	Water Improvements	Publicly Owned Facilities (libraries, senior centers, etc.)	Water Improvements
6	Sewer Improvements	Sewer Improvements	Sewer Improvements	Sewer Improvements	Other	Sewer Improvements	Sewer Improvements
7	Other	Other	Other	Other	Sewer Improvements	Other	Other

Overall, street improvements (#1, shaded green), sidewalk improvements (#2, shaded blue) and park enhancements (3# shaded yellow) topped the list of priorities for respondents overall. Low opportunity areas combined identify the same three top issues, but with park enhancements ahead of sidewalk improvements. Some differences emerge when looking at individual low opportunity areas. Magna prioritizes publicly owned facilities over street improvements and park enhancements. Midvale and South Salt Lake prioritize publicly owned facilities over both sidewalk and street improvements.

		All (n=1602)		Low Opportunity Areas-Combined (n=231)		Kearns (n=105)		Magna (n=34)		Midvale (n=31)		Murray (n=28)		S. Salt Lake (n=33)	
		Rank	%/score	Rank	%/score	Rank	%/score	Rank	%/score	Rank	%/score	Rank	%/score	Rank	%/score
Public Survey Results - Low Opportunity Areas															
In your opinion, which of the following do you think needs most improvement in your local community? (select up to 5)															
Access to crisis services	15	11%	14	10%	12	10%	9	9%	11	3%	9	11%	9	15%	
Access to food/meals	17	11%	12	14%	9	17%	9	9%	9	10%	7	18%	10	12%	
Access to outdoors/outdoor activity	10	17%	9	21%	6	23%	5	26%	6	19%	10	7%	7	21%	
Air quality	1	51%	5	32%	8	20%	7	15%	2	52%	2	50%	1	58%	
Economic development	13	15%	7	26%	5	34%	4	29%	6	19%	8	14%	11	9%	
Education	5	31%	3	40%	3	45%	1	50%	4	32%	5	32%	6	24%	
Environment	9	19%	12	14%	12	10%	7	15%	6	19%	8	14%	7	21%	
Health care	11	17%	11	18%	10	13%	6	18%	6	19%	7	18%	5	30%	
Homeless services	7	23%	10	20%	15	5%	7	15%	3	42%	4	36%	3	39%	
Housing affordability and options	2	49%	2	46%	4	39%	3	32%	1	58%	1	61%	1	58%	
Job creation	18	7%	16	8%	12	10%	8	12%	10	6%	10	7%	14	0%	
Legal services	19	3%	17	3%	16	4%	10	6%	11	3%	11	0%	13	3%	
Mental health services	3	34%	6	31%	8	20%	3	32%	3	42%	3	39%	2	45%	
Neighborhood revitalization	6	24%	1	49%	1	72%	2	47%	5	29%	8	14%	6	24%	
Quality of life	16	11%	15	10%	14	8%	9	9%	8	13%	8	14%	11	9%	
Safety	8	22%	4	36%	2	47%	6	18%	4	32%	7	18%	4	36%	
Services for aging populations	12	16%	13	13%	11	11%	6	18%	6	19%	9	11%	12	6%	
Transportation	4	32%	8	22%	7	22%	5	26%	7	16%	6	29%	8	18%	
Other, please specify	14	13%	14	10%	13	9%	10	6%	9	10%	10	7%	7	21%	
HEALTH															
In your opinion, which are the most pressing health concerns in your community? (rank)															
Air quality	1	6.27	2	5.63	2	5.32	2	5.13	4	5.31	1	6.12	1	7.03	
Access to the outdoors/physical activity	6	4.10	6	4.27	5	4.28	6	4.66	6	4.17	5	4.38	5	3.84	
Health care access and insurance	3	5.49	3	5.25	3	5.09	5	4.94	1	5.59	2	5.73	4	5.38	
Mental health/suicide prevention	2	5.78	1	5.90	1	5.98	1	5.71	3	5.40	1	6.12	2	6.13	
Disease/obesity prevention	7	3.89	7	3.76	6	3.65	7	4.22	7	3.90	6	3.78	7	3.52	
Substance use/addiction	4	4.80	4	5.15	4	5.08	4	4.97	2	5.55	3	4.78	3	5.50	
Children's health	5	4.37	5	4.70	3	5.09	3	5.03	5	4.30	4	4.41	6	3.74	
Other, please specify (blank for 30 characters here)	8	1.44	8	1.38	7	1.50	8	1.58	8	1.45	7	1.09	8	1.00	
ECONOMY															
In your opinion, which are the most pressing economic concerns in your community? (rank)															
Economic independence & stability	2	5.24	2	5.30	2	5.50	2	5.22	1	5.16	2	5.15	2	5.00	
Adult education & workforce training	3	4.43	4	4.40	3	4.38	4	4.66	3	4.53	5	4.19	4	4.28	

Job creation/access to Jobs	5	4.20	5	4.22	4	4.24	3	4.69	5	4.03	4	4.22	5	3.88
Living wage/cost of Living	1	5.86	1	5.84	1	5.78	1	5.38	4	5.47	1	6.26	1	6.47
Poverty/intergenerational poverty	4	4.23	3	4.44	5	4.23	5	4.16	2	4.93	3	4.52	3	4.81
Opportunities for entrepreneurship & innovation	6	2.89	6	2.71	6	2.79	6	3	6	2.57	6	2.44	6	2.53
Other, please specify (blank for 30 characters here)	7	1.23	7	1.14	7	1.07	7	1.35	7	1.22	7	1.23	7	1.04
In your opinion, how should Salt Lake County prioritize the following "economic development initiatives"? (rank)														
Creating jobs	3	3.35	2	3.46	2	3.43	1	3.66	1	3.50	2	3.48	2	3.29
Job training	2	3.37	3	3.29	3	3.34	3	3.28	3	3.43	3	3.26	3	3.03
Higher wage jobs	1	3.93	1	3.89	1	3.88	4	3.25	2	3.47	1	4.33	1	4.61
Support for new businesses and small businesses	4	3.18	4	3.19	4	3.22	2	3.41	4	3.34	4	2.81	3	3.03
Other, please specify (blank for 30 characters here)	5	1.22	5	1.14	5	1.10	5	1.36	5	1.18	5	1.14	4	1.04
In your opinion, which are the most pressing housing concerns in your community? (rank)														
Housing Affordability	1	4.52	1	4.37	1	4.29	1	4.06	1	4.36	1	4.76	1	4.66
Housing Choices	3	3.10	3	3.05	3	3.04	3	3.27	3	3.14	3	3.04	4	2.75
Housing Shortage	4	3.04	4	2.70	4	2.42	4	2.41	4	2.74	4	2.96	2	3.59
Housing/Neighborhood Condition	2	3.18	2	3.71	2	4.04	2	3.91	2	3.50	2	3.20	3	3.00
Other, please specify (blank for 30 characters here)	5	1.21	5	1.12	5	1.10	5	1.32	5	1.18	5	1.06	5	1.00
In your opinion, how should Salt Lake County prioritize the following "housing programs"? (rank)														
Building more affordable housing units	1	4.46	2	4.24	3	4.01	4	3.68	2	4.17	1	5.00	1	4.97
Home ownership assistance	2	4.21	1	4.45	2	4.55	1	4.63	1	4.47	2	4.52	3	3.87
Home repairs and energy efficiency improvement assistance	4	4.02	3	4.23	1	4.66	2	4.50	3	3.70	4	3.48	4	3.71
Preserving existing affordable housing units	3	4.04	4	3.92	4	3.92	3	4.13	4	3.60	3	3.81	2	4.13
Providing rental assistance	5	3.08	5	2.89	5	2.71	5	2.55	5	3.27	5	3.04	5	3.29
Other, please specify (blank for 30 characters here)	6	1.28	6	1.24	6	1.09	6	1.81	6	1.57	6	1.05	6	1.04
The availability of housing units in Salt Lake County meets the needs of the growing population.														
Strongly disagree	2	33%	2	37%	2	32%	1	32%	1	47%	2	36%	1	48%
Disagree	1	37%	1	35%	1	41%	2	21%	2	33%	1	39%	2	27%
Neutral	3	17%	3	17%	3	19%	2	21%	3	13%	3	14%	3	15%
Agree	4	10%	4	9%	4	7%	2	21%	4	3%	4	11%	4	6%
Strongly agree	5	3%	5	2%	5	1%	3	6%	4	3%	5	0%	5	3%
There is enough housing in Salt Lake County for:														
Low-income individuals / families														
Strongly disagree	1	48%	1	53%	1	53%	1	47%	1	55%	1	54%	1	60%
Disagree	2	33%	2	30%	2	30%	2	24%	2	29%	2	32%	2	36%
Neutral	3	11%	3	10%	3	12%	3	27%	3	10%	3	11%	4	0%
Agree	4	5%	4	3%	4	5%	5	0%	4	3%	4	4%	4	0%
Strongly agree	5	2%	5	3%	5	1%	4	9%	4	3%	5	0%	3	3%
People experiencing homelessness														
Strongly disagree	1	46%	1	46%	1	42%	1	26%	1	48%	1	54%	1	58%
Disagree	2	30%	2	31%	2	36%	3	35%	2	23%	2	21%	2	33%
Neutral	3	14%	3	15%	3	17%	2	21%	4	10%	3	18%	5	0%
Agree	4	7%	4	4%	4	3%	5	9%	3	13%	4	7%	4	3%
Strongly agree	5	4%	5	4%	5	2%	4	9%	5	6%	5	0%	3	6%
Seniors														
Strongly disagree	3	22%	3	26%	3	21%	2	26%	1	32%	2	25%	3	33%
Disagree	2	25%	2	27%	1	34%	1	34%	2	25%	2	25%	2	12%

