

Q. Why is the clinic administrator changing?

A. Our contract with Intermountain Health ends on June 30. In accordance with County policy, we conducted a Request for Proposal (RFP) process, and CareATC was selected as the new clinic administrator.

Q. When will the change take effect?

A. CareATC will officially assume administration of the clinic on July 1, 2026.

Q. Will the clinic be open to patients on July 1?

A. No. The clinic will be temporarily closed during the transition. Intermountain Health will need time to move out of the Government Center clinic space, and we will also use this time to complete deep cleaning and minor renovations before CareATC moves in. CareATC will begin moving into the clinic on July 20.

Q. When will the clinic reopen?

A. The clinic will reopen to patient appointments on Monday, August 3, 2026.

Q. Will Dr. Sheehan stay with the clinic?

A. We have invited Dr. Sheehan, Ms. Weeks and the office staff to join the new administrator and stay with the clinic. CareATC has begun their onboarding process, and we are hopeful they will choose to remain and continue caring for our employees.

Q. What happens if they don't stay?

A. CareATC is prepared to expand recruitment if needed. They also have physicians available to provide coverage until Dr. Sheehan -- or another provider -- is fully onboarded. This additional support will also help keep the clinic operating smoothly if Dr. Sheehan needs time away in the future.

Q. My medical records are with Intermountain Health. Will I need to start over as a new patient?

A. No. Because CareATC works with both SelectHealth and PEHP, providers will have HIPAA-compliant access to your medical records, including chart notes, test results and prescription history – similar to how other providers access shared records today.

Q. Will the care I receive change?

A. No. The HealthyMe Clinic will continue to offer the same core medical services, including:

1. Preventive care – physical exams, health screenings, and wellness visits
2. Chronic condition management – care for conditions such as asthma, diabetes, and high blood pressure
3. Acute care – treatment for colds, flu, infections, sprains, and other minor illnesses or injuries

Q. What if I need a prescription refill in July?

A. If your prescription is set to expire before July 1, we encourage you to contact Dr. S before the end of June. During the temporary closure, Dr. S or a covering physician will be available to help ensure continuity of essential services, including prescription refills.

Q. Will there be other ways to access care during the closure?

A. Yes! One of the added benefits of moving to CareATC is 24/7 telehealth and virtual care access. This service will be available to all benefit-eligible employees and their dependents beginning July 1, giving you convenient access to care even while the clinic is temporarily closed.