Neutral	1	32%	1	31%	2	27%	3	21%	2	26%	1	54%	1	36%
Agree	4	17%	4	14%	4	17%	4	9%	3	23%	4	7%	5	6%
Strongly agree	5	4%	5	3%	5	1%	4	9%	5	0%	5	0%	4	12%
People with disabilities or special needs														
Strongly disagree	3	27%	2	30%	3	21%	2	29%	2	29%	2	37%	1	50%
Disagree	2	28%	3	27%	2	30%	1	38%	1	32%	3	11%	3	16%
Neutral	1	36%	1	32%	1	39%	3	15%	3	19%	1	48%	2	25%
Agree	4	8%	4	9%	4	10%	4	9%	4	16%	4	4%	4	6%
Strongly agree	5	1%	5	2%	5	0%	4	9%	5	3%	5	0%	5	3%
TRANSPORTATION														
How often do you use the following transportation modes? (Never, sometimes, frequently, always)														
Bike-share														
Never	1	90%	1	91%	1	91%	1	88%	1	97%	1	89%	1	87%
Sometimes	2	9%	2	8%	2	8%	2	9%	2	3%	2	7%	2	13%
Frequently	3	1%	3	1%	3	1%	4	0%	3	0%	3	4%	3	0%
Always	4	0%	4	0%	4	0%	3	3%	3	0%	4	0%	3	0%
Biking														
Never	1	61%	1	66%	1	75%	1	80%	1	61%	1	57%	1	44%
Sometimes	2	31%	2	27%	2	23%	2	26%	2	29%	2	32%	2	38%
Frequently	3	8%	3	7%	3	7%	3	3%	3	10%	3	11%	3	19%
Always	4	1%	4	0%	4	0%	3	3%	4	0%	4	0%	4	0%
Car														
Never	4	2%	4	1%	4	0%	4	3%	3	3%	4	4%	4	0%
Sometimes	3	5%	3	4%	3	1%	3	9%	3	3%	3	11%	3	3%
Frequently	2	34%	2	29%	2	29%	2	24%	2	29%	2	25%	2	36%
Always	1	59%	1	66%	1	70%	1	65%	1	65%	1	61%	1	61%
E-scooter														
Never	1	83%	1	89%	1	91%	1	94%	1	93%	1	85%	1	72%
Sometimes	2	14%	2	9%	2	7%	2	3%	2	7%	2	15%	2	16%
Frequently	3	3%	3	2%	3	1%	3	0%	3	0%	3	0%	3	13%
Always	4	0%	4	0%	4	0%	2	3%	3	0%	3	0%	4	0%
Transit (bus, rail, etc.)														
Never	2	31%	2	32%	2	43%	2	32%	2	27%	3	18%	2	19%
Sometimes	1	55%	1	51%	1	47%	1	59%	1	57%	1	43%	1	59%
Frequently	3	11%	3	11%	3	10%	4	3%	3	10%	2	21%	3	16%
Always	4	3%	4	5%	4	1%	3	9%	4	7%	3	18%	4	6%
Walking														
Never	3	12%	3	14%	3	15%	3	18%	3	16%	4	11%	4	9%
Sometimes	1	54%	1	58%	1	66%	1	53%	1	42%	1	43%	1	63%
Frequently	2	29%	2	22%	2	17%	2	24%	2	35%	2	32%	2	15%
Always	4	5%	4	7%	4	3%	4	6%	4	6%	3	14%	3	12%
Public transportation is available to me.														
Strongly disagree	4	8%	4	6%	4	6%	3	18%	4	3%	4	0%	3	0%
Disagree	1	41%	1	41%	1	45%	1	39%	1	39%	2	35%	1	36%
Agree	3	24%	3	23%	3	18%	2	21%	3	26%	3	18%	1	36%
Strongly agree	2	27%	2	31%	2	31%	2	21%	2	26%	2	19%	2	27%

Public transportation is affordable for me.														
Strongly disagree	4	7%	4	10%	4	6%	4	12%	3	13%	4	7%	4	9%
Disagree	2	32%	1	37%	1	45%	1	52%	2	26%	1	36%	3	18%
Agree	3	27%	3	23%	3	18%	3	15%	2	26%	3	25%	2	27%
Strongly agree	1	34%	2	32%	2	31%	2	21%	1	35%	2	32%	1	45%
SAFETY														
I feel safe in my community.														
Strongly disagree	5	5%	4	7%	4	10%	4	9%	4	6%	4	0%	5	3%
Disagree	4	12%	2	25%	2	29%	3	18%	2	26%	3	18%	2	24%
Neutral	3	17%	3	23%	3	23%	1	41%	3	16%	2	14%	3	18%
Agree	1	48%	1	39%	1	36%	2	26%	1	48%	1	50%	1	45%
Strongly agree	2	19%	5	6%	5	3%	5	6%	5	3%	2	18%	4	9%
EDUCATION														
Children in my community are receiving the education they need.														
Strongly disagree	4	12%	4	15%	4	19%	3	18%	4	13%	4	7%	4	9%
Disagree	3	23%	1	34%	1	32%	1	41%	1	32%	3	18%	1	45%
Neutral	2	25%	3	23%	3	20%	4	15%	3	23%	1	39%	2	24%
Agree	1	34%	2	26%	2	27%	2	26%	2	26%	2	29%	3	18%
Strongly agree	5	7%	4	3%	5	2%	5	0%	5	6%	4	7%	5	3%
SERVICES AND IMPROVEMENTS														
In your opinion, how should Salt Lake County prioritize the following services? (select your top three priorities)														
Childcare	9	15%	7	16%	10	13%	3	26%	5	13%	5	18%	5	15%
Childhood education programs	7	20%	5	23%	1	30%	3	26%	7	10%	6	14%	5	15%
Computer/technology proficiency	15	7%	14	6%	14	7%	8	6%	9	3%	7	11%	8	6%
Disability services	14	10%	12	11%	11	12%	5	18%	9	3%	8	7%	7	9%
Domestic violence services	13	10%	11	13%	10	13%	7	12%	6	13%	5	18%	7	9%
Healthcare services (medical and dental)	3	26%	3	29%	4	25%	2	29%	2	35%	4	21%	3	42%
Homeless services	4	25%	6	17%	12	10%	8	9%	4	23%	3	32%	5	30%
Housing services	2	34%	2	34%	5	24%	1	38%	3	32%	1	50%	1	52%
Job/vocational training	8	16%	5	20%	3	27%	6	15%	4	23%	5	18%	9	3%
Language programs	17	3%	13	7%	13	10%	8	6%	7	10%	8	7%	10	0%
Mental health services	1	40%	1	36%	2	29%	2	29%	1	55%	2	36%	2	45%
Neglected/abused child services	10	15%	10	14%	6	22%	7	12%	9	3%	9	4%	7	9%
Recreational programs	11	13%	9	15%	9	16%	6	15%	4	23%	9	4%	6	12%
Substance abuse & addiction	5	24%	4	24%	7	20%	4	24%	2	35%	6	14%	4	33%
Transportation services	6	21%	8	15%	8	19%	6	15%	8	6%	5	18%	7	9%
Youth services	12	10%	10	14%	9	16%	5	18%	8	6%	5	18%	8	6%
Other, please specify (blank for 30 characters here)	16	6%	15	4%	15	4%	9	3%	8	6%	9	4%	10	0%
How should Salt Lake County prioritize the following "Community/Neighborhood Improvements"? (select your top three priorities)														
Publicly owned facilities (libraries, senior centers, etc.)	4	49%	4	53%	4	50%	2	65%	2	61%	5	36%	2	58%
Park enhancements	3	57%	2	57%	3	53%	4	44%	1	77%	3	50%	1	67%
Sewer improvements	6	19%	6	17%	6	14%	6	26%	7	6%	6	21%	6	21%
Sidewalk improvements	2	50%	3	56%	2	59%	1	71%	4	42%	2	54%	4	48%
Street improvements	1	64%	1	66%	1	79%	3	56%	3	48%	1	64%	3	55%
Water improvements	5	34%	5	27%	5	15%	5	32%	5	32%	4	43%	5	39%
Other, please specify (blank for 30 characters here)	7	11%	7	12%	7	16%	7	16%	7	16%	7	16%	7	16%

Notes:

<p>1. Number 1 ranked fields are shaded in <i>light blue</i>.</p>
<p>2. Numbers appear in <i>red</i> when spread between all responses and demographic category is 10% or greater or .5 or greater in raking questions. Numbers appear in <i>orange</i> when spread between all responses and demographic category is 5% or greater.</p>
<p>3. Percent is rounded to nearest whole number. This means that percent totals do not always equal 100, and that differences may be evident in rankings that are not evident in percent columns.</p>



Salt Lake County

Citizen Participation Plan

Division of Housing and Community Development
2001 S. State Street, S2-100, P.O. Box 144575, Salt Lake City, Utah 84114-4575

Salt Lake County 2022 Annual Action Plan
Attachment 2 - Grantee Unique Appendices
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CITIZEN PARTICIPATION PLAN

County of Salt Lake Consortium

Community Development Block Grant HOME Investment Partnership Program Emergency Solutions Grant Section 108 Loan Guarantees

INTRODUCTION

In accordance with the County of Salt Lake's mission, the Division of Housing and Community Development (HCD) is committed to providing "honest, open, efficient and ethical government that is fiscally responsible, accessible and responsive to Salt Lake County's needs." The Division of Housing and Community Development follows the Citizen Participation Plan detailed in this document in order to: better determine and prioritize the needs of communities in its jurisdiction; administer programs intended to address those needs; and to involve the public in the Consolidated Plan process.

As required by law, the Citizen Participation Plan adheres to guidelines provided by the U.S. Department of Housing and Urban Development (HUD), 24 CFR Part 91.105, in order to qualify for participation in the Community Development Block Grant Program (CDBG), the HOME investment Partnership Program (HOME), the Emergency Solutions Grant Program (ESG), and the Section 108 Loan Guarantees Program (Section 108).

About this Citizen Participation Plan

This Citizen Participation Plan was originally made available for public review and comment in November 2012, published on Salt Lake County's Division of Housing and Community Development website, and available in hard copy upon request from the County HCD office. The final Citizen Participation Plan was approved after a comment and review period of 15 days. The Citizen Participation Plan has been updated as necessary to reflect current information, with the date of the most recent update reflected in the page header.

This Citizen Participation Plan has been approved by Salt Lake County's Division of Housing and Community Development, and is available at 2001 S. State St. S2100, PO Box 144575, Salt Lake City, UT 84114-4575, tel: (385) 468-4880, 8:00 a.m. to 5:00 p.m., Monday through Friday. Reasonable accommodations for individuals with Disabilities or those in need of language interpretation services can be provided if five days' notice is given by calling 385-468-4880. TTY/TDD users should call 7-1-1.

To review the Citizen Participation Plan's schedule for the upcoming Program Year, see the "Stages in the Process" Section on page (7). A specific timeline will be set each year by Housing and Community Development.

Definitions

Action Plan – The Action Plan is the one-year portion of a participating jurisdiction's Consolidated Plan. It includes the participating jurisdiction's annual application for all HUD entitlement funds. Development of the Action Plan and the five-year Consolidated Plan is the primary focus of residents participating in the Citizen Participation Plan.

Assessment of Fair Housing (AFH) - a streamlined process to analyze the local fair housing landscape and set fair housing priorities and goals. The rule identifies four fair housing issues that program participants will assess: Patterns of integration and segregation; racially or ethnically concentrated areas of poverty; Disparities in access to opportunity; and Disproportionate housing needs. The AFH process begins with the provision of data, guidance, and an assessment tool that will help program participants identify fair housing issues and related contributing factors in their jurisdiction and region. Program participants are required to set goals to overcome fair housing issues and related contributing factors. Those goals must inform subsequent housing and community development planning processes.

Assessment of Fair Housing Tool – Tool developed by HUD for use by local governments that receive Community Development Block Grants (CDBG), HOME Investment Partnerships Program (HOME), Emergency Solutions Grants (ESG), or Housing for Persons with AIDS (HOPWA) formula funding from HUD when conducting and submitting their own Assessment of Fair Housing (AFH).

CAPER – The Consolidated Annual Performance Evaluation Report (CAPER) is the document used to evaluate the performance of programs like HOME, CDBG, ESG, and Section 108 Loan Guarantees. It reports on the progress made on the five-year Consolidated Plan through the actions identified in the annual Action Plan.

CDBG – The Community Development Block Grant (CDBG) Program is a Federal program created under the Housing and Community Development Act of 1974. This program provides grant funds to local and state governments to be used to develop viable urban communities by providing decent housing with a suitable living environment and expanding economic opportunities to assist low-and-moderate income residents. Grant funds are awarded to programs that offer "brick & mortar" improvements to public facilities and public services, including the acquisition, planning, and redevelopment of real property, and other hard costs. A small amount of grant funds are also available for program administration, operations, staffing, equipment, and other soft costs.

Salt Lake County's annual CDBG appropriation is allocated to programs that benefit the Urban County which includes the eleven participating non-entitlement cities, including

Alta, Bluffdale, Cottonwood Heights, Draper, Herriman, Holladay, Millcreek, Midvale, Murray, Riverton, and South Salt Lake as well as the Metro Townships of Copperton, Emigration, Kearns, Magna, Millcreek and White City, and the balance of Unincorporated Salt Lake County.

CEDAC – The Community and Economic Development Advisory Council (CEDAC) is a twelve to fourteen-member council appointed by the County Mayor. Each Mayor of a Participating City selects a representative for this Council and the balance of the members are selected to represent the unincorporated areas. This council acts in an advisory capacity to the collective group of Mayors, and is charged with the responsibility of reviewing each program application for the CDBG hard cost funding from both the Nonprofit Agencies as well as the Participating Urban Cities and delivering its recommendations as to which programs ought to be included in the Proposed Action Plan and/or the Proposed Five-Year Consolidated Plan for the year.

CSSAC – The Community & Support Services Advisory Council (CSSAC) is an eight to fifteen -member council appointed by the County Mayor. This council acts in an advisory capacity to the County Mayor and the Mayors of the Urban County, as it relates to specific Community & Support Service Programs which may include General Funds monies appropriated for grant purposes, the Social Services Block Grant (SSBG) Program, the Emergency Solutions Grant (ESG) Program and up to 15% of the Community Development Block Grant (CDBG) Program and any other matters as deemed germane and appropriate by the Mayor. The committee makes funding recommendations to the collective groups of Mayors for programs that ought to be included in the Proposed Action Plan and/or the Proposed Five-Year Consolidated Plan for the year.

Consolidated Plan – The Consolidated Plan is a document written by any jurisdiction participating in the aforementioned HUD programs that describes the housing needs of low-and-moderate income residents, the homeless, and community development needs among others. The Consolidated Plan also outlines strategies to meet the needs and lists the resources available for implementation. This document is required to receive HUD Community Planning and Development funds, and it exists in forms that detail housing and community development needs and strategies over five-year and one-year periods.

CPP – The Citizen Participation Plan (CPP) is a plan that must be developed by all participating jurisdictions to describe and document efforts that will be undertaken to provide for and encourage residents to participate in the development of the Assessment of Fair Housing (AFH), any revisions of the AFH, Consolidated Plan, any substantial amendments to the Consolidated Plan, and the Consolidated Annual Performance and Evaluation Report (CAPER).

HCD – Housing and Community Development (HCD) is the division of Salt Lake County Government responsible for administering any and all programs outlined in this document for its jurisdiction. In addition to carrying out the County’s Mission Statement, the Division of Housing and Community Development strives to make a positive

difference in people's lives by developing and implementing strategies and services to increase the quality of life and living in Salt Lake County neighborhoods.

ESG – The Emergency Solutions Grants program (ESG) provides funding for the rehabilitation or conversion of buildings for use as emergency shelter for the homeless, payment of certain expenses related to operating emergency shelters, for essential services related to emergency shelters and street outreach for the homeless, and for homelessness prevention and rapid re-housing assistance.

HOME – The HOME Investment Partnership Program: HOME consists of a Federal block grant which provides formula grants to States and localities that communities use—often in partnership with local nonprofit groups—to fund a wide range of activities. These activities include building, buying, and/or rehabilitating affordable housing for rent or homeownership or providing direct rental assistance to low to moderate income people.

Salt Lake County's annual HOME appropriation is allocated to programs that benefit the Salt Lake County Consortium which is made up of the Urban County, and the Entitlement Cities of Sandy, South Jordan, Taylorsville, West Jordan and West Valley City.

HOME Consortium Housing Committee – The HOME Consortium Housing Committee is a ten-member council consisting of a representative from each of the Consortium Cities. The Committee is charged with the responsibility of reviewing each program application for HOME funds and delivering its recommendations to the Mayor as to which programs ought to be included in the Proposed Action Plan and/or the Proposed Five-Year Consolidated Plan.

HUD – The U.S. Department of Housing and Urban Development is a Cabinet Department in the executive branch of the U.S. Federal Government, founded to develop and execute policy related to housing and urban areas. It is the governing body responsible for the oversight and implementation of housing programs as well as calculating and distributing funds to entitled jurisdictions like Salt Lake County. HUD's mission is "to increase homeownership, support community development and increase access to affordable housing free from discrimination. To fulfill this mission, HUD will embrace high standards of ethics, management and accountability and forge new partnerships—particularly with faith-based and community organizations—that leverage resources and improve HUD's ability to be effective on the community level."

Low and Moderate Income - A family, household or individual whose annual income does not exceed 80 percent of the median income for the area, as determined by the US Department of Housing and Urban Development, with adjustments for smaller and larger families, households or individuals.

Plan to Minimize Displacement – The Plan to Minimize Displacement is a set of guidelines the County follows when persons of low and moderate income are forced to

relocate or move as a direct result of housing and development activities which are federally funded.

Salt Lake County Consortium – The Salt Lake County Consortium includes the Urban County along with the entitlement cities of West Jordan, Sandy, South Jordan, Taylorsville, and West Valley. The Consortium administers the HOME Investment Partnership Grant.

Section 108 – The Section 108 Loan Guarantee program is the loan guarantee provision of the Community Development Block Grant (CDBG) Program. Section 108 provides communities with a source of financing for economic development, housing rehabilitation, public facilities, and large-scale physical development projects. It allows local governments to transform a small portion of their CDBG funds into federally guaranteed loans large enough to pursue physical and economic revitalization projects that can renew entire neighborhoods. Such public investment is often needed to encourage private economic activity, providing the initial resources or simply the confidence that private firms and individuals may need to invest in distressed areas. Section 108 loans are not risk-free, however; local governments borrowing funds guaranteed by Section 108 must pledge their current and future CDBG allocations to cover the loan amount as security for the loan.

Urban County – The Salt Lake Urban County includes the Metro Townships of Copperton, Emigration, Kearns, Magna, and White City, the balance of unincorporated Salt Lake County and the non-entitlement cities of Alta, Bluffdale, Cottonwood Heights, Draper, Herriman, Holladay, Midvale, Millcreek, Murray, Riverton, and South Salt Lake. Salt Lake County qualifies as an urban county because it (1) is authorized under State law to undertake essential community development and housing assistance activities in its unincorporated areas which are not units of general local government; and (2) has a population of more than 200,000 (excluding the population of the 6 entitlement cities therein).

Encouraging Citizen Participation

As required by law, the Citizen Participation Plan should both provide for and encourage public participation. It should emphasize involvement by low- and moderate-income people—especially those living in low and moderate income neighborhoods including low-income residents of any targeted revitalization areas, areas designated by either a local jurisdiction or a state as a slum and blighted area, areas where CDBG funds are proposed to be used, minority populations, non-English speaking persons and limited English proficiency residents, persons with disabilities, persons with HIV/AIDS and their families, homeless persons and agencies, residents of public and assisted housing developments including any resident advisory boards, resident councils and resident management corporations. Participation by businesses, developers, nonprofit organizations, philanthropic organizations, and community-based and faithbased organizations are encouraged to be involved in the process of developing and implementing the Assessment of Fair Housing and the Consolidated Plan.

Coordination, collaboration, and consultation with the Continuum of Care (CoC) agencies and other ESG Grantees will be a priority to analyze patterns of use and to evaluate the outcomes and effectiveness for both ESG and CoC projects. The County will consult with public housing authorities (PHAs) operating with the County and will continue to consider public housing needs, planned programs and activities under the consolidated plan. It will also consult on strategies for affirmatively furthering fair housing and on proposed actions to affirmatively further fair housing in the consolidated plan. Information will be provided to the public housing agencies (PHA's) about the Assessment of Fair Housing, the Affirmatively Furthering Fair Housing Strategy, and consolidated plan activities related to the developments and surrounding communities so that the PHA's can make this information available at the annual public hearing required for the PHA Plan.

In compliance with the Emergency Solutions Grant requirements, the County will include one or more homeless individuals and/or formerly homeless individuals in the planning phase of our Needs Assessment, which guides the development of the annual Request for Applications. Subsequently, one or more homeless individuals will be given the opportunity to participate in the review stage of applications that have been submitted for programs that provide services for populations that are either homeless or at risk of becoming homeless. This participation will happen prior to funding recommendations being made to the Mayor, and before the public hearing and final funding decisions are published. Detailed processes and procedures are in place to ensure meaningful participation of homeless or formerly homeless individuals in the policy and decision-making process for facilities, services and/or other assistance that receives funds under the Emergency Solutions Grant allocated through Salt Lake County. The "Consumer Participation – Community & Support Services Grants Process and Procedures" is included in the annual action plan for Salt Lake County, and it is incorporated into this Citizen Participation Plan by reference. A current copy of the procedures is attached to this document.

Citizen Engagement

Salt Lake County HCD will actively solicit participation from public and private agencies that provide assisted housing, health services, and social services, including those focusing on services to children, elderly, persons with disabilities, persons living with HIV/AIDS and their families, and the homeless. Participation will be sought from public and private agencies that represent minority groups living in Salt Lake County; and organizations representing non-English speaking residents and limited English proficiency residents in Salt Lake County to promote dialogue on needs and program performance. The County will also consult with community-based and regionally-based organizations that represent protected class members and organizations that enforce fair housing laws when preparing both the AFH and the consolidated plan. The consultation process will include contacting regional government agencies, adjacent units of general local government and local government agencies. This includes local government

agencies with metropolitan-wide planning and transportation responsibilities, particularly for problems and solutions that go beyond a single jurisdiction.

Role of Low- and Moderate-Income People

Because the primary purpose of the programs covered by this Citizen Participation Plan is to improve communities by providing decent housing, a suitable living environment, and growing economic opportunities for all principally low- and moderate-income people; it is important to include potential and actual program beneficiaries in all stages of the process, including:

- Needs identification;
- Priority setting among these needs, deciding how much money should be allocated to each high-priority need, and suggesting the types of programs to meet high-priority needs;
- Overseeing the way in which programs are carried out; and
- Evaluating the efficacy of program performance.

Various Stages of the Consolidated Plan Process

The policies and procedures outlined in this Citizen Participation Plan conform to six stages of action referenced in laws and regulations. These include:

1. Preparation or update the Assessment of Fair Housing
2. Identification of housing and community development needs;
3. Preparation of a Proposed Action Plan (and/or Five-Year Consolidated Plan) for the upcoming program year, outlining how expected funds will be allocated;
4. Approval of a Final Action Plan (and/or Five-Year Consolidated Plan) by the Mayor;
5. If necessary, Action Plans may have to be amended in order to reallocate funding or modify program language. If the amendment is considered substantial (the criteria are outlined later in this document), a formal amendment will be proposed, considered, and acted upon;
6. At one of the public hearings, the Consolidated Annual Performance Evaluation Report (CAPER) must be available for public review and comment. After the completion of the program year, a new CAPER must be drafted and submitted to HUD.

Final Implementation Authority

The Citizen Participation Plan recognizes that as the elected officer of Salt Lake County, the Mayor has the ultimate responsibility and authority for the implementation of the Assessment of Fair Housing, the Consolidated Plan and CDBG, ESG, HOME and Section 108 activities.

PUBLIC NOTICE

Items Covered by the Public Notice Requirement

There shall be advanced public notice once a federally required document is available, such as the Assessment of Fair Housing, Proposed Annual Action Plan or Five-Year Consolidated Plan, any proposed Substantial Amendment to the Assessment of Fair Housing, Action Plan or Consolidated Plan, the Consolidated Annual Performance Evaluation Report (CAPER), and the Section 108 Guaranteed Loan Fund availability and the 108's final application.

In addition, there shall be advance public notice of all public hearings relating to the funds or planning processes covered by this Citizen Participation Plan.

Forms of Public Notice

1. Any activity requiring public notice will be placed on the Division of Housing and Community Development's web page at <<http://www.slco.org/HCD>>.
2. Newspapers of General Circulation: Public notices will be published as notices in the legal section of The Salt Lake Tribune and The Deseret News at least 15 days before the date of a hearing.
3. Press Releases will be sent to the County's Public Information Officer for distribution to the local media.
4. Notice will be given to organizations that have received funds or collaborated with HCD in the past, neighborhood organizations, community councils, and any other parties on our mailing list. The list includes, but is not limited to: units of local government, public and private agencies that provide housing, health, and social services including those that provide services to children, elderly, disabled, persons living with HIV/AIDS, and the homeless; public and private agencies that represent minority groups living in Salt Lake County; organizations representing non-English speaking and limited English proficiency residents in Salt Lake County; and other interested parties on the Salt Lake County CDBG mailing list.
5. Notice will be sent out through the County Mayor's Diversity Website email listing.
6. Notice will be posted on the Utah Public Notice website.
7. Notice will be posted on the public bulletin board outside the County Council Chambers.
8. Notice will also be given to any person or group that requests information.
9. Notice through social media is currently being explored and utilized, including Facebook, Twitter, and Instagram.

PUBLIC ACCESS TO DOCUMENTS

Salt Lake County shall provide residents, public agencies and other interested parties with reasonable and timely access to information and records relating to the Assessment of Fair Housing, Consolidated Plan and the County's use of resources under Federal programs during the preceding five years.

Standard Documents

Standard documents include: copies of the proposed and final Assessment of Fair Housing (AFH), copies of the proposed and final Annual Action Plans, the proposed and final Consolidated Plan, proposed and final substantial amendments, the proposed and final Consolidated Annual Performance and Evaluation Report (CAPER), the Citizen Participation Plan, and the Plan to Minimize Displacement, as well as information regarding use of funds and other program information will be maintained by Salt Lake County Housing and Community Development staff.

Availability of Standard Documents

The public may access standard documents by contacting the Division of Housing and Community Development (HCD), 2001 S. State St. S2100, PO Box 144575, Salt Lake City, UT 84114-4575, tel: (385) 468-4880, 8:00 a.m. to 5:00 p.m., Monday through Friday. Reasonable accommodations for individuals with disabilities or those in need of language interpretation services can be provided if five days' notice is given by calling 385-468-4880. TTY/TDD users should call 7-1-1.

PUBLIC MEETINGS AND HEARINGS

Salt Lake County is required by law to host two public hearings at two different stages of the program year to obtain the public's views and to provide the public with the County's responses to public questions and proposals.

Access to Public Meetings

The County will provide timely notice of public meetings to be posted in public areas and will provide timely access to information and records relating to the County's proposed and actual use of Federal assistance, grant funds, loan funds, and program income. The County will follow the requirements of the Open and Public Meetings Act as required by UC 52-4-102. The County may facilitate Virtual Public Meetings, or otherwise utilize relevant technology to ensure access.

Access to Public Hearings

The County will provide reasonable notice and opportunity to comment 15 or 30 days' (as per regulation) adequate advance notice prior to any public hearing. The Hearings

will be held at times and locations convenient to potential or actual beneficiaries. Notices are described more fully in the "Public Notice" section of this Citizen Participation Plan. The schedule of Public Hearings is described more fully in the "Stages in the Process" section. The County may facilitate Virtual Public Hearings, or otherwise utilize relevant technology to ensure access.

In accordance with 24 CFR 5.110 and 24 CFR 91.600, HUD may, upon a determination of good cause and subject to statutory limitations, waive regulatory provisions. These regulatory provisions provide HUD the authority to make waiver determinations for the ESG, CoC, and HOPWA Programs and consolidated planning requirements for all CPD formula programs. This Citizen Participation Plan may be amended as necessary to document applicable waivers, and the justification and relevant timeframe for each waiver will be noted in the appropriate section of this plan.

Public Meetings and Hearings and Populations with Unique Needs

All public meetings, workshops, and hearings are held in facilities that are accessible to people with disabilities and meet ADA requirements. Salt Lake County will take reasonable steps to provide language assistance to ensure meaningful access to participation by non-English-speaking and limited English proficiency residents of the community. Upon reasonable request, Salt Lake County will provide translators at public hearings and meetings.

Reasonable accommodations for individuals with disabilities or those in need of language interpretation services can be provided if five days' notice is given by calling 385-468-4880. TTY/TDD users should call 7-1-1.

STAGES IN THE PROCESS

A. Identifying Needs and conducting the Assessment of Fair Housing

The critical first step in a collaborative effort to address the County's housing and community development programs and goals is to reach an agreement on the County's priority needs and fair housing policies.

1. **About the Hearing on Needs and the Assessment of Fair Housing:** Salt Lake County is required by law to hold at least one public hearing during the development of the AFH and development of the consolidated plan and must provide a period, not less than 30 calendar days, to receive comments from residents of the community on the consolidated plan or the AFH. This is the time where review of the needs, goals, and objectives of the Assessment of Fair Housing and the Five-Year Consolidated Plan or Annual Action Plan takes place,

and potential changes may be proposed. The required public hearing must occur before the proposed consolidated plan is published for comment.

The initial public hearing regarding needs, objectives, and the Assessment of Fair Housing will be held at least 15 days prior to the application deadline and at least 120 days prior to a draft of the proposed Action Plan, so that the County may appropriately consider and respond to the comments given during this period. Comments may be received either in writing or orally at the public hearing, in preparing the final AFH or the final consolidated plan. A summary of any comments or views, and a summary of any comments or views not accepted and the reasons why, shall be attached to the final AFH or the final consolidated plan.

2. **Public Notice – Hearing on Needs and Assessment of Fair Housing:** The County will give notice for the public hearing on needs and Assessment of Fair Housing, providing 15 days' advance notice. The County will also give notice of upcoming application training workshops to be held. The notice will follow the guidelines set out in the "Public Notice" section of this Citizen Participation Plan. Copies of the Consolidated Plan, as well as the previous year's Performance Report will be available where standard documents are distributed, and it may be delivered upon request. Public hearings on needs will be held at a time and location posted in the public notice.

B. The Proposed Action Plan (and/or Five-Year Consolidated Plan)

In order to promote increased public accountability in the County's development of the Annual Action Plan and/or the Five-Year Consolidated Plan, the following steps will be taken:

1. **Public Notice – Estimated Funds:** Each year Salt Lake County will give public notice of the estimated amount of all Federal assistance, grant funds, loan funds, and program income anticipated to be generated by the activities carried out for the upcoming year, along with a description of the range of activities that may be funded with each resource. The County will also provide an estimate of the amount of funding that can be expected to benefit low- and moderate-income people. The notice of available funds will coincide with a call for funding applications for potential projects.
2. **Plan to Minimize Displacement:** Along with the notice of estimated funds, a summary of the County's Plan to minimize displacement of persons as a result of the County's proposed activities, and any activities likely to result in displacement, will be posted. This Plan will describe how Salt Lake County will compensate people who are actually displaced as a result for the use of these funds, specifying the type and amount of compensation. A summary of Salt Lake County's Plan to Minimize Displacement can be found at the end of this Citizen Participation Plan.

3. **Application Training Workshops:** Each year the County will conduct application training workshops for organizations and for individuals representative of low- and moderate-income people who are interested in submitting an application to obtain funding for an activity. Program objectives, eligible activities, eligible applicants, funding policies, application forms and the proposed evaluation and selection process will be among the topics discussed during the workshops. Each workshop participant receives a copy of the annual Request for Applications, Application Forms and Instructions, and Salt Lake County Program Funding Policies. All potential funding applicants are encouraged to contact County staff for technical assistance before completing an application form. Individual help is available as scheduling permits.
4. **Application – Deadline:** The application deadline for the next Program Year will be included in the notice of funding availability, which will provide 30 days' notice.
5. **Review of Eligibility:** Each year, the HOME Consortium Housing Committee, the Community & Economic Development Advisory Council (CEDAC), the Community & Support Services Advisory Council (CSSAC) or other citizen committees will review all HOME, CDBG and ESG proposals for completeness and compliance with HUD regulations, eventually recommending a list of eligible activities and funding levels for the Mayor's approval. The public is encouraged to give input during this process.

Subject to the applicability of any waivers issued by HUD which justify an expedited process for allocating funds, the County may opt to utilize County staff to conduct the review of proposals. Under these circumstances, County staff will notify the appropriate citizen committees of funding recommendations, to ensure that committee members have the opportunity to comment during the public comment period.

6. **Begin Environmental Review Process:** After Salt Lake County receives applications for the CDBG, HOME, and ESG funds, it will begin the environmental review process. The review will be made of each project before a final determination of funding is made. No funds will be committed through a contract until the environmental review is complete and if needed, a release of funds has been obtained from HUD.
7. **Public Hearing and Comment Period on the Proposed Action Plan and the CAPER**
 - a. **Public Notice – Proposed Action Plan and CAPER Hearing:** The County will give notice of a public hearing on the Proposed Action Plan and the most recent CAPER, providing 15 days' advance notice. The notice will follow the guidelines set out in the "Public Notice" section of this Citizen Participation

Plan. The public hearing notice shall include a summary of the contents and purpose of the Action and/or Consolidated Plan and the most recent CAPER, and it shall include a list of the locations where copies of the entire proposed plan and entire CAPER may be examined. Virtual public hearings may be facilitated if deemed relevant and appropriate.

- b. **Public Review – Proposed Action Plan and CAPER:** During the 30 day public comment period, copies of the proposed Action Plan and/or Consolidated Plan and the most recent CAPER will be made available for public review at the Division of Housing and Community Development. Reasonable accommodations will be made for non-English speaking persons and for people with disabilities. Salt Lake County shall provide a reasonable number of free copies of the Action and/or Consolidated Plan and the CAPER to residents and groups upon request.
- c. **Public Comments – Proposed Action Plan and CAPER:** The public may comment on the Action Plan and/or Consolidated Plan and the most recent CAPER in writing or at the public hearing. Written comments must be directed to Housing and Community Development, 2001 S. State St. S2100, PO Box 144575, Salt Lake City, UT 84114-4575. Salt Lake County shall consider any comments or views received during the 30 day public comment period in preparing the final Action and/or Consolidated Plan and the upcoming CAPER. A summary of all comments or views, and a summary of any comments or views not accepted (that is, comments or views that do not result in changes) and the reasons thereof, shall be attached to the final Action Plan and/or Consolidated Plan and the next CAPER.

C. The Final Action Plan (and/or Five-Year Consolidated Plan)

Copies of the final Action Plan and/or Consolidated Plan and the Executive Summary will be made available to the public for free upon request. The Executive Summary will also be posted on the County’s Division of Housing and Community Development’s website. In addition, copies will be available at the locations specified above in the section, “Public Access to Documents.”

D. Amendments to the Action Plan (and/or Five-Year Consolidated Plan)

- 1. **Amendments:** The Annual Action Plan and/or the Five-Year Consolidated Plan may be amended at any time during the program year. Changes in the plan(s) will require amendments any time there is: a change in the use of money between activities or to an activity not mentioned in the Final Annual Action Plan; or a change in the purpose, location, scope, or beneficiaries of an activity.
- 2. **Comment Period for Substantial Amendments:** A “substantial amendment” is an amendment to the Consolidated Plan or Annual Action Plan that requires 30 days of public comment. Prior to submitting substantial amendments to HUD,

Salt Lake County will provide residents with 30 days' advance notice – advertised in the publications listed in the public notice section – of an opportunity to comment whenever a substantial amendment is being proposed for the Salt Lake County CDBG program. Salt Lake County shall consider any comments received in preparing substantial amendments. A summary of all comments received shall be attached to any substantial amendment of the plan. Any comments that are not accepted (that is, comments that do not result in changes to the amendment) and the reasons thereof shall be included in this summary.

Waiver – Effective 3/31/2020 through End of 2020 Program Year (6/30/2021): Requirement for Reasonable Notice. To provide additional flexibility to communities to prevent the spread of COVID-19 and better assist individuals and families, including those experiencing homelessness infected with the virus or economically impacted by the virus, HUD determined that good cause was found to provide a regulatory waiver to 24 CFR 91.105(c)(2) and (k), 91.115(c)(2) and (i), in order to balance the need to respond quickly to the growing spread and effects of COVID-19 with the statutory requirement to provide reasonable notice and opportunity for citizens to comment on substantial amendments concerning the proposed uses of CDBG, HOME, HTF, HOPWA or ESG funds. The 30-day minimum for the required public comment period is waived for substantial amendments, provided that no less than 5 days are provided for public comments on each substantial amendment. Salt Lake County has determined that a 5-day period provides reasonable notice and opportunity to comment, and it will thereby reduce the public comment period to 5 days for substantial amendments deemed necessary to the FY19 and/or FY20 Action Plan.

3. Substantial Amendments: The following criteria shall be used to define which Amendments are substantial:
 - a. Changes in the use of Federal program money from one activity to another;
 - b. Changes to the Federal program budget for a project by an amount in excess of twenty percent or \$10,000, whichever is greater;
 - c. Changes to any of the goals, policies, or procedures identified in the Consolidated Plan;
 - d. Changes in the purpose, scope, beneficiaries, or location of the project;
 - e. A change in allocation priorities or method of distribution of funds;
 - f. A change in the source of funding, from one source to any other source (including program income) covered by the consolidated plan; or
 - g. Cancellation of an existing project or addition of a new project.

4. Not Substantial Amendments: The following criteria shall be used to define which Amendments are not substantial:
 - a. Changes to the Federal program budget for a project by an amount that is less than twenty percent or \$10,000, whichever is greater;
 - b. Consolidate Plan data updates: Consolidated Plan data updates such as census data, income limits, and fair market rents, and similar types of data shall not be considered a substantial amendment;
 - c. Minor change in project location: a minor change in location on a specific property is not considered a substantial change as long the purpose, scope, and intended beneficiaries remain essentially the same;
 - d. Project Budget Line Item change: the transfer of some (but not all) funds within a project from one approved budget line item to another approved budget line item (e.g., construction rather than engineering) does not constitute a substantial change.

E. Development of Performance Reports

A public hearing is held by Salt Lake County to gather public input on the County's annual performance and evaluation report for the last program year. The report analyzes progress toward the goals established in previous plans with regards to the unit of measure for the project, as well as timely completion. This report also provides information on the performance of funded projects in relationship to the program objectives.

1. Public Notice Requirement & Comment Period: Salt Lake County will make available a proposed Consolidated Annual Performance Evaluation Report (CAPER) in order to gather public comments before submitting a final version of the CAPER to HUD. Notification of the report's availability and comment period will be made in accordance with the "Forms of Public Notice" section of this Citizen Participation Plan. Submission of the CAPER to HUD will not be less than 15 days from the notification of the proposed Report's availability for comment, which will be approximately September 30.

Waiver – Effective 4/29/2020 and applicable through the 2020 Program Year (ending 6/30/2021): Requirement for the Consolidated Annual Performance and Evaluation Report (CAPER) submission to HUD within 90-days after the close of a jurisdiction's program year. Given the outbreak of the coronavirus known as SARS-CoV-2 and the extenuating circumstances placed on

state and local governments, and citizens, HUD has determined that there is good cause to waive the 90-day submission provision. Pursuant to the waiver, Salt Lake County will submit applicable CAPER(s) within 180 days after the close of the program year, which will be approximately December 31.

2. **Public Review:** During the 15-day public comment period, copies of the CAPER will be made available for public review at the office of the Division of Housing and Community Development. Reasonable accommodations will be made for non-English speakers and for people with disabilities.
3. **Public Comments:** The public may comment on the CAPER in writing. Written comments must be directed to Housing and Community Development, 2001 S. State St. S2100, PO Box 144575, Salt Lake City, UT 84114-4575. Salt Lake County shall consider any comments or views received in preparing the CAPER. A summary of all comments or views, and a summary of any comments or views not accepted – that is, comments or views that did not result in changes – and the reasons thereof shall be attached to the final CAPER.

F. Technical Assistance

The Division of Housing and Community Development will provide technical assistance to groups' representative of persons of low- and moderate-income that request such assistance to comment on the AFH, or in developing applications for funding assistance under any of the programs covered by the consolidated plan, with the level and type of assistance determined by the County. This assistance does not include the provision of funds to these groups.

GRIEVANCES AND DISPLACEMENT

Procedure for Complaints and Grievances

Complaints, inquiries, and grievances related to the consolidated plan, consolidated plan amendments, the AFH, and revisions to the AFH, and the performance report shall be submitted in writing to Housing and Community Development, 2001 S. State St. S2100, PO Box 144575, Salt Lake City, UT 84114-4575. A written response shall be provided to the complaining or aggrieved party within 15 working days of the date of receipt of the written complaint or grievance.

Plan to Minimize Displacement

Consistent with the goals and objectives of activities assisted under the Program, Salt Lake County's Community Development Block Grant Program will take the following steps to minimize the displacement of people, businesses, nonprofits, and/or farms.

1. Discourage projects involving displacement/relocation through a grant application scoring system that reduces the total score of projects that anticipate displacement/relocation;
2. Encourage project sponsors to plan or stage projects to minimize and/or prevent the adverse impacts of displacement;
3. Provide for the establishment of temporary relocation facilities in order to provide housing to households whose displacement will be temporary;
4. Provide advisory services which will include such measures, facilities, and services as may be necessary to determine relocation needs, or other assistance for which displaced persons may be eligible;
5. Coordinate code enforcement with rehabilitation and housing assistance programs; and
6. Stage the rehabilitation of apartment units to allow tenants to remain in the building/complex during and after rehabilitation by working with empty units or buildings first.

Any residential tenant who will be permanently and involuntarily displaced shall be entitled to the following services and benefits:

1. **Timely information.** The tenant will be contacted and provided timely information that fully explains the reason for the displacement and the relocation assistance available;
2. **Advisory services.** The tenant will be provided appropriate advisory services necessary to minimize hardships in adjusting to the relocation;
3. **Advance notice.** Unless there is an urgent need for the property (e.g., substantial danger to a person's health or safety) or the tenant is evicted for cause, the tenant shall be given at least 90 days' advance notice of the earliest possible date which they must vacate the property;
4. **Replacement Housing Assistance.** Replacement housing assistance is available to both renters and owners in the form of rental assistance or purchase assistance. The replacement assistance is based on a number of factors as provided in the Uniform Relocation Act and its regulations at 49 CFR Part 24; and
5. **Moving Expenses.** The tenant will be reimbursed for reasonable, documented costs of his/her moving and related expenses; or the tenant may elect to receive a fixed payment for moving and related expenses.

Consumer Participation - Community & Support Services Grants
(Community Development Block Grant ♦ Emergency Solutions Grant ♦ Social Services Block Grant)

Process and Procedures

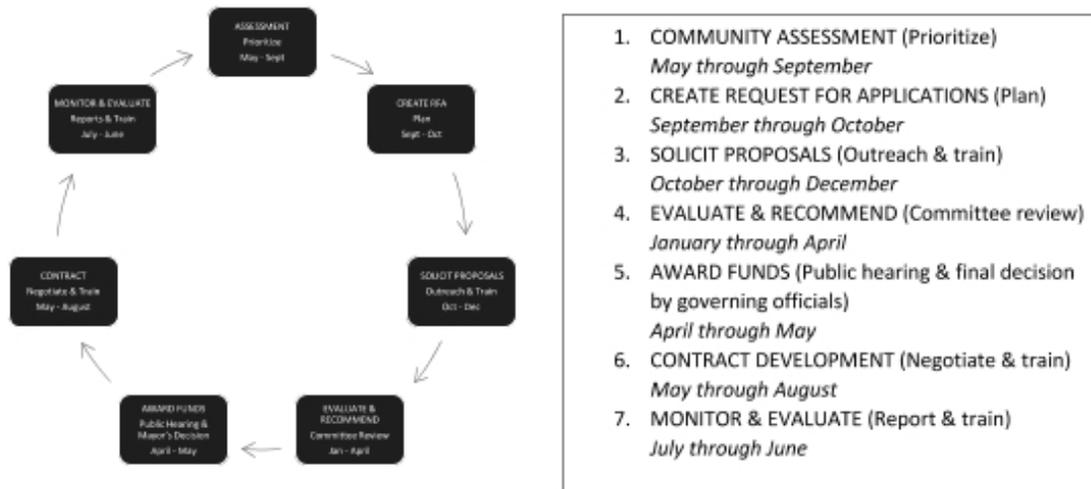
Community & Support Services refers to the activities undertaken by the Salt Lake County Division of Housing and Community Development, pursuant to the administration of grant funds received through the Emergency Solutions Block Grant (ESG), the Social Services Block Grant (SSBG), the public services portion of the Community Development Block Grant (CDBG), and any additional general fund monies appropriated for grant purposes.

Citizen Participation is a requirement of all funding sources that are included in the Community & Support Services pool, and Consumer Participation is a requirement of ESG funds. It has been determined that it is appropriate and desirable to have consumer participation for all grant funds administered by the Division of Housing and Community Development (HCD), inasmuch as feasible for the multiple populations served.

This document is specific to the processes and procedures related to consumer participation in the funding decisions for ESG and SSBG funds, and the portion of CDBG funds allocated to public service activities.

♦ **Process for Consumer Participation in the funding allocations of Community & Support Services grants administered by the Division of Housing and Community Development:**

The HCD staff is responsible for incorporating meaningful input into the process and cycle of allocating the funds which are designated as Community & Support Services grants. There are seven phases in the grant cycle:



Consumer input shall be integrated into each phase in the cycle as follows. *(Timeframes are approximate.)*

1. **COMMUNITY ASSESSMENT (Prioritize)** *May through September*
 - a. The Program Development Coordinator will identify target populations served by prior agencies that have requested Community & Support Services funds.
 - b. The Program Development Coordinator will coordinate with the Community Development Manager to reach out to the primary target populations through focus groups and surveys, to get feedback on which services and which specific programs are prioritized by the identified consumers. The results of the surveys and focus groups will be shared with the Community Development Manager and the HCD Division Director, who will present the information to the Salt Lake County Mayor.
 - c. The Community Development team will compile documentation from other related needs assessments conducted recently in the community, which will be referenced as the funding priorities are determined for the upcoming Request for Applications (RFA). The Community Development Manager will consult with the HCD Division Director and the Mayor's Office to finalize funding priorities for upcoming RFA.

2. **CREATE REQUEST FOR APPLICATIONS (Plan)** *September through October*
 - a. Once the funding priorities are finalized by the Mayor, the Program Development Coordinator will structure the RFA for the Community & Support Services grants so that applicants will respond to the priorities that have been identified and established for the upcoming grant cycle.
 - b. The Program Development Coordinator will ensure that agencies provide information in the application regarding their processes for obtaining consumer feedback, and how that feedback is included in internal program evaluations.

3. **SOLICIT PROPOSALS (Outreach & train)** *October through December*
 - a. HCD staff will utilize comprehensive mailing lists to make service providers aware of the upcoming RFA. These contact lists will include prior applicants, those who have reached out to HCD to learn about funding opportunities, and those who have contact with our community partners. Notification of the RFA will also be posted on the County website, and it will be included in the Office of Diversity & Inclusion newsletters.
 - b. A pre-application training workshop will be held for all organizations that are interested in applying for Community & Support Services funds. Prospective applicants will be advised of the results of the consumer surveys and focus groups, and how that input was factored into the priorities.

4. **EVALUATE & RECOMMEND (Committee review)** *January through April*
 - a. The Program Development Coordinator will review the applications that have been submitted in response to the RFA, and he/she will prepare a summary of the requests for funding categorized by the target populations to be served. The Program Development Coordinator will identify the primary populations, and coordinate with community partners to schedule meetings with focus groups comprised of those consumers.
 - i. The Program Development Coordinator will invite one or more members of the Community and Support Services Advisory Council to participate in the presentations to the consumer focus groups.
 - ii. The Program Development Coordinator will present the summary of applicable applications to the related consumer focus groups, and he/she will solicit input regarding prioritization of both general services and specific programming provided by applicant agencies. If a member of the Community and Support Services Advisory Council is able to attend, he/she will review the full

applications prior to the meeting and be prepared to share details of the applications with consumers as requested.

- iii. A summary of input received from the consumer focus groups will be prepared, which will include a numeric representation of the resulting prioritization of services and programs. This summary will be presented to the full membership of the Community & Support Services Advisory Committee (CSSAC) for consideration prior to final scoring of the applications.
- iv. The summary of input received from the consumer focus groups will be provided to the Mayor, along with the final recommendations for funding from CSSAC.

5. AWARD FUNDS (Public hearing & final decisions by government officials) *April through May*

- a. The recommendations of CSSAC will be presented to the Salt Lake County Mayor and the Mayors of the Urban County at a Public Hearing. Members of the public and applicants will have the opportunity to provide feedback to the Mayors regarding the recommendations of CSSAC.
- b. The Salt Lake County Mayor and the Mayors of the Urban County will consider the committee recommendations, as well as the consumer input and the comments made at the Public Hearing. The governing officials will make the final decisions regarding the allocation of Community & Support Services funds.

6. CONTRACT DEVELOPMENT (Negotiate & train) *May through August*

- a. Contracts will be developed based on the outcomes and performance indicators which have been identified in the proposals. If the feedback from the focus groups generates ideas to improve on the measurement of performance, those improvements will be incorporated into the contract statements of work.
- b. If the feedback from the focus groups generates information that will help individual agencies in their programming, this information will be shared with agencies during contract negotiations and contract training.

7. MONITOR & EVALUATE (Report & train) *July through June*

- a. The Program Development Coordinator will utilize agency reports whenever possible to assess whether the consumer input is resulting in programmatic changes that are positively impacting performance.
- b. HCD staff will verify during monitoring visits that consumer participation requirements outlined in Community & Support Services contracts are being met.

◆ **Procedures specific to each funding source included in the pool designated for Community & Support Services activities:**

1. **ESG - Specific Procedures.**

- a. This Consumer Participation document shall be incorporated into the Salt Lake County ESG Policies & Procedures as an addendum, and by reference.
- b. The target population which will provide consumer participation related to the Emergency Solutions Grants refers to homeless or formerly homeless individuals.
- c. An annual survey will be conducted specific to the prioritization of homeless services, and the prioritization of programming which is specific to agencies that are providing homeless services. This survey and any related focus groups will be conducted separately from the consumer participation targeted towards other populations served by Community & Support Services grant funds.

- d. The Salt Lake County policy related to Consumer Participation in funding decisions for Emergency Solutions Grant funds is described in the ESG Operating Standards as follows:

Homeless Participation

- A.** Pursuant to 24 CFR § 576.405, Salt Lake County Housing and Community Development recognizes the following requirements regarding homeless participation related to funding provided under the Emergency Solutions Grant:
- (1) Unless the recipient is a State, the recipient must provide for the participation of not less than one homeless individual or formerly homeless individual on the board of directors or other equivalent policy-making entity of the recipient, to the extent that the entity considers and makes policies and decisions regarding any facilities, services, or other assistance that receive funding under Emergency Solutions Grant (ESG).
 - (2) If the recipient is unable to meet requirement under paragraph (a), it must instead develop and implement a plan to consult with homeless or formerly homeless individuals in considering and making policies and decisions regarding any facilities, services, or other assistance that receive funding under Emergency Solutions Grant (ESG). The plan must be included in the annual action plan required under 24 CFR 91.220.
 - (3) To the maximum extent practicable, the recipient or subrecipient must involve homeless individuals and families in constructing, renovating, maintaining, and operating facilities assisted under ESG, in providing services assisted under ESG, and in providing services for occupants of facilities assisted under ESG. This involvement may include employment or volunteer services.
- B.** The policy making entity for ESG funds for Salt Lake County is the Office of the Mayor; therefore, the governance structure does not provide for the participation of a homeless or formerly homeless individual in policy or decision making to the extent outlined in paragraph 24 CFR § 576.405(a). In order to adhere to the intent of this regulation, Salt Lake County has developed and implemented a plan to consult with homeless or formerly homeless individuals in the policy and decision-making process for facilities, services and/or other assistance that receives funds under the Emergency Solutions Grant allocated through Salt Lake County. This plan will be included in the annual action plan for Salt Lake County and will include the following key components:
- (1) Salt Lake County Housing and Community Development staff will work with its partners in both the Salt Lake County Continuum of Care and the Collective Impact Steering Committee to identify four or more homeless or formerly homeless individuals who will participate in the annual cycle for the allocation of ESG grant funds. This process is facilitated by the Salt Lake County citizen advisory committee known as the Community & Support Services Advisory Council (CSSAC). The homeless or formerly homeless individuals will have the opportunity to review the applications for funding for projects that are proposed to serve homeless individuals, and they will be asked to independently score and rank those proposals. The numerical representation of the input from the homeless and formerly homeless participants will be factored into the final scores and ranking for each application. Homeless participants will be invited to attend the CSSAC weekly discussions, however, the attendance requirement imposed on CSSAC members will not be applicable to the homeless representatives. Salt Lake County staff will ensure that homeless or formerly participants are able to share their perspectives and comments on each grant application for homeless services via alternative methods, such as participation in focus groups onsite at locations where homeless services are offered. At least one discussion will be scheduled at a place and time which is most convenient and accessible for the homeless representatives to attend in person.

- (2) Salt Lake County Housing and Community Development staff will work with its partners in both the Salt Lake County Continuum of Care and the Collective Impact Steering Committee to conduct targeted outreach to one or more homeless or formerly homeless individuals from each of the subpopulations identified by the Collective Impact Steering Committee (i.e. families with children, transitional aged youth, single men and women, veterans, domestic violence victims, individuals with behavioral health disorders, individuals who are medically frail/terminally ill, individuals exiting prison or jail, unsheltered homeless). These individuals will be invited to participate in an annual needs assessment specific to homeless services. The objective of the needs assessment will be to identify which services are considered a priority by those individuals who benefit from them, and to determine gaps in availability and/or barriers to access. In the event that similar studies are conducted by community partners which consult directly with homeless or formerly homeless individuals, the conclusions of the related reports will be incorporated into the summary findings of the Salt Lake County Housing & Community Development staff.
- (3) A summary of the input provided by homeless or formerly homeless individuals will be presented annually to the Salt Lake County Mayor for his/her review and consideration prior to the deliberations which will result in the final funding decisions.
- (4) The details and annual timeline for the process outlined above are documented in the Salt Lake County Housing and Community Development Consumer Participation Process and Procedures, which are included in Addendum C and incorporated herein by reference.

In addition, Salt Lake County requires that each subrecipient of ESG funds provides for meaningful participation of not less than one homeless individual or formerly homeless individual on the board of directors or other equivalent policymaking entity of the agency, to the extent that the entity considers and makes policies and decisions regarding any facilities, services, or other assistance that receive funding under Emergency Solutions Grant. Subrecipients must also agree that to the maximum extent practicable, they will involve, through employment, volunteer services, or otherwise, homeless individuals and families in constructing, renovating, maintaining, and operating facilities assisted under any ESG contractual agreement and in providing services for occupants of facilities assisted under any ESG contractual agreement as listed in 24 CFR 576.405 in accordance with 42 U.S.C. 11375 (d) and 42 U.S.C. 11375 (c) (7).

2. SSBG - Specific Procedures

- a. This Consumer Participation document shall be incorporated into the Salt Lake County SSBG Policies & Procedures as an addendum, and by reference.
- b. The target population which will provide consumer participation related to the Social Services Block Grant refers to those individuals who seek services for Children & At-Risk Youth, Domestic Violence and Sexual Assault, Mental Health Disorders and Disabilities, Substance Abuse including Alcohol Abuse, Homeless Services, Housing, Refugee and Immigrant Programs and ESL, Special Populations in Low Income Households, and any other populations that may be identified in future RFA's.
- c. HCD will seek to obtain data collected by community partners which includes feedback from consumers in these populations. An annual survey or focus groups may be conducted related to the prioritization of services and the prioritization of programming which is specific to agencies that are requesting funding from HCD.

3. CDBG Public Services - Specific Procedures

- a. This Consumer Participation document shall be incorporated into the Salt Lake County CDBG Policies & Procedures as an addendum, and by reference.

- b. The target population which will provide consumer participation related to the Community Development Block Grant refers to those individuals who seek services for Children & At-Risk Youth, Domestic Violence and Sexual Assault, Mental Health Disorders and Disabilities, Substance Abuse including Alcohol Abuse, Homeless Services, Housing, Refugee and Immigrant Programs and ESL, Special Populations in Low Income Households, and any other populations that may be identified in future RFA's.
- c. HCD will seek to obtain data collected by community partners which includes feedback from consumers in these populations. An annual survey or focus groups may be conducted related to the prioritization of services and the prioritization of programming which is specific to agencies that are requesting funding from HCD.